

BEFORE THE ARIZONA CORPORATION CON

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JIM IRVIN **CHAIRMAN** RENZ D. JENNINGS COMMISSIONER CARL J. KUNASEK COMMISSIONER

IN THE MATTER OF THE COMPETITION IN THE PROVISIONS OF ELECTRIC SERVICES THROUGHOUT THE STATE OF ARIZONA

E-010320-97-077 DOCKET NO. U-0000-94-165

NOTICE OF FILING

Citizens Utilities Company hereby provides notice of filing of its Unbundled and Standard Offer Service Tariffs as required by the Commission's Order in the abovereferenced docket.

RESPECTFULLY SUBMITTED this 31st day of December, 1997.

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INTRODUCTION

Citizens Utilities Company ("Citizens") submits this filing to the Arizona

Corporation Commission ("Commission") addressing Unbundled and Standard Offer

Service Tariffs as required by the Commission's Order No. 59943 in Docket No. U
0000-94-165 ("Restructuring Order"), dated December 26, 1996. Citizens has done the

needed analyses to unbundle the prices contained in its existing bundled rates and

presents the results of these analyses in this filing. For Standard Offer services,

Citizens' filing proposes modifications to its existing rate design and presents proposed

tariffs for these services. Because the Commission's Working Group to define the

details of the standards, procedures and protocols governing the unbundled electric

services offered by Arizona Utilities has not yet completed its task, Citizens has not

attempted to prepare and present formal tariffs for its unbundled services in this filing.

Citizens' filing consists of seven key sections:

- 1) Technical Description of Filing which provides an overview of the Standard Offer tariffs and Unbundled prices and their derivations;
- 2) Customer Selection Procedure responds to relevant requirements in A.A.C R14-2-1604, regarding the roll-out of unbundled rate offerings;
- 3) New Costs Under Competitive Industry Structure broadly describes several new functions required of regulated distribution companies that arise as a result of the transition to and ongoing operations of the restructured Arizona electric industry;

- 4) Competitive Services Pricing discusses Citizens' potential participation in the currently regulated services slated to be opened to competition;
- 5) Need for Revisions to Line Extension Policies where Citizens seeks a Commission investigation of the adequacy of its line extension rates and policies;
- 6) Tariff Schedules for Standard Offer tariffs for all classes of customers proposed to be effective January 1, 1999;
- 7) Supporting Schedules which include:

Schedule 1. Cost-of-Service Study;

Schedule 2. Unbundled Cost Data;

Schedule 3. Reconciliation of Revenue Targets and Revenue Proof;

Schedule 4. Bill Comparisons; and

Schedule 5. Workpapers.

EXECUTIVE SUMMARY

Through this filing, Citizens presents the results of its analyses for unbundling its electric rates for information purposes and seeks the Commission's approval for its Standard Offer tariffs for all rate classes. Citizens also presents its methods for selecting customers for participation in the Competitive Phases defined by the Restructuring Order. Finally, Citizens presents in this filing proposals for:

- · adjusting Unbundled Rates to reflect current costs;
- recovering new costs under the competitive industry structure;
- · pricing competitive services; and
- revising line extension policies.

Rate Design Concepts

The Unbundled and Standard Offer tariffs incorporate five key concepts:

1. Basing rates on Citizens' last rate case.

Citizens' rate studies for its Unbundled and Standard Offer rates reflect the costs and revenues approved by the Commission in Citizens' last rate case.

2. Equalizing rates of return among all rate classes.

Rates of return among rate classes range from -2.3 to 35% in current rates. Citizens proposes to equalize these returns to improve the fairness and equity of its rate structure.

Equalizing rates between Mohave and Santa Cruz Counties for residential and small commercial customers.

In Citizens' last rate case, the Commission generally supported the concept of removing the differences in electric prices between Mohave and Santa Cruz Counties. Tariffs other than residential and small

commercial have already been equalized; with this filing Citizens proposes to complete the equalization for both Unbundled and Standard Offer rates.

4. Basing rates on the costs to serve.

Under Citizens' existing rate design, most current rates include charges that under-collect customer- and demand-related costs and energy charges that are higher than the cost to serve. These result in unnecessary intra-class subsidization. Citizens proposes to remove these rate design anomalies.

5. Phasing in rate adjustments over four years to ease customer impacts.

Consistent with the Commission goal for an orderly transition to the new industry structure, Citizens proposes to implement its new Standard Offer and Unbundled rates in four equal steps over a four-year period.

Throughout this filing, Citizens has based its computations on the rate making procedures approved by the Commission in its recent fully litigated electric rate case.

Standard Offer Rates

Incorporating the above adjustments into the rate design results in the following Standard Offer rates over the four-year phase-in period (1999 - 2002): (next page)

Standard Offer Rates Four-Year Phase-in

Billing Unit	Res'l	Res'l	SGS	SGS	LGS	IPS	69kV	<69kV	LTG**
	Mohave	S. Cruz	Mohave	S. Cruz			LPS	LPS	
Present Rates									
Cust. Chrg.	\$6.50	\$6.50	\$10.00	\$10.00	\$10.10	\$10.10	\$800.00	\$365.00	\$217,299
\$/Mo									
Energy, \$/kWh	\$.0765	\$.0809	\$.076	\$.120	\$.0549	\$.0549	\$.025	\$.025	
Demand,\$/kW					\$9.50	\$2.50	\$16.10	\$24.75	
Step 1, 1/1/99									
Cust. Chrg. \$/Mo	\$11.01	\$11.01	\$16.45	\$16.45	\$9.47	\$10.91	\$713.24	\$325.42	\$236,490
Energy, \$/kWh	\$.0710	\$.0743	\$.070	\$.103	\$.0461	\$.0461	\$.0237	\$.0237	\$.0048
Demand,\$/kW					\$12.77	\$4.09	\$15.05	\$23.01	
Cumm. Increase*	0.41%	1.20%	2.48%	-9.59%	1.93%	-4.13%	-5.95%	-6.51%	13.01%
Step 2, 1/1/00									
Cust. Chrg. \$/Mo	\$15.52	\$15.52	\$22.89	\$22.89	\$8.84	\$11.73	\$626.48	\$285.83	\$292,062
Energy, \$/kWh	\$.0655	\$.0677	\$.064	\$.086	\$.0373	\$.0372	\$.0223	.0223	\$.0096
Demand,\$/kW					\$16.04	\$5.68	\$14.00	\$21.27	
Cumm. Increase*	0.81%	2.39%	4.94%	-19.18%	3.86%	-8.42%	-12.09%	-13.14%	43.68%
Step 3, 1/1/01									
Cust. Chrg. \$/Mo	\$20.03	\$20.03	\$29.34	\$29.34	\$8.21	\$12.54	\$539.73	\$246.25	\$351,635
Energy, \$/kWh	\$.0600	\$.0611	\$.058	\$.069	\$.0286	\$.0284	\$.0210	\$.0210	\$.0144
Demand,\$/kW					\$19.31	\$7.27	\$12.95	\$19.52	
Cumm. Increase*	\$1.22%	3.59%	7.41%	-28.77%	5.90%	-12.55%	-18.04%	-19.68%	74.35%
Step 4, 1/1/02									
Cust. Chrg. \$/Mo	\$24.53	\$24.53	\$35.78	\$35.78	\$7.58	\$13.35	\$452.97	\$206.67	\$409,207
Energy, \$/kWh	\$.0546	\$.0546	\$.052	\$.052	\$.0198	\$.0196	\$.0196	\$.0196	\$.0192
Demand,\$/kW					\$22.58	\$8.86	\$11.90	\$17.78	
Cumm. Increase*	1.73%	4.88%	9.88%	-38.36%	7.83%	-16.68%	-24.18%	-26.30%	105.01%

Note: SGS=Small General Service; LGS=Large General Service; IPS=Interruptible Power Service; LPS=Large Power Service; and LTG=Lighting Service

^{*} Cumulative Increase reflects the rate change caused by shifting of revenue responsibility

^{**} Lighting Service rates shown are revenue for entire rate class.

Citizens' proposal for adjusting the rate design for Standard offer rates improves the fairness, equity and economic efficiency of its rate structure, but results in only small increases for residential customers (which are further moderated by the four-year phase-in period). The Lighting Service revenue requirements shown above are for the entire rate class. Citizens proposes to file a detailed rate design for the Lighting Service class at a later time in this proceeding that addresses the pricing for individual fixtures and poles offered under the rate. In the process of preparing this filing, Citizens discovered that its pricing for small wattage fixtures is substantially lower than typically offered. Time restrictions did not permit the completion of a more thorough lighting analysis.

Citizens' unbundled rates reflect a Systems Benefits Charge ("SBC") that recovers DSM, renewable, and certain low-income costs approved in Citizens' last rate case. Costs for discounts under Citizens' existing CARES program are handled as they have been previously and are not included in the current SBC. Citizens proposes that CARES discounts should be included in the SBC and describes an alternative administration method for the program in the future. Citizens has proposed a change in the design of the CARES discount mechanism to conform with its new rate design proposals.

In addition to these changes in electric pricing, opening the industry to competition will also require changes in the rules and regulations governing electric service. Because there remain a number of unresolved issues concerning the final form and design of unbundled services, Citizens has not attempted in this filing to

update its Rules and Regulations. Citizens intends to make a filing that addresses all the necessary changes to its Rule and Regulations once issues surrounding unbundled electric services have been finalized and resolved.

Unbundled Rates

The following table provides the results of unbundling Citizens' existing rates into the Commission-specified cost categories. Two key elements are not included in these unbundled rates: (i) provision for stranded cost recovery; and (ii) the costs for new functions under the restructured industry. The table shows unbundled rates when fully phased-in (2002).

Unbundled Rates
Fully Phased in - Step Four
(exclusive of stranded cost charges and new function costs)

Price Comp.	Residential		Small General Service		Large General	Interr. Power	, -	Power vice	Lighting Service*
	Mohave	S. Cruz	Mohave		Service	Service	69 kV	<69 kV	
Transmission	3.02	3.02	3.70	3.70	1.25	0.67	1.71	1.10	0
	\$/Mo	\$/Mo	\$/Mo	\$/Mo	\$/kW	\$/kW	\$/kW	\$/kW	\$/Mo
Distribution	17.05	17.05	24.52	24.52	10.73	2.50	0.27	6.76	29,455
	\$/Mo	\$/Mo	\$/Mo	\$/Mo	\$/kW	\$/kW	\$/kW	\$/kW	\$/Mo
Metering \$/Mo	2.33	2.33	3.94	3.94	3.96	6.96	440.77	201.10	535
Billing \$/Mo	1.40	1.40	2.38	2.38	2.38	4.21	8.02	3.66	321
Cust. Info \$/Mo	0.14	0.14	0.24	0.24	0.24	0.42	0.80	0.36	32
Other \$/Mo	0.59	0.59	1.01	1.01	1.00	1.77	3.38	1.54	378,864
Total Cust Chrg. \$/Mo	24.53	24.53	35.79	35.79	7.58	13.35	452.97	206.67	409,207
System Ben. \$/kWh	.00062	.00062	.00058	.00058	.00061	.00039	.00041	.00041	NA

^{*}Lighting Service rates shown are revenue for entire rate class.

The unbundled rates are designed to be revenue neutral compared to the current rates approved in Citizens' last rate case. When these rates go into effect, they will not likely recover Citizens' costs due to the age of the cost data, particularly in light of the implementation date of January 1999. Citizens suggests that the Commission develop a reasonable proxy adjustment to Citizens' unbundled rates that will account for the cost increases that occur in the period from the development of the rates until their time of implementation. Citizens suggests that the Consumer Price Index may be a reasonable proxy adjustment to use in lieu of a full-scale rate proceeding.

Customer Selection Methods

While Citizens favors a "flashcut" to competition over a phase-in process, the filing presents how Citizens would select customers for the Competitive Phases defined in the existing Restructuring Order. Citizens proposes to randomly select customers from each rate class for participation in the Competitive Phases. Implementation details, including how Citizens proposes to account for the special factors and considerations identified by the Working Group addressing this area, are provided in Section 2 of this filing.

New Costs Under the Competitive Industry Structure

Introducing competition in the supply of electricity will require changes and additions to the operations of the local distribution companies ("LDC") that will remain regulated. Because the structure and requirements of the restructured Arizona electric industry are not yet fully defined, the costs for these new functions cannot be accurately determined. Citizens' filing summarizes the types of new functions that will be required

and proposes a cooperative statewide effort to exploit economies of scale for establishing and implementing common processes and systems among the regulated operations of all Affected Utilities. In order to avoid economic disparities across the state, Citizens proposes that capital and one-time costs be pooled statewide and that a statewide, uniform recovery charge be established for the implementation costs of these new systems.

Pricing of Competitive Services

The rates and charges included in Citizens' filing for those services opened to competition by the Commission's Restructuring Order are those it proposes to charge as part of its obligations as a regulated LDC, for instance, as provider of last resort. If Citizens does in fact participate in the competitive marketplace for any of these services, its non-regulated pricing will likely be different from the regulated prices in this filing. Citizens recognizes it must implement complete accounting separation between its regulated and non-regulated operations.

Need to Revise Line Extension Policies

Citizens proposes that the Commission investigate, within the Unbundled Rates proceeding, the adequacy of its line extension rates and policies to remove existing cross-subsidies between existing and new customers. Citizens' initial studies indicate existing customers effectively subsidize new customers because line extension policies are not sufficient to cover the marginal costs imposed by new customers coming onto its system. Citizens seeks acknowledgment from the Commission that this issue should

be addressed within this proceeding and intends to conduct the needed studies and introduce specific proposals for altering its line extension policies and rates.

SECTION 1. TECHNICAL DESCRIPTION OF THE FILING

Citizens' filing presents its proposals for Unbundled and Standard Offer electric rates. Citizens bases its filing on the rate-making procedures authorized by the Commission in Citizens' last electric rate case (Docket No. E-1032-95-433, Decision No. 59951, dated January 3, 1997). Both the Standard Offer and the Unbundled Rates attempt to equalize returns among the rate classes and equalize residential and small commercial customer rates in Mohave County and Santa Cruz County service areas. Citizens proposes a full four-year phase-in to minimize the effect of these changes. Citizens also proposes a method for adjusting rates to account for the time lag between the test year, which ended March 1995, and the implementation of these rates in January 1999, nearly four years later.

A. Standard Offer Bundled Services

Citizens' proposed rates for Standard Offer Bundled Service will not increase revenues over those provided by its existing rates. Citizens does however seek Commission approval of certain modifications to both its bundled and unbundled rates. Specifically, Citizens proposes to equalize the rates of return for its various rate classifications and to equalize Mohave and Santa Cruz Residential and Small Commercial rates, all in the same manner as described below for unbundled rates. These changes to its Standard Offer tariffs would be phased-in over the four-year period 1999-2002. Tariff schedules for the first phase of the Standard Offer services are included in this filing.

B. Unbundled Rates

1. Unbundled Cost Study

Citizens' rates must be based on the underlying costs to serve. As such,
Citizens' first step was to perform an unbundled class Cost of Service Study ("COSS")
to reflect the costs approved by the Commission in Decision No. 59951, dated January
3, 1997, Citizens' recently completed general rate case. The COSS used in that case
to develop bundled rates did not focus on the underlying costs to serve customer
classes on a functional basis. Consequently, Citizens reviewed the COSS to determine
if its methods would materially distort the functional costs to serve its customers in an
unbundled environment. Although Citizens identified several improvements to the
COSS model, we focused on only material improvements to minimize contentious
issues. Three changes to the COSS were incorporated:

- a. The Valencia production facilities were reclassified as transmission-related;
- b. The labor allocator was improved; and
- c. The meter allocator for Large Power Service class was revised.

Each of these changes is addressed below followed by an overview of the COSS performed for this filing. Finally, the results are discussed.

a. Reclassify Valencia Production Facilities as Transmission-Related

Citizens' current cost of service includes the costs for generation facilities located in Nogales, Arizona. The Valencia plant's units, nominally rated at 55 MW, have relatively high running costs and are seldom dispatched solely to provide energy.

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Normal dispatch control of these facilities is performed by Arizona Public Service ("APS"), under Citizens' full-requirements power supply agreement with APS, for which Citizens receives capacity credits. While normal dispatch control falls to APS, under critical conditions, Citizens retains priority control to operate these facilities.

Critical conditions include:

- 1) There is a failure in the single, 70-mile Western Area Power Administration ("WAPA") 115 kV transmission line running from the Del Bac substation to the Apache substation;
- 2) WAPA is experiencing difficulty in maintaining nominal voltage levels on its transmission system; or
- 3) Citizens experiences difficulty with its 55-mile long 115 kV radial transmission line running from the Nogales tap on WAPA's line to the Valencia plant.

The Valencia production facilities thus serve as the single-contingency resource and provide voltage support to the Santa Cruz area.

Because of the critical reliability support provided by the Nogales generation and the Commission's emphasis on reliability preservation throughout the restructuring process, Citizens has classified the costs for these facilities as transmission-related. The costs are included within the unbundled transmission service component because the standby power and voltage support functions are required to support and back-up the existing transmission system for all customers regardless of their source of energy supply.

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b. Improvement of the Labor Allocator

In cost-of-service studies, allocators are used to allocate costs between rate classes. The allocator affects the assignment of allowed costs to customer classes and to cost functions. In the previous rate case, Citizens' COSS employed a labor allocator to assign several categories of administrative and general ("A&G") expenses. The allocator included minor amounts of materials and supplies expenses as well as pure labor expenses and did not include test-year labor costs for construction in its development.

If the same allocation approach were adopted in this filing, costs included in A&G expenses would not be accurately allocated between the production, transmission and distribution functions, a matter that was of little concern in the previous rate case's development of bundled rates. Citizens' unbundled filing incorporates an improved labor allocator that: 1) allocates supervision and engineering labor on the subtotal of the labor being supervised, exclusive of other expenses; and 2) adds capitalized labor to the labor allocator. Since most capitalized labor is related to the distribution function, this latter change insures that the labor allocator properly reflects test-year labor costs by plant function.

c. Revised Meter Allocator for LPS Class

Citizens' COSS attempts to retain all of the methods and procedures reviewed and accepted in Citizens' last rate filing. However, in reviewing the initial functional cost study results, the indicated customer costs for the LPS class were found to be a small fraction of the rates currently in place. The current monthly customer charge ranges from \$365 per month to \$800, depending on the voltage of service provided. Citizens' initial COSS for this filing indicated costs under \$20 per month, which signaled a problem.

The problem was traced to the customer allocator used to assign meter investment to customer classes. The initial study used a simple weighing factor to develop a single allocator for all customer-related costs. For the LPS class, whose customers each have loads exceeding 1 megawatt, this simplification resulted in the assignment of less than \$100 per meter. In actual practice, metering investment for very large customers typically runs from \$2,000 to \$20,000. To alleviate this problem, the meter allocation factor was revised for this filing to reflect a cost of approximately \$8,000 per customer.

d. Overview of the Cost of Service Study

Citizens Utilities Company retained Management Applications Consulting

("MAC") to perform a COSS capable of supporting functionally unbundled rates. MAC is a management consulting firm specializing in cost of service and rate design issues associated with regulated utilities. MAC has assisted dozens of utilities across the United States in performing cost of service studies and designing rates. In the last few

years, MAC has evolved its cost of service techniques to provide cost of service information to assist gas and electric utilities in preparing for a competitive energy supply market. MAC's assignment was divided into four sequential tasks:

- Replicate the COSS filed in Citizens' last rate case using MAC's proprietary cost-of-service model.
- 2. Revise the COSS to comply with the ACC order in the case.
- Revise the COSS methods to the extent necessary to assure reasonable estimates of the functionally unbundled costs to serve each customer class.
- Produce total and unit cost information at a sufficient level of detail to meet the Commission's filing requirements and design appropriate cost-based rates.

The results of MAC's efforts are shown on Schedule 1, the Cost-of-Service Study. Each page shows information for Citizens as a whole, as well as allocated costs to each of the six rate classes. The layout of the COSS is summarized on the following table:

Page No.

Description

- 1-2 **Summary of results at present rates** displays the rate base, revenues before the rate relief granted, and allowed expenses in accordance with the Commission's order for the twelve month period ending March 31, 1995, as adjusted.
- 3-5 **Rate base** details the original cost, depreciation reserve, deferred taxes and working capital necessary to develop rate base.
- Operating revenues displays base rate and PPFA revenues, as well as other operating revenues by class.
- 7-9 **Operating expenses** indicates the operating expenses incurred for production, transmission, distribution, customer accounting, customer service, sales and administrative and general expenses.

- 10-12 **Test year labor expenses** shows a subset of the labor costs included on pages 7-9, as well as capitalized labor, totaled to form the Labor allocator for subsequent use in allocating some administrative and general expenses.
- 13-14 Other operating expenses shows the development and allocation of depreciation expense, taxes other than income, and income taxes.
- 15-16 **Revenue requirements** shows revenues and unit costs under present rates and under hypothetical rates which exactly equal the cost to serve each class when providing uniform rates of return.
- 17-22 **Allocation factor table** shows each allocation factor used in the COSS.
- 23-28 **Allocation factor ratio table** provides similar information to the allocation factor table restating each line so that the class entry represents its percentage share of the total company statistic.

The COSS has been carefully constructed to mirror the Commission's January 1997 rate order with regard to rate base, operating expenses, revenues, return and taxes. The approved rates placed in effect at the conclusion of the last rate case produce total revenues which differ slightly from those stated in the order. A booked-to-billed adjustment of less than 0.5% has been employed to match the rate design to booked revenue as has been done in the past. Schedule 3 shows the development of present revenues based on Commission-approved billing determinants and reconciles this figure with the rate order.

e. Unbundled Cost Results

To satisfy all potential unbundled rate design needs, MAC's model included fifteen discrete functional cost categories as follows:

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1 **Production Capacity** 2 Production Energy 3 Transmission (including Valencia Production Plant) 4 Subtransmission 5 Distribution Primary 6 Distribution Secondary (Unused) 7 Distribution Transformers and Services 8 Metering and Meter Reading 9 Billing and Collection Information Services 10 Other Customer Related Costs 11 12 System Benefits - Renewables 13 System Benefits - Environment (Unused) 14 System Benefits - DSM

System Benefits - Low Income

Two functional cost categories were not used. Citizens' plant records could not provide sufficient detail to segregate distribution plant into primary and secondary voltage categories. For this reason, all costs were assigned to the distribution primary function and the distribution secondary function was not used. Also, the "System Benefits - Environmental" function was not used because the test-year did not include any material costs for environmental matters.

MAC's cost model provides functional cost of service information at the same level of detail provided for the total company. In other words, separate cost of service studies can be produced for each of the thirteen functional cost categories. For example, MAC could produce a cost of service report similar to Schedule 1 showing only production capacity costs for each class of service or any of the 13 functional categories. Rather then providing reports at this level of detail, the functional cost studies are summarized on Schedule 2, Unbundled Cost Data. This eight-page

schedule displays four pages of functional cost information at present rates and similar results if rates were set to generate equalized rates of return by class. Page one and five display total costs to serve by function and class. Pages two and six show the same revenue requirement stated on a per-unit basis of cents-per-kilowatt-hour of sales. Pages three and seven show functional cost responsibilities by rate class on a per unit demand cost basis of dollars-per-kW of billing demand. For the residential and small general service classes, billing demands are not available and unit costs are shown as zero. Pages four and eight show functional costs by class on a dollar per month per customer basis. Schedule 2 provides all the information necessary to design unbundled rates.

2. Rate Design

Citizen's rate design has been carefully formulated with five objectives in mind:

- equalizing the rates of return among classes thereby eliminating inter-class subsidization;
- equalizing rates between Mohave and Santa Cruz Counties for residential and small general service (all other rates having already been equalized);
- (3) establishing rates at their underlying costs to serve;
- (4) avoiding potentially disruptive rate changes by phasing in rate initiatives over a four-year period; and
- (5) implementing rate adjustments to reflect current costs.

Each of these objectives is addressed in turn below:

a. Equalization of Rate of Return Among Rate Classes

While Citizens' existing rates were set to provide an approved level of return on the overall net rate base, the structure of Citizens' rates results in a wide disparity among the rates of return provided by individual rates classes. Under Citizens' current rate structure, using the adjusted class COSS from the last case, the rates of return from the various rate classes are as follows (9.60% overall authorized rate of return):

Residential	8.43%
Small General Commercial	20.99%
Large General Service	6.55%
Large Power Service	34.80%
Interruptible Power Service	27.11%
Lighting Service	- 2.27%

This disparity should be corrected to promote fairness and equity within Citizens' service areas. While equity suggests that the rates established for all classes should generate identical rates of return, rate stability and predictability concerns dictate that increases resulting from the proposed rates should be moderated to avoid potentially disruptive pricing impacts. Consequently, as part of this filing, Citizens is proposing a four-year phase-in (1999 - 2002) for its unbundled rates to moderate the pricing impact from this shift in revenue responsibility and still ensure sound price signals when full retail choice is offered. In general, the proposed rates will shift revenue requirements from small commercial and industrial customers to large commercial, lighting, and, to a lesser extent, residential customers.

The results of this shift are displayed on pages 15 and 16 of Schedule 1. In particular, lines 12 - 25 of page 15 show the revenue requirements of each class at equalized rates return, the case where inter-class subsidization is completely eliminated. The data on page 16 show the revenues produced by present rates. A portion of the data from these two pages is tabulated below for ready reference and comparison:

Summary of Class Revenue Requirements					
Rate Class		Present Revenues	Revenues at equalized ROR	Percent Change	
1	Residential	\$37,491,956	\$38,451,411	2.56%	
2	Small General Service	\$4,847,544	\$4,038,719	(16.68)%	
3	Large General Service	\$29,250,010	\$31,427,594	7.44%	
4	Large Power Service	\$8,988,394	\$6,627,375	(26.27)%	
5	Interruptible Power Service	\$1,146,931	\$953,779	(16.84)%	
6	Lighting Service	\$216,294	\$440,252	103.54%	
7	Total Company	\$81,939,130	\$81,939,130	0.00%	

Source: Schedule 1, pages 15-16.

As can be seen from the table above, Citizens' proposal to correct the inequality in return among rate classes would result in only a 2.6% increase in the average rates now paid by residential customers. However, even this small increase is overstated, since competition in the supply of electricity is expected to result in lower generation costs for consumers. Given that Citizens' existing rates reflect an average production

costs of approximately \$.054/kWh, an energy savings of only 4% would completely offset the average impact on residential customers resulting from this shift in revenue responsibility. In view of these relatively small impacts, the fact that rates would be phased-in over a four-year period under this proposal, and the significant benefits of improved fairness and equity that would result from this change, Citizens fully supports making these adjustments as a part of this filing.

b. Equalization of Mohave and Santa Cruz Rates

As part of the implementation of unbundled service rates, Citizens is proposing in this application to fully equalize rates between Mohave and Santa Cruz Counties. This equalization would apply to both Residential and Small General Service rate classifications, eliminating the last vestiges of locational pricing from Citizens' tariffs. Equalization of Mohave and Santa Cruz rates was supported in concept by the Commission in its Decision in Citizens' last rate case. (Docket No. E-1032-95-433, Decision No. 59951, dated January 3, 1997) The proposed rate changes result in some relatively small increases to the residential and small commercial customers in Mohave County and decreases for these groups in Santa Cruz. To minimize the potential impact, Citizens proposes a four-year phase-in.

c. Establishing Rates at Costs to Serve

Citizens' bundled rate schedules are two-part, or, in the case of larger demandmetered customers, three-part rates. With the exception of the Large Power Service rate, current rate design employs customer and demand charges which are lower than the underlying costs to serve, but energy charges that are higher than costs to serve.

As the industry approaches competition, it is not enough to simply restate rates to separate the energy supply costs to facilitate competition in the production market place; the structure of regulated rates should also be revised to more accurately reflect costs to serve. This position is consistent with the Commission's statement in Docket No. U-0000-94-165, Decision No. 59943. Section R14-2-1606 G2 states that rates for unbundled services "shall reflect the costs of providing the services."

Toward this end, Citizens proposes that customer charges should equal customer costs, energy charges should equal energy costs and demand charges should equal demand costs. For those small customers in the residential and small general services categories where demand metering is impractical, Citizens proposes that the customer charge recover both customer and non-production demand costs. For Standard Offer tariffs, the energy charge is set to recover production demand and energy costs to recognize that both production demand and energy costs are variable by month under the current supply contract with Arizona Public Service (APS). Under this approach, the Commission can be assured that intraclass subsidization will be minimized.

One of the guiding principles in establishing utility rates in a regulated marketplace is to ensure that rates are economically efficient. Economists have shown that economic efficiency is maximized when prices are set at marginal costs.

Furthermore, there is a body of research generally labeled as Pareto pricing or inverse elasticity pricing, which suggests that when prices cannot be set exactly equal to

marginal costs, pricing efficiency is maximized when the most elastic portions of the rate design are set at marginal costs and the least elastic portions are set to meet revenue requirements. Since customers tend to make consumption decisions based on the change in costs associated with that decision, the tail block variable portion of utility rates generally controls consumption decisions.

While Citizens does not have a current marginal cost study, a review of marginal cost studies performed for other utilities indicates that Citizens' current customer charge is far below typical marginal costs to serve. Conversely, there is a general consensus in the industry that marginal energy costs are substantially below current, fully unbundled production costs. Thus, economic efficiency is enhanced when customer charges are increased and variable charges are reduced toward the level of marginal costs. Citizens proposes to do just this in its unbundled rate design.

Citizens also believes that, for smaller customers (those with two-part rates without a demand charge), the costs for transmission and distribution services facilities should properly be priced on a flat, rather than a volumetric basis as is the case under Citizens' current rates. Similar to the metering and other fixed costs typically recovered through the customer charge, Citizens' investment in distribution facilities is not subject to variation based on kWh consumption. In a restructured environment, these facilities in essence provide access for customers to competitively-price electricity. For small customers, the cost for this access varies little across the typical range of consumption. Citizens believes that access to the electricity markets should be priced analogously to the telephone industry where costs associated with switching systems, poles, lines, etc.

are recovered through flat monthly fees. Thus, Citizens' unbundled rate design reflects flat monthly fees for all non-production-related service components (except the Systems Benefits Charge) in its rates for residential and small commercial customers.

Two issues are raised if costs are correctly recovered in the customer charge instead of the energy charge. One issue is the potential impact on customers with very low consumption. The transition plan would nearly quadruple residential customer charges over four years, with a nearly comparable decrease in energy charges for the average customer. For customers with lower than average use, bills will be higher than under the current structure. Citizens notes that many of its low-income customers have low consumption levels and anticipates that the application of its CARES discount will help offset increases in these customers' charges. As part of the proposed changes to rates in this filing, Citizens is proposing to modify the structure of its CARES discount to apply a fixed amount against the customer charge, rather than apply the discount on a declining scale against the energy charges as it does currently. For those customers who have low use (vacant and seasonal housing are typical examples) who do not qualify for CARES, an alternative exists for these customers in the form of a solar or gas-powered generator. Those customers whose value of service is less than the monthly customer charge may choose these alternatives. However, those who remain will pay rates that more accurately reflect the costs to provide service and that are not subsidized by other customers.

A second issue may be that the lowering of the variable portion of the rate could encourage consumption and thereby discourage conservation efforts. Since the

proposed prices are moving toward economically-efficient, marginal cost-based prices, that implies that existing rates are economically inefficient and have discouraged consumption in the past. While Citizens supports and encourages conservation, it should not be implemented through the mis-pricing of energy services. Furthermore, as energy supply markets are deregulated, natural competition will automatically lower the variable portion of customers' bills. Thus mis-pricing of electric energy during this transition period would only delay the inevitable. Citizens' proposed rate design begins this process now and offers an orderly transition to the fully open marketplace anticipated in the year 2003.

Unbundled rates were designed for each rate class. First, unbundled costs from Schedule 2 were totaled into seven categories as follows:

- 1) Transmission
- 2) Distribution
- 3) Metering
- 4) Billing
- 5) Customer Information
- 6) Other Customer Related Costs
- 7) System Benefits

Each of these costs was then divided by the appropriate billing units to develop cost-based rates. This calculation is provided as Schedule 5 of the filing package. The table below shows the unbundled rates for each of Citizens' rate classifications when fully phased-in.

Unbundled Rates Fully Phased in - Step Four (exclusive of stranded cost charges and new function costs)

Price Comp.	Resid	lential	1	General vice	Large General	Interr. Power		Power	Lighting Service*
- COp.	Mohave	S. Cruz	Mohave		Service	Service	69 kV	<69 kV	
Transmission	3.02	3.02	3.70	3.70	1.25	0.67	1.71	1.10	0
	\$/Mo	\$/Mo	\$/Mo	\$/Mo	\$/kW	\$/kW	\$/kW	\$/kW	\$/Mo
Distribution	17.05	17.05	24.52	24.52	10.73	2.50	0.27	6.76	29,455
	\$/Mo	\$/Mo	\$/Mo	\$/Mo	\$/kW	\$/kW	\$/kW	\$/kW	\$/Mo
Metering \$/Mo	2.33	2.33	3.94	3.94	3.96	6.96	440.77	201.10	535
Billing \$/Mo	1.40	1.40	2.38	2.38	2.38	4.21	8.02	3.66	321
Cust. Info \$/Mo	0.14	0.14	0.24	0.24	0.24	0.42	0.80	0.36	32
Other \$/Mo	0.59	0.59	1.01	1.01	1.00	1.77	3.38	1.54	378,864
Total Cust Chrg. \$/Mo	24.53	24.53	35.79	35.79	7.58	13.35	452.97	206.67	409,207
System Ben. \$/Kwh	.00062	.00062	.00058	.00058	.00061	.00039	.00041	00041	NA

^{*}Lighting Service rates shown are revenue for entire rate class.

Source: Schedule 5, page 4.

Two key elements are not included in these unbundled rates. First, no provision has been made here for the anticipated recovery of unmitigated stranded costs. An additional cost category will need to be added to Citizens' tariffs when stranded cost recovery is resolved. Second, as discussed in Section 3, there will be costs for new functions required of local distribution companies (for instance, for accounting for energy and supply transactions among customers and multiple suppliers) that are not currently reflected in rates.

Citizens' proposed rates have been fully unbundled, separating transmission and distribution charges. In the past, transmission rates have been regulated by the Federal Energy Regulatory Commission ("FERC"). Bundled sales rates, which normally include transmission charges, have been traditionally regulated at the state level. Citizens' proposed rates have been designed to avoid any potential conflict between state and federal regulators and at the same time adhere to the Commission's mandate that unbundled rates be designed to be revenue neutral. Conceptually, the rate design begins with the quantification of total costs for transmission and distribution service currently in bundled rates. Next, a rate for transmission service alone is developed. The present transmission tariff was considered too onerous for existing retail customers since it is a point-to-point rate, it requires a minimum one-year contract term, it requires the establishment of a maximum contract demand, and it bills at the rate of \$15.60 per kW of annual contract.

The proposed rates avoid this problem. Using Citizens' FERC rate as a starting point, the unbundled transmission rate simply restates the FERC charges into the billing units used for distribution charges, either \$/kW of monthly billing demand or \$/month for customers without demand meters. This calculation is shown on Exhibit 5, pages 4, 10, and 18. Once an equivalent transmission rate is computed, the unbundled distribution rate is calculated residually for each class by subtracting the transmission rate from the totaled transmission and distribution costs. Thus, the total of the transmission and

distribution rates exactly equals the costs underlying present bundled sales tariffs and the rate for the transmission service alone generates approximately the same revenues as the current FERC tariff.

The costs associated with the Valencia Generating Station have been classified as transmission-related, as previously discussed. These costs were included in the total of transmission and distribution costs. At the present time, these production costs are not included in the FERC point-to-point transmission tariff, even though these costs could subsequently be considered Ancillary Transmission services and fall under FERC jurisdiction. Thus, recovery of these costs is currently included in the distribution rates. This is appropriate since reliable distribution deliveries cannot be effected without this capacity.

The Systems Benefit Charge ("SBC") has been set to recover amounts for DSM, renewables, and certain low-income activities approved in Citizens' last rate case.

Citizens' CARES program, which provides bill discounts to eligible low-income customers, is not reflected in the SBC. To minimize contentious issues in this filing, Citizens has maintained the level of CARES funding and designed the recovery of CARES discounts to be funded equally by all classes of service. Citizens, however, favors a change in how the CARES program is funded and administered in the future. Citizens believes the CARES discount is properly funded as a component of its SBC and administered by a state-level agency with responsibilities related to providing low-income financial support. Citizens envisions that, under this new, more efficient and effective arrangement, it would provide funding for the CARES program to this agency

which in turn would administer the provision of the rate subsidies to its clients along with other benefits and in a manner that best serves the needs of the community. Citizens seeks acknowledgment from the Commission that this new arrangement is favorable and, if so acknowledged, will include the CARES discount in the calculation of the SBC in its compliance filing.

Another matter relating to the CARES program is a change in the design of the CARES tariff to accommodate the overall proposed changes in the residential rate structure. Currently the CARES discount is provided as a percentage reduction based on kWh usage levels. Because the re-designed residential rates recover a greater portion of costs through a flat (non-usage dependent) customer charge, the CARES percentage discount tied to usage level is no longer relevant. Instead, in order to keep the total amount of CARES discounts comparable to that provided by existing rates, the discount has been changed to a flat dollar-per-month discount (\$5.05) provided equally to all CARES customers.

Finally, the implementation of unbundled rates will require changes in a number of the rules and regulations now in effect. For instance, to the extent metering is established as a competitive service, metering standards and protocols will need to be added to Citizens' LDC Rules and Regulations. Because there remain a number of unresolved issues concerning the final form and design of unbundled services, Citizens has not attempted in this filing to prepare an updated set of Rules and Regulations.

Once issues surrounding unbundled services have been resolved and finalized,

Citizens intends to file comprehensive new Rules and Regulations that address all the necessary changes needed to accommodate the new industry structure and operation.

d. Phasing in Rate Initiatives

The Commission has recognized that the transition to an unbundled energy supply marketplace will entail significant change in the industry and could potentially produce customer inconvenience, dissatisfaction or even disruption. Accordingly, the Commission has mandated a five-year calendar for making an orderly transition from bundled to unbundled services. Consistent with this mandate, to provide for an orderly transition to fully unbundled rates and to advise customers of both the magnitude and direction of future rate changes, Citizens proposes that standard offer and unbundled rates be revised annually on January 1st for four years beginning in 1999, in accordance with the rates tabulated on Schedule 5, pages 3 and 12, respectively.

With one exception (the lighting class, which will be discussed below) Citizens proposes moving from present rates to fully cost-based rates in four equal steps to reach full scale implementation of unbundled rates on January 1, 2002. As an example, the current residential customer charge is \$6.50 per month. At the end of the proposed four-year transition period, Citizens has proposed establishing customer charges at the full underlying customer-related cost to serve of \$24.53 per month, an increase of \$18.03 per month. In each of the next four years, the customer charge will be increased 25 percent of the way toward the full cost-based rate. In a similar

manner, the present energy charge exceeds the unit cost of energy and demand costs combined. Energy costs will be reduced in four equal steps to reach the targeted cost to serve.

In the case of lighting service, the cost-based rate is almost twice the existing lighting rate. Since many lighting customers are municipalities, customer budgeting and operational practices may require more lengthy notice in order to adapt to changing lighting costs. For this class, Citizens proposes that the initial rate design move only 10% of the way toward fully cost-based rates in the first year of the transition plan. In each of the following three years, rates will be moved 30% toward full cost-based rates. With adequate notice, lighting customers should be able to plan for these latter year increases. As a result of this special treatment for the lighting class, Citizens' proposed rates will only become revenue neutral in the fourth year of the transition plan. In the first, second and third years Citizens will see a revenue deficiency of approximately .06% of total revenues.

In its analysis of its Lighting Service tariffs, Citizens determined that certain anomalies in the pricing of individual fixtures exist in the current rate. Citizens has presented here only the change in the overall revenue requirements for the rate class. For completeness, filed lighting rates are designed using percentage multipliers. Citizens intends to file during this proceeding a more detailed lighting rate design study that will tie to the overall revenue levels identified here, but will likely modify the individual prices of fixtures and poles.

The total average impact on each rate class is shown on Schedule 4, page 1. However, the impact on typical customers could vary considerably from class averages. Schedule 4, page 2 provides typical bill analysis under current and proposed rates for the first year of the four-year transition plan. With the exception of lighting customers, this same impact would be repeated in years two, three and four of the transition plan. In the case of the lighting class, the impact in years two, three and four would be three times that shown in year one, since the transition plan moved only 10% toward full costbased rates in the first year and 30% more each of the next three years. Since customers enlisting to take unbundled services would be purchasing their energy supplies in a competitive market, energy prices are expected to be lower than the unbundled production costs they are currently paying. Other unbundling experiments have suggested that a 10% reduction in energy costs is typical. These savings would overshadow the minor increases in transmission and distribution rates that would be assigned to some classes. Finally, the total flat charge in proposed residential rates, \$24.53 per month, is comparable to flat charges paid for other services like local telephone, cable and satellite television, and Internet services.

One outcome of the new rate design is a decrease in the demand charges of the LPS rate and an increase of demand charges in the LGS rate. Under the present tariffs, customers with loads between 500 kW and 1 MW may elect either the LPS or LGS tariff. In order to avoid large revenue swings from rate conversions by low-load-factor customers, Citizens' proposed Standard Offer tariffs remove the option for these large customers to select one tariff over another. Schedule 4, page 4 shows that these

large customers currently served on the LGS rate would receive an average decrease of 10% while the class as a whole is receiving a 7% increase. If these customers were allowed to migrate to the LPS rate, the additional reduction afforded these customers of approximately \$600,000 annually would require other rates to rise to offset this revenue erosion. Customers under 1 MW will remain on LGS, unless they selected LPS before December 31, 1997.

e. Rate Adjustments to Reflect Current Costs

The above cost analysis and rate design procedures set forth Citizens' proposal for how unbundled rates should be established. However, these rates likely will not fully recover Citizens' costs because of the age of the cost data underlying the rate calculations (test-year of 4/1/94 - 3/31/95) and the fact that the filed rates would not be effective until 1/1/99 (and perhaps beyond). Citizens does not intend to escalate this filing into a full-scale rate proceeding, however, it is reasonable for the Commission to allow an adjustment to its unbundled rates to bring them in line with current costs. In the intervening years between the original test year and the anticipated 1999 effective date of rates, inflation will increase Citizens' operating expense and the cost of plant investments needed to meet customer needs. While only a protracted rate proceeding could determine actual cost increases in detail, Citizens suggests one reasonable proxy adjustment to reflect these higher costs would be the Consumer Price Index (CPI). Citizens proposes that the Commission consider in this case a mechanism that would allow an adjustment to its unbundled rates (as derived from its rates effective 1/1/97) to bring them current with the actual date of introduction of open access. The unbundled

prices as presented herein are based on revenue levels approved in Citizens' last case and do not reflect any adjustment.

SECTION 2. CUSTOMER SELECTION METHODS

In its December 26, 1996, Restructuring Order, the Commission requires that Affected Utilities "shall propose for Commission review and approval how customer will be selected for participation in the competitive market prior to 2003." Citizens was a participant in the Working Group on customer selection methods and is among the participants who support a "flash-cut" to competition over a phase-in process. Such a flash cut would in general obviate the need for customer selection. Citizens understands that the Commission has re-opened the Rule on electric restructuring to consider changes and may in fact re-examine the phase-in process as a result. The following proposal is presented under the assumption that no changes are made to the phase-in process as currently set forth in the Restructuring Order.

A. Summary Of Selection Method

Citizens proposes to select customers for participation in the competitive market using a random selection of customers selected from each customer class. Citizens originally supported an alternative method within the working group process, but has reconsidered its position after reviewing the findings of the working group. In particular, Citizens is persuaded that random selection of customers can offer the best view of the actual mechanics and benefits of competition, is fair since all customers have an equal opportunity to participate, and will ensure that a broad range of customer demand levels are represented.

The customer selection working group identified a number of factors and considerations that needed to be taken into account in the customer selection process, including:

Customer selection by class
Low-income customers
Geographic selection
Renewable resources
Other special selection criteria
Three MW limitation
Special contracts
Load aggregation
Customer selection time period
Determination of percentages being met
Estimation of peak load
Administration of the selection process, and
Consumer education.

Each of these areas is now addressed in turn.

1. Customer Selection by Class

The Commission's Restructuring Order sets forth the criteria for the number and class of customers to whom competitive generation supply is to be made available, based on Citizens' 1995 retail peak demand. Citizens' 1995 retail coincident peak demand was 246 MW. The residential class target demand will be set at 15% of the Eligible Demand. Customers with loads greater than 3 MW will be limited to no more than 50% of the Eligible Demand. All residential customers will be assumed to have the class average demand and so the number to be selected will be well-defined, as shown below. Based on the load research and cost allocation studies underlying Citizens' rate structure and other Company statistics, Citizens has established the following eligibility

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values for residential customers and another for customers with loads greater than 3 MW for the 1999 and 2001 phases of the introduction of competition.

Year	Total Eligible Demand	Avg. Demand per Res'l Customer ¹	Eligible Demand for Res'l Cust. ²	No. of Eligible Res'l Customers	Eligible Demand for >3MW Cust.3
1999	49.2 MW	2.37 kW	7.38 MW	3114	24.6MW
2001	123.0 MW	2.37 kW	36.90 MW	15570	61.5 MW

¹ Based on 49.1% demand allocation and 51,000 residential customers in 1995.

For non-residential customers, Citizens will use demand allocation and demand coincidence data from its cost study for the rate case approved in 1997 to identify noncoincident demand target levels for each non-residential rate class: Large Power Service ("LPS"), Interruptible Power Service ("IPS"), Large General Service ("LGS"), Small General Service ("SGS"), and Dusk-to-Dawn Lighting Service ("LTG"). As shown in the table below, the nonresidential classes have a demand allocation of 50.9% of the total demand. Of this total, 74.2% of the nonresidential demand is allocated to LGS customers, 14.4% to LPS customers, etc. The portion of the nonresidential Eligible Demand (41.8 MW in total) allocated to each nonresidential class is shown in the "MW" column in the table. Finally, these values are divided by the coincidence factors to arrive at the Non-coincident Customer Demands. A coincidence factor is the ratio of a rate class' contribution to the system coincident peak to the sum of the individual peaks of all the members of the rate class. Through these coincidence factors, the total 1999 non-residential Eligible Demand of 41.8 MW translates to 83.5 MW of non-coincident demand.

² 15% of Eligible Demand in 1999 and 30% in 2001 per ACC Restructuring Order.

³ Maximum of 50% of Eligible Demand in 1999 and 2001 per ACC Restructuring Order

Actual August bills (from the relevant year) will be the basis for customer selection. The demand target shown in the table below for each non-residential rate class represents the total billing demand that will be randomly selected. The demand contribution toward the target made by the selected customers will be the metered demand for LPS, IPS, and LGS customers, the non-coincident demand implied by their energy consumption at the class average load factor for SGS customers, and the rated wattage for LTG customers. For selection purposes, the SGS and LTG customers will be grouped together.

1999 Non-coincident Demand Target Levels for Non-Residential Customers

1995 Peak: 246 MW

1999 Eligible Demand: 49.2MW

1999 Non-Residential Eligible Demand: 41.8 MW

Rate Class		Demand Allocat	Coincidence	Non-coincident	
	% Total	% Non-Re	s MW	Factor (%)	Customer
					Demand MW
	•				Target*
	(A)	(B)	(C)=(B)* 41.8	(D)	(E)= (C)/(D)
LPS	7.3	14.4	6.0	91	6.6
LGS	37.8	74.2	31.0	45	68.9
SGS+LTG	4.5	8.8	3.7	54	6.9
IPS	1.3	2.6	1.1	na	1.1
TOTAL	50.9	100.0	41.8		83.5

^{*} The actual demands for the selected non-residential customers will sum to at least the total value of 83.5. The demand levels for each class will target the indicated levels, but may vary since randomly selected customers within a class are unlikely to sum exactly to the target.

2. Low-Income Customers

Under Citizens' customer selection method, low-income customers will be selected for open access as part of the overall process for selecting residential customers. Citizens supports the use of special outreach efforts targeted to low-income customers to help ensure their participation. Citizens intends to work with those low-income advocacy agencies with which it now has a working relationship to develop a focused communications plan for this group of customers.

3. Geographic Selection

No special provisions for geographic selection of customers are proposed by Citizens, other than to ensure proportionate selection in the Mohave and Santa Cruz service areas.

4. Renewable Resources

Consistent with the current Restructuring Order, Citizens proposes to make open access available to any customer who produces or purchases 10% or more of its annual electrical needs from photovoltaic or solar thermal resources located in Arizona after January 1, 1997. Citizens interprets this requirement to mean that the solar resources would be available on January 1, 1999, or contracted for delivery beginning on or before that date. To be eligible the customer must continue to receive 10% of their electrical needs from solar resources.

5. Other Special Selection Criteria

Citizens does not propose any special selection criteria beyond what is set forth in the current Restructuring Order.

6. Three MW Limitation

In general, Citizens' proposed selection process considers a customer load to be per account (or meter). Under Citizens' proposal, multiple customers may aggregate their loads once the selection process has determined which accounts are eligible for open access. A customer with multiple accounts may also aggregate his or her accounts, but only to the extent the individual accounts to be aggregated have been selected for open access eligibility. In other words, selection of a single account of a customer with multiple accounts does not automatically make all of the customer's accounts eligible for open access. The three MW limitation in the Restructuring Order will be applicable to aggregated loads exceeding 3 MW. Citizens will give priority to accounts which individually exceed 3 MW (i.e. non-aggregated loads) in making a determination on which loads exceeding 3 MW may not be provided open access due to the Order's limitation. If customer facility expansion causes the customer's load to exceed 3 MW, additional load will not be subject to the 3 MW limitation; that is, eligibility will be determined by existing load as of a certain date.

7. Special Contracts

Under Citizens' customer selection proposal, a customer on a special contract can participate in the competitive market before expiration of its contract only if both parties agree. To the extent a special contract expires after a selection cutoff date, but

before the date of full competition, that customer will be eligible for potential selection at the next customer selection phase.

8. Load Aggregation

Under Citizens' proposal, load aggregation would be allowed after customer selection is complete. Self-aggregation of loads would be allowed only to the extent that multiple accounts of the same customer were selected. Citizens believes all load aggregators should be registered with the State and be required to meet certain minimum qualifications as a condition of doing business in Arizona.

9. Customer Selection Time Period

Citizens believes that the customer selection process should begin as soon as possible after the Commission has approved Citizens' filings on customer selection plans, stranded cost charges, unbundled rates and system benefits charges. Citizens supports a minimum time period (e.g. 3 or 6 months) for customer education before initiating open access.

10. Determination of Required Percentages Being Met

Citizens proposes that a customer be deemed part of the competitive market when that customer has been offered the opportunity to choose suppliers. Customers who choose to continue receiving service from Citizens, either under a Standard Offer or special rate, should be considered as participating in the competitive market.

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11. Estimating Peak Load

Citizens' proposal determines peak load using historical class average coincident peak demand as suggested by the Order and the Working Group Report on Customer Selection.

12. Administration of the Selection Process

Citizens proposes that Citizens' LDC administer the selection process.

13. Consumer Education

Citizens plans to provide informational material to selected customers in order to allow a cost-effective targeting of information to customers who have the most need for the information. Citizens strongly believes that 3-6 months should be provided for this education process.

SECTION 3. NEW COSTS UNDER COMPETITIVE INDUSTRY STRUCTURE

Introducing competition in the supply of electricity fundamentally changes the structure of the industry, not only to the extent that it creates new competitive enterprise, but also that it changes the operations of those components that will remain regulated. For instance, continuous tracking, accounting, and reconciliation of energy supply and demand transactions between distribution customers and tens, possibly hundreds, of electricity suppliers requires the implementation and operation of new systems by local distribution companies ("LDC"s) that are not currently needed in their businesses. Educating customers about how the industry is changing and how these changes affect the way they will purchase electricity is another example of a significant new activity that will fall to the LDC to undertake. The costs for start-up and on-going operation of these functions are not currently reflected in the rates of any Arizona LDC, nor can any Arizona LDC accurately determine these costs at this time given that the structure and requirements of the restructured industry have not yet been fully defined.

A. The Nature Of The New Costs

At this time, it is not possible to determine with any certainty the exact nature, or the magnitude, of the new costs that LDCs will bear under the restructured industry. This is so because the full structure, requirements, and procedures under open access are still in flux. The ACC working group process conducted during 1997 succeeded in identifying and clarifying many issues and options associated with unbundled services and the operation of competitive industry, but at this time, the "rules of the game" are

not finalized. For purposes of illustration, Citizens has identified four areas where new LDC functions will likely require new investments and on-going operating expense: 1) Energy Supply and Demand Transactions; 2) Communication and Education; 3) Operational Processes; and 4) Regulation. The type of activities that fall under these areas are:

Energy Supply and Demand Transactions

- <u>Load Profiling</u> Establishing, maintaining, and on-going monitoring of generic load profiles needed in lieu of upgrading existing metering equipment with recording demand meters for the bulk of residential and small commercial customers wishing to purchase their energy supplies competitively;
- <u>Supplier Deliveries and Load Settlement</u> Aggregating and reconciling metered and profiled customer loads with supply deliveries and reconciling metered deliveries with multiple supplier contracts. Monitoring and accounting for load balancing and other ancillary services.
- <u>Supplier Revenue Accounting</u>, <u>Billing</u>, <u>and Remission</u> Computing daily and monthly balancing charges, remitting/receiving payments, assigning uncollectible accounts, providing billing cycle reports, and maintaining records of customer transfers for multiple suppliers.
- Supplier Monitoring and Regulatory Reporting Monitoring supplier performance and providing regular reports to State and Federal regulatory authorities.

Communication and Education

- <u>Communication Plan Development</u> Conducting market research and planning media communications, community outreach, and communications infrastructure needs.
- <u>Customer Education</u> Implementing and monitoring media communications, collateral material development and distribution, Internet sites, community public relations activities, telephone hot lines, and customer seminars.
- <u>Employee Education</u> Training for employees to understand the new industry structure, dealing with new customer/supplier transactions, new operating procedures, and handling customer inquiries.

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Operational Processes

- <u>Billing and Revenue Accounting</u> Modifying to computer systems for billing and revenue accounting, and customer information, and creating new bill forms to accommodate unbundled services. Associated employee training.
- <u>Cost Accounting</u> Modifying computer systems for plant and expense accounting to accommodate unbundled services and related employee training.
- <u>Increased Customer Inquiries</u> Telecommunications and personnel costs for handling anticipated increases in customer inquiries and increased volume and complexity in dispute resolution procedures.

Regulation

- <u>Required Filings</u> Legal and expert support, as well as administrative costs for regulatory filings required under competitive restructuring.
- <u>Pilot Programs</u> Obtaining regulatory approval, developing, and implementing pilot programs as appropriate to gain experience and design systems and procedures to effectively handle new business processes brought on by restructuring.

Once the full requirements of the restructured industry have been defined,
Citizens will be able to estimate these costs. It is clear however that the regulated
operations of virtually all Affected Utilities will face significant transition and on-going
costs to accommodate the new industry structure. It is important that the Commission
not discourage innovative mechanisms for minimizing and recovering these costs. One
such proposal for how this could be done is presented in the following section.

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B. Citizens' Proposal for Recovery of New Competitive Costs

Citizens proposes that the Commission put in place a statewide process to take advantage of economies of scale and achieve uniformity across the state for the recovery of the new LDC costs associated with the transition to a competitive electric industry in Arizona. As the industry scrambles to gear itself up for open access, each Affected Utility will be charged with implementing new systems to handle a set of new LDC functions that are largely common to each company. Each utility must put in place and operate the most effective and economical systems to handle such new functions as load profiling, customer education, and other new activities. Because of the commonality of these new LDC functions and the potential for economies of scale, a cooperative statewide effort to establish common processes and group buying should result in significant savings compared to each utility independently putting these new systems in place. Further, there will be significant capital costs and one-time expenses for establishing these new systems that will not necessarily vary in proportion to the size of each utility. Consequently, the rate effect of these new costs will likely depend on the size of the Affected Utility. For instance, the capital and one-time costs to establish load profiling capability will likely be similar for APS or Citizens. But, Citizens has far fewer customers over which to spread these costs.

Citizens proposes that, once the rules and requirements for open access have been fully defined, the Commission:

 Establish a task group with representatives from each Affected Utility charged with the responsibility of identifying the new LDC systems and processes that can be standardized across the state and specifying their implementation;

- 2. Create a State-level fund for pooling the capital and one-time costs for implementation of these common systems by Affected Utilities; and
- 3. Establish a statewide uniform rate for recovery of these costs by Affected Utilities through a wires charge.

If possible, financing these costs using the State's bonding authority could help minimize financing costs and alleviate the complexity associated with accounting for the disparity of financing costs across the Affected Utilities. The recovery charge should be uniform across the State, but the recovery period could vary by utility depending on its allocated share of total costs.

In addition to LDC start-up costs for the transition to open access, there will also be on-going incremental operating expense for these new functions. These on-going costs should be borne by the new market entrants and consumers participating in the competitive electricity market who cause these costs.

SECTION 4. COMPETITIVE SERVICES PRICING

In its December 26, 1996, Restructuring Order, the Commission opens to competition "Any service...except Distribution Service and except services required by the Federal Energy Regulatory Commission to be monopoly services." In particular, certain services that are itemized in the Unbundled rates set forth in this filing, including metering and meter reading, billing and collections, and customer information services, are slated to become competitive services. The rates and charges included in Citizens' filing for these competitive services are those it proposes to charge as part of its obligations as a regulated LDC, for instance as provider of last resort. If Citizens does in fact participate in the competitive marketplace for these services, its non-regulated pricing will not likely be equivalent to the charges included in this filing for the competitive services. In this case, Citizens recognizes that it must implement complete accounting separation between its regulated and non-regulated operations.

SECTION 5. NEED TO REVISE LINE EXTENSION POLICIES

As Citizens prepares itself for the transition to the restructured industry, it has carefully reviewed its rates and policies to insure that there are no impediments to efficient operation within a more competitive marketplace. In particular, Citizens has attempted to remove from its rates cross-subsidies between groups of customers which undermine the fairness and equity of its rate structure. One area where such cross-subsidy can result in significant inequities is between new and existing customers.

Because Citizens' existing line extension tariffs do not fully recover the incremental costs of new customer additions, existing customers effectively subsidize new customers. The Commission should investigate, within Citizens' Unbundled Rates proceeding, the adequacy of its line extension rates and policies.

Two potential areas of concern arise in the consideration of whether new electric customers are paying their equitable share of costs:

- (i) whether, given existing policies and rates for line extensions, and in particular, the length of line extension provided at no cost to customers, rates recover sufficient amounts to recoup the marginal cost of company-provided line extensions; and
- (ii) whether the marginal revenues provided by new customers coming onto the system cover the marginal costs associated with reinforcing upstream transmission and distribution facilities.

Citizens' initial studies indicate that in fact its rates are not sufficient to cover these marginal costs imposed by new customers coming onto its system.

An historical review of the growth of Citizens' plant investments and revenues shows that the growth in plant investment has significantly out-paced the growth in revenues. Between 1992 and 1996, Citizens' utility plant investment grew by approximately 36%, while revenues grew by only 24% over the same period.

Incrementally, the increase in plant investment per new customer over the '92-'96 period outpaced the increase in revenue per new customer by a factor exceeding 2.5-to-1. Since the growth in revenues and plant investment is driven primarily by new customer additions, Citizens concludes that new customers are adding cost to Citizens' electric system at a greater rate than they are providing increased revenue.

Consequently, through the rate making process where costs are averaged across broad groups of customers, existing customers end up subsidizing the higher costs imposed by new customers.

While Citizens does not have specific proposals at this time, it recognizes that equitable remedies to this situation require adjustments to the policies and rates charged for new line extensions. Developing these remedies will require additional study that Citizens believe is appropriately conducted within the context of this unbundled rate filing. As the Arizona industry is restructured and Citizens' regulated operations become in essence a "poles and wires" business, it is entirely appropriate as part of this transition to ensure that the charges associated with the expansion of its distribution system are fair and equitable.

Citizens seeks an acknowledgment from the Commission that this issue is reasonably handled within this proceeding and, given such acknowledgment, intends to conduct the needed studies during the preliminary stages of this proceeding and to introduce specific proposals for altering its line extension policies and rates.

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 1

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

CITIZENS UTILITIES COMPANY

Arizona Electric Division

Tariffs for Electric Service

Date Effective: <u>January 1,1999</u> Authority: <u>ACC Decision No.</u>

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 2

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

TARIFFS FOR ELECTRIC SERVICE

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Date Effective: <u>January 1.1999</u> Authority: <u>ACC Decision No.</u>

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 3

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RESIDENTIAL SERVICE MOHAVE (RSMO)

AVAILABILITY

In all territory served by the Company in Mohave County at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to all residential customers for domestic service purposes. Service is provided at one point of delivery measured through one meter and is restricted to private single family dwellings or individually metered apartments. Residential Service is not applicable to hotels, rooming houses, public buildings, or any other premises not strictly residential.

CHARACTER OF SERVICE

Single phase, 60 hertz, at one standard voltage.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$11.01 per month.

Energy Change:

All kWh \$0.0710 per kWh.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes or governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

Date Effective: <u>January 1,1999</u> Authority: <u>ACC Decision No.</u>

CITIZENS UTILITIES COMPANY

Original Sheet No. 4

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RESIDENTIAL SERVICE MOHAVE (RSMO) (Continued)

TERMS AND CONDITIONS

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others.

This rate is subject to the general rules and regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

Standby, supplementary, breakdown, or temporary service shall not be rendered under this rate.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 5

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RESIDENTIAL SERVICE SANTA CRUZ (RSSC)

AVAILABILITY

In all territory served by the Company in Santa Cruz County at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to all residential customers for domestic service purposes. Service is provided at one point of delivery measured through one meter and is restricted to private single family dwellings or individually metered apartments. Residential Service is not applicable to hotels, rooming houses, public buildings, or any other premises not strictly residential.

CHARACTER OF SERVICE

Single phase, 60 hertz, at one standard voltage.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$11.01 per month.

Energy Change:

All kWh metered \$0.0743 per kWh.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes or governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

CITIZENS UTILITIES COMPANY

Original Sheet No. 6

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RESIDENTIAL SERVICE SANTA CRUZ (RSSC) (Continued)

TERMS AND CONDITIONS

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others.

This rate is subject to the general rules and regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

Standby, supplementary, breakdown, or temporary service shall not be rendered under this rate.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 7

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

CITIZENS ASSISTANCE RESIDENTIAL ENERGY SUPPORT (C.A.R.E.S.) A SUPPLEMENT TO THE RESIDENTIAL SERVICE (RS) TARIFFS

AVAILABILITY

This C.A.R.E.S. tariff is available in all territory served by the Company in Mohave and Santa Cruz Counties, Arizona, where facilities of adequate capacity and the required phase and voltage are adjacent to the premises served.

APPLICABILITY

This standard offer sales service C.A.R.E.S. tariff is available to those residential customers presently taking service under the Company's residential service rate whose gross annual income is not more than 150% of the federal poverty level guideline effective at the time qualification and annual certification is sought. Residential customers who desire to qualify for such tariff must initially make application to the Company for qualification and must obtain a verification by the Arizona Department of Economic Security that the customer's household gross income does not exceed 150% of the federal poverty level. For each year subsequent to the initial certification, the residential customer who seeks to retain eligibility for the C.A.R.E.S. must provide a personal certification that the household gross income of the residential dwelling unit involved does not exceed 150% of the federal poverty level. The Company may verify eligibility with the Arizona Department of Economic Security.

MONTHLY BILL

For all qualified C.A.R.E.S. residential customers, the monthly bill shall be computed in accordance with the Company's currently approved residential rate except:

For Bills with Usage of:	The Total Bill (Before Taxes & Regulatory Assessment) Will be <u>Discounted by:</u>	
0 - 300 kWh	\$5.05	
301 - 600 kWh	\$5.05	
601 - 1000 kWh	\$5.05	
1001 + kWh	\$5.05	

CITIZENS UTILITIES COMPANY

Original Sheet No. 8

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

CITIZENS ASSISTANCE RESIDENTIAL ENERGY SUPPORT (C.A.R.E.S.) A SUPPLEMENT TO THE RESIDENTIAL SERVICE (RS) TARIFFS

Low Income Medical Life Support Program

For all qualified C.A.R.E.S. residential customers, who are also medically life support dependent as prescribed by a physician, the monthly bill shall be computed in accordance with the Company's currently approved residential rate except:

For Bills with	The Total Bill (Before Taxes & Regulatory Assessment) Will be
Usage of:	<u>Discounted</u> by:
0 ~ 600 kWh	\$5.05
601 – 1200 kWh	\$5.05
1201 – 2000 kWh	\$5.05
2001 - kWh	\$5.05

CITIZENS UTILITIES COMPANY

Original Sheet No. 9

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

SMALL GENERAL SERVICE SANTA CRUZ (SGSSC)

AVAILABILITY

In all territory served by the Company in Santa Cruz County at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where service is provided at one point of delivery and measured through one meter and where the monthly usage is not more than 5,000 kWh in any two consecutive months. Customers who use more than 5,000 kWh for two or more consecutive months shall not be eligible for this tariff and shall take service under the LGS tariff. However, service is available for customerowned, operated, and maintained area, street, or stadium lighting, and for firm irrigation service with a maximum demand less than 25 kW.

CHARACTER OF SERVICE

Single phase, 60 hertz at one standard voltage. Three phase for eligible loads over 5 kW.

MONTHLY BILL

The monthly bill shall be the sum of the following charges and adjustments:

Customer Service Charge \$16.45 per month

Energy Charge All kWh \$0.1030 per kWh

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

CITIZENS UTILITIES COMPANY

Original Sheet No. 10

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

SMALL GENERAL SERVICE SANTA CRUZ (SGSSC) (Continued)

TERMS AND CONDITIONS

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others.

This rate is subject to the general rules and regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

Customers who qualify for service under this tariff must remain on the tariff for a twelvemonth period, unless, in the judgment of the Company, conditions require a different strategy or approach.

Standby, breakdown, or temporary service shall not be rendered under this rate.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 11

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

SMALL GENERAL SERVICE MOHAVE (SGSMO)

AVAILABILITY

In all territory served by the Company in Mohave County at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where service is provided at one point of delivery and measured through one meter and where the monthly usage is not more than 5,000 kWh in any two consecutive months. Customers who use more than 5,000 kWh for two or more consecutive months shall not be eligible for this tariff and shall take service under the LGS tariff. However, service is available for customerowned, operated, and maintained area, street, or stadium lighting, and for firm irrigation service with a maximum demand less than 25 kW.

CHARACTER OF SERVICE

Single phase, 60 hertz at one standard voltage. Three phase for eligible loads over 5 kW.

MONTHLY BILL

The monthly bill shall be the sum of the following charges and adjustments:

Customer Service Charge \$16.45 per month

Energy Charge All kWh \$0.0700 per kWh

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy sold, and/or the volume of electric energy generated or

CITIZENS UTILITIES COMPANY

Original Sheet No. 12

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

purchased for sale and/or sold hereunder.

SMALL GENERAL SERVICE MOHAVE (SGSMO) (Continued)

TERMS AND CONDITIONS

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others.

This rate is subject to the general rules and regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

Standby, breakdown, or temporary service shall not be rendered under this rate.

Customers who qualify for service under this tariff must remain on the tariff for a twelvemonth period, unless, in the judgment of the Company, conditions require a different strategy or approach.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 13

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

COMMERCIAL TIME OF DAY SERVICE (CTOD)

AVAILABILITY

This tariff is eliminated, but time-of-day service is available in conjunction with the Large General Service (LGS) tariff.

CITIZENS UTILITIES COMPANY

Original Sheet No. 14

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE GENERAL SERVICE (LGS)

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where such service is supplied at one point of delivery and measured through one meter and the maximum monthly demand is less than 1,000 kW.

CHARACTER OF SERVICE

Single or three phase, 60 hertz, at the Company's standard voltages that are available within the vicinity of the Customer's premises. Customers may choose time-of use service as well.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$9.47 per month, or, if the optional time of day service is elected, the Customer Service Charge is \$14.47 per month.

Demand Charge

Billing demand \$12.77 per kW

Energy Charge

All kWh \$0.04610 per kWh.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

CITIZENS UTILITIES COMPANY

Original Sheet No. 15

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE GENERAL SERVICE (LGS) (Continued)

Adjustments: (Continued)

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

DETERMINATION OF BILLING DEMAND

Normal service

If the time-of-use option is not chosen, the monthly billing demand shall be the highest measured fifteen-minute integrated reading of the demand meter during the billing month.

Time-of-Use

If time-of-use service is chosen, the monthly billing demand shall be the higher of:

- (i) the highest measured fifteen-minute integrated reading of the demand meter during the on-peak hours of the billing period,
- (ii) One-half the highest measured fifteen-minute integrated reading of the demand meter during the off-peak hours, or
- (iii) the contract capacity or 5 kW

ON-PEAK HOURS

During the months of May through October, on-peak hours are those hours between 11:00 a.m. and 10:00 p.m. each day, Monday through Saturday. All other hours shall be considered off-peak hours.

During the months of November through April, on-peak hours are those hours between 7:00 a.m. and 7:00 p.m. each day, Monday through Friday. All other hours shall be considered off-peak hours.

CITIZENS UTILITIES COMPANY

Original Sheet No. 16

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE GENERAL SERVICE (LGS) (Continued)

TERMS AND CONDITIONS

This rate is subject to the general rules and regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

Standby or breakdown service shall not be rendered under this rate except for Qualifying Facilities or Independent Power Producers that have entered into a Service or Purchase Agreement with the Company.

Customers who qualify for service under this tariff must remain on the tariff for a twelvemonth period, unless, in the judgement of the Company and Customer, conditions require a different strategy or approach.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others, unless authorized by the Company.

CITIZENS UTILITIES COMPANY

Original Sheet No. 17

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE POWER SERVICE (LPS)

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where the service is supplied at one point of delivery and measured through one meter when the maximum monthly demand is 1,000 kilowatts or greater, but if 10,000 kW or more, a service agreement spelling out minimum conditions must be entered into.

CHARACTER OF SERVICE

Three phase, 60 hertz, at the Company's standard transmission or distribution voltages that are available within the vicinity of the Customer's premises.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

For service at less than 69,000 volts (Distribution Service):

Customer Charge of \$325.42 per month.

Demand Charge \$23.01 per kW of billing demand

Energy Charge \$0.0237 per kWh

Minimum Charge

The minimum charge shall be the customer charge plus the demand charge.

CITIZENS UTILITIES COMPANY

Original Sheet No. 18

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE POWER SERVICE (LPS) (Continued)

For service at 69,000 volts or higher (Transmission Service):

Customer Charge of \$713.24 per month.

Demand Charge \$15.05 per kW of billing demand

Energy Charge \$0.0237 per kWh

Minimum Charge:

The minimum charge shall be the customer charge plus the demand charge.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy and/or volume of electric energy generated or purchased for sale and/or sold hereunder.

A credit of 3% will be applied to the demand charge if the customer receives Distribution Service at primary voltage.

The Customer agrees to maintain, as nearly as practicable, a unity power factor. In the event that the Customer's power factor for any billing month is less than 85%, an adjustment shall be applied to the bill as follows:

Power Factor adjustment = (Maximum Demand / (.15 + PF)) - Maximum Demand x Demand Charge

Where Maximum Demand is the highest measured fifteen-minute demand in kilowatts during the billing period.

CITIZENS UTILITIES COMPANY

Original Sheet No. 19

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE POWER SERVICE (LPS) (Continued)

DETERMINATION OF BILLING DEMAND

The monthly billing demand shall be the higher of

- (i) the highest measured fifteen-minute integrated reading of the demand meter during the on-peak hours of the billing period,
- (ii) One-half the highest measured fifteen-minute integrated reading of the demand meter during the off-peak hours,
- (iii), the highest demand billed during the preceding 11 months, or
- (iv) the contract capacity or 1,000 kW

In the event a customer achieves permanent, verifiable demand reduction through involvement in Citizens' Demand-Side Management (DSM) programs, such reductions will be applicable to adjusted demands billed during the 11 month period prior to the installation of the DSM measures.

ON-PEAK HOURS

During the months of May through October, on-peak hours are those hours between 11:00 a.m. and 10:00 p.m. each day, Monday through Saturday. All other hours shall be considered off-peak hours.

During the months of November through April, on-peak hours are those hours between 7:00 a.m. and 7:00 p.m. each day, Monday through Friday. All other hours shall be considered off-peak hours.

OTHER PROVISIONS

Service hereunder shall remain in full force and in effect until terminated by the customer unless otherwise provided for in the Service Agreement. Termination of service requires twenty-four (24) months advance notice in writing to the Company.

Service hereunder may require the customer to enter into a Service Agreement with the Company for a term of two years or longer, with a minimum contract demand capacity at the Company's option in view of the anticipated demand of the Customer.

CITIZENS UTILITIES COMPANY

Original Sheet No. 20

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

LARGE POWER SERVICE (LPS) (Continued)

TERMS AND CONDITIONS

This rate is subject to the General Rules and Regulations of the Company on file with the Arizona Corporation Commission which are made a part hereof.

Standby, supplementary, breakdown, and/or temporary service is available under this rate. At the Company's option, customers may have to enter into a Service or Purchase Agreement with the Company for this service.

Customers who qualify for service under this tariff must remain on the tariff for a twelvemonth period, unless, in the judgement of the Company and Customer, conditions require a different strategy or approach.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others, unless authorized by the Company.

CITIZENS UTILITIES COMPANY

Original Sheet No. 21

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

PROMOTIONAL LARGE POWER SERVICE

AVAILABILITY

This tariff is eliminated, but is replaced by the Flexible Pricing (FLX) tariff.

CITIZENS UTILITIES COMPANY

Original Sheet No. 22

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

INTERRUPTIBLE POWER SERVICE (IPS)

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer with a minimum demand of 50 kW for any purpose where such service is supplied at one point of delivery and measured through one meter and is interruptible within 15 minutes of verbal notice by the Company. The Customer must be able to interrupt service for up to eight hours per day.

CHARACTER OF SERVICE

Three phase, 60 hertz, at the Company's standard voltages that are available within the vicinity of the Customer's premises.

MONTHLY BILL

The monthly bill shall consist of the following charges and adjustments:

Customer Service Charge of \$10.91 per month.

Demand Charge
Billing demand \$4.09 per kW

Energy Charge
All kWh \$0.0461 per kWh.

Penalty for failure to Interrupt:

In the event that the Customer fails to interrupt its load when requested to do so by the Company, the Customer shall pay an additional charge as follows:

CITIZENS UTILITIES COMPANY

Original Sheet No. 23

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

INTERRUPTIBLE POWER SERVICE (IPS)

Penalty for failure to Interrupt (continued):

For load less than or equal to 200 kW, the penalty is \$20.00 per kW For load greater than or 200 kW, the penalty is \$60.00 per kW

For a second failure to interrupt in any 12 month period, the Customer will revert to the otherwise applicable firm tariff for a period of at least 12 months.

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

DETERMINATION OF BILLING DEMAND

The monthly billing demand shall be the highest measured fifteen-minute integrated reading of the demand meter during the billing month. If demand is not metered, the billing demand shall be based on nameplate ratings of connected motors and equipment, or by a test as approved by the Company.

CITIZENS UTILITIES COMPANY

Original Sheet No. 24

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

INTERRUPTIBLE POWER SERVICE (IPS) (cont d.)

TERMS AND CONDITIONS

This rate is subject to the General Rules and Regulations of the Company on file with the Arizona Corporation Commission which are made a part hereof.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

The Company reserves the right to curtail service to the customer at any time and for such period of time that, in the sole judgment of the Company, the operation of the system requires curtailment by the customer.

Customers who qualify for service under this tariff must remain on the tariff for a twelvemonth period, unless, in the judgement of the Company and Customer, conditions require a different strategy or approach. Service hereunder may require the customer to enter into a Service Agreement with the Company for a term of one year or longer, with a minimum Contract Demand at the Company's option in view of the anticipated demand of the Customer.

The Company will endeavor to provide the customer with as much advance notice as possible of the required interruptions or curtailments. However, the customer shall interrupt or curtail service within 15 minutes, if so requested.

The Company reserves the right to have automatic equipment installed for immediate interruption of the customer is load. Should the Company is automatic equipment fail to interrupt the load, no penalty will be assessed.

The Company shall not be responsible for any loss or damage caused by or resulting from interruption or curtailment of service under this tariff.

Standby, temporary, or breakdown service shall not be rendered under this rate.

Service under this schedule is for the exclusive use of the Customer and shall not be resold or shared with others, unless authorized by the Company.

CITIZENS UTILITIES COMPANY

Original Sheet No. 25

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

FLEXIBLE CONTRACTING (FLX)

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any customer for any purpose where such service is supplied at one point of delivery and measured through one meter and the monthly demand is at least 1,000 kW, and who otherwise would be eligible for the LPS tariff. Customers must demonstrate ability to have all or part of their service requirements provided from a competitive alternative.

CHARACTER OF SERVICE

Service will be provided under Commission-approved contract. Contracts will include the following provisions:

- a) Customers will be responsible for incremental distribution or transmission investment which is required for service.
- b) Pricing shall be commensurate with potential alternatives.
- c) Service under this tariff will be subject to the Purchased Power and Fuel Adjustment Clause unless, on a case-by-case basis, the Commission approves otherwise.
- d) Pricing will at least yield revenue exceeding the marginal cost of service to the customer. For contracts with terms extending beyond the date which Citizens will be required to add capacity, marginal cost means long-run marginal cost.
- e) Pricing shall not exceed the prices set forth in the LPS tariff.
- f) Service Contracts under this tariff must be reviewed and approved by the Commission.

CITIZENS UTILITIES COMPANY

Original Sheet No. 26

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

DUSK-TO-DAWN LIGHTING SERVICE (LTG)

AVAILABILITY

In all territory served by the Company in Santa Cruz and Mohave Counties at all points where the adjacent facilities of the Company are adequate and suitable.

APPLICABILITY

Standard offer sales service to any Customer, including public agencies, for the lighting of streets, alleys, thoroughfares, public parks, playgrounds, or other public or private property where such lighting is controlled by a photocell and a contract for service is entered into with the Company.

CHARACTER OF SERVICE

Service is supplied on Company-owned fixtures and poles which are maintained by the Company. The poles, fixtures, and lamps available are the standard items stocked by the Company, and service is rendered at standard available voltages.

MONTHLY BILL

The monthly bill shall be the sum of the following charges and adjustments for each light:

Service Charge:

Existing Wood Pole	Overhead Service \$0.00	Underground Service \$ 2.27
New 30' Wood Pole (Class 6)	4.55	6.82
New 30' Metal or Fiberglass	9.09	11.37

Lighting Charge:

Based on the rated wattage value of each lamp installed, \$0.05994 per watt per month.

CITIZENS UTILITIES COMPANY

Original Sheet No. 27

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

DUSK-TO-DAWN LIGHTING SERVICE (LTG)

Adjustments:

The energy charge shall be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of energy either generated or purchased above or below the base cost of 5.194 cents per kWh sold.

The billing hereunder shall be increased by the applicable proportionate part of any taxes or governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy sold, and/or the volume of electric energy generated or purchased for sale and/or sold hereunder.

CONTRACT PERIOD

All dusk-to-dawn lighting installations for public agencies will require an agreement for service.

All dusk-to-dawn lighting installations for other than public agencies will require a contract for service as follows:

Five years initial term for installations on existing facilities, and

Five years initial term, or longer at the Company's option, for installations requiring

new and/or an extension of facilities.

TERMS AND CONDITIONS

Overhead extensions beyond 150 feet, and underground extensions beyond 100 feet will require specific agreements providing adequate revenue or arrangements for construction financing.

The Customer is not authorized to make connections to the lighting circuit or make attachments or alterations to the Company-owned pole.

Should a Customer request a relocation of a dusk-to-dawn lighting installation, the costs of such relocation must be borne by the customer.

CITIZENS UTILITIES COMPANY

Original Sheet No. 28

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

DUSK-TO-DAWN LIGHTING SERVICE (LTG) (continued)

TERMS AND CONDITIONS (continued)

The Customer is expected to notify the Company when lamp outages occur.

The Company will use diligence in maintaining service; however, monthly bills will not be reduced because of lamp outages.

The Company may require a refundable advance for the installation of new construction for facilities.

Service is rendered under this schedule subject to the Company's Rules and Regulations on file with and approved by the Arizona Corporation Commission.

A delayed payment charge as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 29

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE FULL REQUIREMENTS 100 kW OR LESS (QF-A)

AVAILABILITY

Throughout the Company's service area in Santa Cruz and Mohave Counties at all points where the adjacent facilities are adequate and suitable, for all Qualifying Facilities (QF's) that have entered into a Service Agreement with the Company. Limited to those customers taking service on this tariff prior to January 1, 1999.

<u>APPLICABILITY</u>

Standard offer sales service to all QF's with 100 kW or less operating in the Buy/Sell Mode for full requirements, supplementary power, stand-by power, and maintenance power service.

CHARACTER OF SERVICE

Electric sales to the Company must be single or three phase, 60 Hertz, at a standard voltage subject to availability at the premises. The QF will have the option to sell energy to the Company at a voltage level different from that for purchases from the Company, however, the QF will be responsible for all costs incurred to accommodate such an arrangement.

DEFINITIONS

- 1. Qualifying Facilities Cogeneration and small power production facilities where the facility's generator(s) and load are located at the same premise and that otherwise meet qualifying criteria for size, fuel use, efficiency and ownership as promulgated in 18 C.F.R., Chapter I, Part 292, Subpart B of FERC Regulations.
- Buy/Sell Mode of Operation The QF's total generation output is delivered to the Company and the QF's full requirements for service are provided by the Company or no electric requirements are required by the QF.
- 3. <u>Full Requirements Service</u> Any instance whereby the Company provides all the electric requirements of a QF.
- Energy Electric energy which is supplied by the QF.

CITIZENS UTILITIES COMPANY

Original Sheet No. 30

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE FULL REQUIREMENTS 100 kW OR LESS (QF-A) (Continued)

- 5. <u>Firm Capacity</u> Capacity available, upon demand, at all times (except for forced outages and scheduled maintenance) during the period covered by the Agreement from the QF with an availability factor of at least 80%, as defined by the North American Electric Reliability Council.
- 6. Net Energy The total kilowatt hours (kWh) sold to the QF by the company less the total kWh's purchased by the Company from the QF.
- 7. <u>Supplementary Power</u> Electric capacity and energy supplied by the Company regularly used by the QF in addition to that which the facility generates itself.
- 8. <u>Stand-by Power</u> Electric capacity and energy supplied by the Company to replace energy ordinarily generated by a facility's own generation equipment during an unscheduled outage of the facility.
- 9. <u>Maintenance Power</u> Electric capacity and energy supplied by the Company during scheduled outages of the QF.
- 10. <u>Purchase Agreement</u> Agreements for the purchase of electric energy and capacity from and the sale of power to the QF entered into between the Company and QF.

BILLING FOR BUY/SELL

The customer will have the option of choosing either of the following two methods for determining the bill for purchases and sales.

Combined Bill method:

The kWh's sold to the Company shall be subtracted from the kWh's purchased from the Company. If the calculation is positive, the Net Energy kWh's received from the Company will be priced at the applicable Electric Rate Schedule under which the QF would otherwise purchase its full, requirements service. If the calculation is negative, the Net Energy kWh's delivered to the Company will be priced at the purchase rate shown below.

CITIZENS UTILITIES COMPANY

Original Sheet No. 31

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE FULL REQUIREMENTS 100 kW OR LESS (QF-A) (Continued)

Separate Bill Method:

All purchases and sales shall be treated separately with the sales to the QF billed at the applicable Electric Rate Schedule under which the QF would otherwise purchase its full requirements service, and purchases of energy for the QF at the purchase rate shown below.

RATES FOR SALES TO QF'S

The rates and billings for sales of energy and capacity to the QF shall be priced at the rates in the otherwise applicable tariff for the Customer.

RATES FOR PURCHASES FROM QF'S

A Service Charge of \$10.00 per month will be assessed each QF selling energy to the Company under this rate schedule.

Rates for Energy purchased from the QF shall be priced at short run avoided cost.

Rates for Firm Capacity purchased from the QF shall be priced at long-run avoided cost based upon deferral of capacity additions indicated in Company's resource plan.

Adjustments:

The charges stated herein may be subject to an adjustment per kWh to reflect and increase or decrease in the cost to the Company of the energy either generated or purchased above or below the base cost of \$0.05194.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy and/or volume of electric energy generated or purchased for sale and/or sold hereunder.

CITIZENS UTILITIES COMPANY

Original Sheet No. 32

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH

QUALIFYING FACILITIES THAT RECEIVE

FULL REQUIREMENTS 100 kW OR LESS (QF-A) (Continued)

METER CONFIGURATION

Insert Drawing Here

<u>CONTRACT PERIOD</u>
As provided for in the Service Agreement.

TERMS AND CONDITIONS
Subject to:

The Service Agreement, and

This rate is subject to the general Rules and Regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

A delayed payment charges as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 33

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE PARTIAL REQUIREMENTS 100 kW OR LESS (QF-B)

AVAILABILITY

Throughout the Company's service area in Santa Cruz and Mohave Counties at all points where the adjacent facilities are adequate and suitable, for all Qualifying Facilities (QF's) that have entered into a Service Agreement with the Company. Limited to those customers taking service on this tariff prior to January 1, 1999.

APPLICABILITY

Standard offer sales service to all QF's with 100 kW or less operating in the Partial Requirements Mode for partial requirements, supplementary power, stand-by power, and maintenance power service.

CHARACTER OF SERVICE

Electric sales to the Company must be single or three phase, 60 Hertz, at a standard voltage subject to availability at the premises. The QF will have the option to sell energy to the Company at a voltage level different from that for purchases from the Company, however, the QF will be responsible for all costs incurred to accommodate such an arrangement.

DEFINITIONS

- 1. <u>Qualifying Facilities</u> Cogeneration and small power production facilities where the facility's generator(s) and load are located at the same premise and that otherwise meet qualifying criteria for size, fuel use, efficiency and ownership as promulgated in 18 C.F.R., Chapter I, Part 292, Subpart B of FERC Regulations.
- 2. Partial Requirements Mode of Operation A QF's generation output first goes to supply its own electric requirements with any excess energy (over and above its own requirements) then being sold to the Company. The Company supplies the QF's electric requirements not met by the QF's own-generation facilities. This also may be referred to as the "parallel mode" of operation.
- 3. Energy Electric energy which is supplied by the QF

CITIZENS UTILITIES COMPANY

Original Sheet No. 34

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE PARTIAL REQUIREMENTS 100 kW OR LESS (QF-B) (Continued)

- 4. <u>Firm Capacity</u> Capacity available, upon demand, at all times (except for forced outages and scheduled maintenance) during the period covered by the Agreement from the QF with an availability factor of at least 80%, as defined by the North American Electric Reliability Council.
- 5. <u>Supplementary Power</u> Electric capacity and energy supplied by the Company regularly used by the QF in addition to that which the facility generates itself.
- 6. <u>Stand-by Power</u> Electric capacity and energy supplied by the Company to replace energy ordinarily generated by a facility's own generation equipment during an unscheduled outage of the facility.
- 7. <u>Maintenance Power</u> Electric capacity and energy supplied by the Company during scheduled outages of the QF.
- 8. <u>Purchase Agreement</u> Agreements for the purchase of electric energy and capacity from and the sale of power to the QF entered into between the Company and QF.

RATES FOR SALES TO QF'S

The rates and billings for sales of energy and capacity to the QF shall be priced at the rates in the otherwise applicable tariff for the Customer.

RATES FOR PURCHASES FROM QF'S

A Service Charge of \$10.00 per month will be assessed each QF selling energy to the Company under this rate schedule.

Rates for Energy purchased from the QF shall be priced at short run avoided cost.

Rates for Firm Capacity purchased from the QF shall be priced at long-run avoided cost based upon deferral of capacity additions indicated in Company's resource plan.

CITIZENS UTILITIES COMPANY

Original Sheet No. 35

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE PARTIAL REQUIREMENTS 100 kW OR LESS (QF-B) (Continued)

Adjustments:

The charges stated herein may be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of the energy either generated or purchased above or below the base cost of \$0.05194.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy and/or volume of electric energy generated or purchased for sale and/or sold hereunder.

METER CONFIGURATION

Insert Drawing Here

CITIZENS UTILITIES COMPANY

Original Sheet No. 36

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE PARTIAL REQUIREMENTS 100 kW OR LESS (QF-B) (Continued)

CONTRACT PERIOD

As provided for in the Service Agreement.

TERMS AND CONDITIONS

Subject to:

The Service Agreement, and

This rate is subject to the general Rules and Regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

A delayed payment charges as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

CITIZENS UTILITIES COMPANY

Original Sheet No. 37

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE OPTIONAL SERVICE OVER 100 kW (QF-C)

AVAILABILITY

Throughout the Company's service area in Santa Cruz and Mohave Counties at all points where the adjacent facilities are adequate and suitable, for all Qualifying Facilities (QF's) that have entered into a Service Agreement with the Company. Limited to those customers taking service on this tariff prior to January 1, 1999.

APPLICABILITY

Standard offer sales service to QF's operating in the Buy/Sell Mode for full requirements, or Partial Requirements Mode for partial requirements, supplementary power, stand-by power, and maintenance power service.

CHARACTER OF SERVICE

Electric sales to the Company must be single or three phase, 60 Hertz, at a standard voltage subject to availability at the premises. The QF will have the option to sell energy to the Company at a voltage level different from that for purchases from the Company, however, the QF will be responsible for all costs incurred to accommodate such an arrangement.

DEFINITIONS

- 1. <u>Qualifying Facilities</u> Cogeneration and small power production facilities where the facility's generator(s) and load are located at the same premise and that otherwise meet qualifying criteria for size, fuel use, efficiency and ownership as promulgated in 18 C.F.R., Chapter I, Part 292, Subpart B of FERC Regulations.
- 2. <u>Buy/Sell Mode of Operation</u> The QF's total generation output is delivered to the Company and the QF's full requirements for service are provided by the Company or no electric requirements are required by the QF.
- 3. Partial Requirements Mode of Operation A QF's generation output first goes to supply its own electric requirements with any excess energy (over and above its own requirements) then being sold to the Company. The company supplies the QF's electric requirements not met by the QF's own-generating facilities. This also may be referred to as the "parallel mode" of operation.

CITIZENS UTILITIES COMPANY

Original Sheet No. 38

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE OPTIONAL SERVICE OVER 100 kW (QF-C) (Continued)

- 4. <u>Full Requirements Service</u> Any instance whereby the Company provides all the electric requirements of a QF.
- 5. <u>Energy</u> Electric energy which is supplied by the QF.
- 6. <u>Firm Capacity</u> Capacity available, upon demand, at all times (except for forced outages and scheduled maintenance) during the period covered by the Agreement from the QF with an availability factor of at least 80%, as defined by the North American Electric Reliability Council.
- 7. Net Energy The total kilowatt hours (kWh) sold to the QF by the company less the total kWh's purchased by the Company from the QF.
- 8. <u>Supplementary Power</u> Electric capacity and energy supplied by the Company regularly used by the QF in addition to that which the facility generates itself.
- 9. <u>Stand-by Power</u> Electric capacity and energy supplied by the Company to replace energy ordinarily generated by a facility's own generation equipment during an unscheduled outage of the facility.
- 10. <u>Maintenance Power</u> Electric capacity and energy supplied by the Company during scheduled outages of the QF.
- 11. <u>Purchase Agreement</u> Agreements for the purchase of electric energy and capacity from and the sale of power to the QF entered into between the Company and QF.

BILLING FOR BUY/SELL

The customer will have the option of choosing either of the following two methods for determining the bill for purchases and sales.

CITIZENS UTILITIES COMPANY

Original Sheet No. 39

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE OPTIONAL SERVICE OVER 100 kW (QF-C) (Continued)

Combined Bill method:

The kWh's sold to the Company shall be subtracted from the kWh's purchased from the Company. If the calculation is positive, the Net Energy kWh's received from the Company will be priced at the applicable Electric Rate Schedule under which the QF would otherwise purchases its full, requirements service. If the calculation is negative, the Net Energy kWh's delivered to the Company will be priced at the purchase rate shown below.

Separate Bill Method:

All purchases and sales shall be treated separately with the sales to the QF billed at the applicable Electric Rate Schedule under which the QF would otherwise purchase its full requirements service, and purchases of energy for the QF at the purchase rate shown below.

RATES FOR SALES TO QF'S

Supplementary Service:

- A. Service Charge The service charge shall be the basic service charge using the otherwise applicable retail rate.
- B. Energy Charge The energy charge shall be the energy charge using the otherwise applicable retail rate.
- C. Demand Charge The demand charge shall be the demand charge using the otherwise applicable retail rate and it shall apply only to supplemental power and not to total requirements.

Standby Service:

- A. Service Charge The service charge shall be the basic service charge using the otherwise applicable retail rate.
- B. Energy Charge The energy charge is \$0.045 per kWh per month.

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 40

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE OPTIONAL SERVICE OVER 100 kW (QF-C) (Continued)

- C. Demand Charge The demand charge shall be the product of \$27.83 per kW per month and the probability (*) that the QF has an unscheduled outage at the time of the company's peak.
- (*) This value is initially set at .10 (10%) for the first year and reset annually based upon actual experience with the QF.

Maintenance Service:

- A. Service Charge The service charge shall be the basic service charge using the otherwise applicable retail rate.
- B. Energy Charge The energy charge is \$0.045 per kWh per month.
- C. Maintenance Service Must be scheduled with the Company and may only be scheduled during the period October through April

Only one service charge will be applied for each billing period.

RATES FOR PURCHASES FROM QE'S

A service Charge of \$10.00 per month will be assessed each QF selling energy to the Company under this rate schedule. A service charge for purchases from the QF will only be charged if a service charge was not assessed for sales to the QF.

Rates for Energy purchased from the QF shall be priced at short run avoided cost.

Rates for Firm Capacity purchased from the QF shall be priced at long-run avoided cost based upon deferral of capacity additions indicated in Company's resource plan.

Rates for capacity associated with Firm Capacity shall be as provided for in the Service Agreement.

Date Effective: January 1,1999 Authority: ACC Decision No.

ELECTRIC RATES

CITIZENS UTILITIES COMPANY

Original Sheet No. 41

Filed by: Paul G. Townsley

Mohave and Santa Cruz Counties, Arizona

RATES FOR POWER AND ENERGY TRANSACTIONS WITH QUALIFYING FACILITIES THAT RECEIVE OPTIONAL SERVICE OVER 100 kW (QF-C) (Continued)

Adjustments:

The charges stated herein may be subject to an adjustment per kWh to reflect any increase or decrease in the cost to the Company of the energy either generated or purchased above or below the base cost of \$0.05194.

The billing hereunder shall be increased by the applicable proportionate part of any taxes on governmental impositions which may be assessed on the basis of gross revenue of the Company and/or the price of, or revenue from, the electric energy and/or volume of electric energy generated or purchased for sale and/or sold hereunder.

METER CONFIGURATION

As provided for in a Service Agreement.

CONTRACT PERIOD

As provided for in the Service Agreement.

TERMS AND CONDITIONS

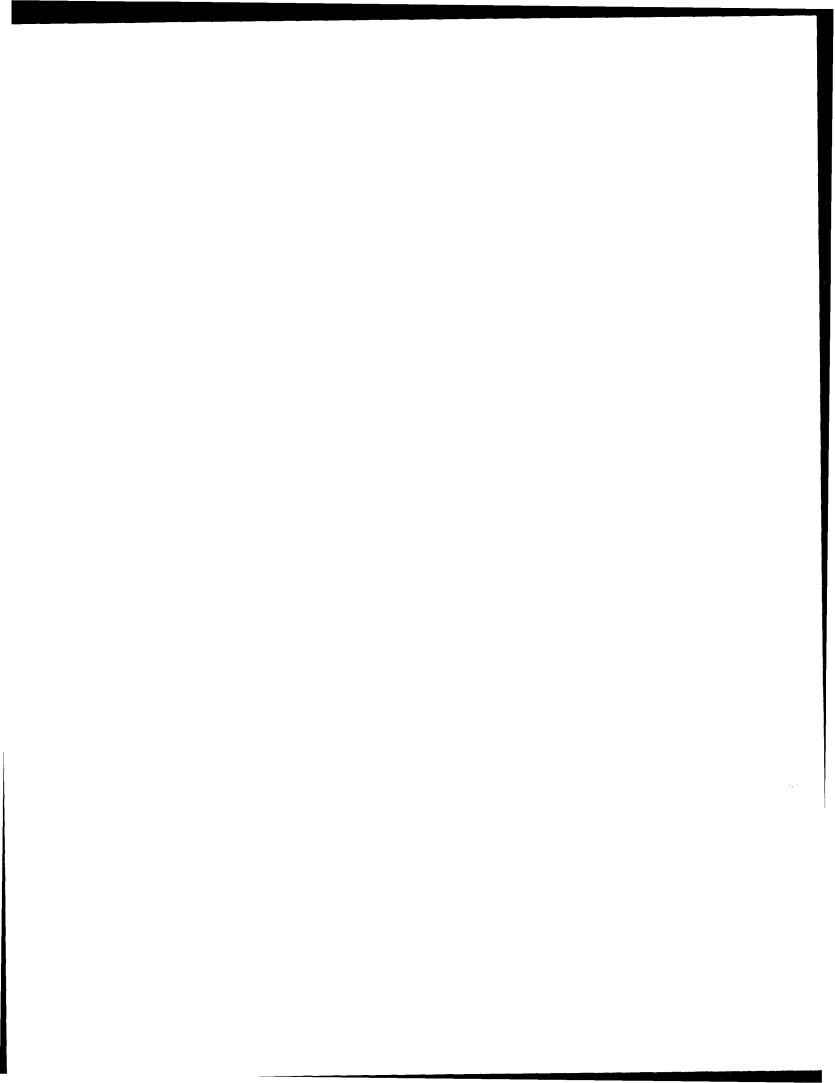
Subject to:

The Service Agreement, and

This rate is subject to the general Rules and Regulations of the Company on file with the Arizona Corporation Commission, which are made a part hereof.

A delayed payment charges as stated in the general rules and regulations will be applied to account balances carried forward from prior billings.

Date Effective: January 1,1999 Authority: ACC Decision No.



CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1895

SUMMARY

26	23 24	16 17 19 20 21 22	1 1 1 1 1 0 9	8 7	<u>- 400</u>	
RATE OF RETURN RELATIVE RATE OF RETURN	NET OPERATING INCOME	LESS: OPER & MAINT EXPENSE DEPRECIATION EXPENSE TAXES OTHER THAN INCOME STATE & FEDERAL INCOME TAX TOTAL OPERATING EXPENSE	DEVELOPMENT OF RETURN SALES OF ELECTRICITY BY RATE CLASS PPFAC OTHER OPERATING REVENUES TOTAL OPERATING REVENUES	RATE BASE	RATE BASE ELECTRIC PLANT IN SERVICE DEPRECIATION RESERVE DEFERRED TAXES & TAX CREDITS WORKING CAPITAL	TOTAL ALLOC AED SUMMARY OF RESULTS - 1 DEVELOPMENT OF RETURN AT PREVIOUS RATES PER ACC ORDER
						S PER A
8.60% 1.00	7,771,895	59,363,976 6,684,267 3,890,971 3,010,147 72,949,361	81,464,701 (1,471,459) 728,014 80,721,256	90,369,010	174,431,751 56,392,596 4,944,879 (22,725,266)	TOTAL AED (1) CC ORDER
7.25% 0.84	2,852,325	28,718,670 2,828,594 1,680,333 976,301 34,203,898	37,399,701 (677,702) 334,225 37,056,223	39,345,364	74,803,002 23,761,934 2,110,204 (9,585,500)	RESIDENTIAL (2)
19.45% 2.26	854,254	2,953,049 321,617 190,599 458,589 3,923,855	4,805,544 (70,381) 42,945 4,778,108	4,392,186	8,446,921 2,676,957 239,685 (1,138,093)	SGS (3)
5.35% 0.62	2,092,873	21,484,748 2,993,832 1,705,292 453,737 26,637,609	28,992,777 (521,390) 259,096 28,730,482	39,139,060	76,939,466 25,532,974 2,193,502 (10,073,930)	LGS (4)
32.26% 3.75	1,841,028	5,241,325 424,406 246,752 1,071,944 6,984,427	8,917,502 (171,739) 79,692 8,825,455	5,707,502	11,181,726 3,660,777 313,834 (1,499,613)	. (5)
23.58% 2.74	159,448	794,076 46,606 28,263 89,119 958,064	1,134,714 (27,342) 10,140 1,117,512	676,161	1,280,837 404,598 35,438 (164,639)	INTERRUPTIBLE (6)
-2.53% -0.29	(28,032)	172,107 69,212 39,732 (39,543) 241,507	214,463 (2,904) 1,917 213,475	1,108,736	1,779,799 355,356 52,216 (263,491)	STREET LIGHTING (7)

SCHEDULE 1
PAGE 1

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12,MONTHS ENDED MARCH 31, 1995

19-Dec-97

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EQUALS: PROPOSED BASE RATE SALES OF ELECTRICITY	LESS: PPFAC OTHER OPERATING REVENUES	TOTAL COST OF SERVICE	OPER & MAINT EXPENSE DEPRECIATION EXPENSE TAXES OTHER THAN INCOME TAX EXPENSE TOTAL OPERATING EXPENSE	RATE BASE RETURN RATE OF RETURN	SUMMARY OF RESULTS - 2 DEVELOPMENT OF RETURN AT EQUALIZED CURRENT RATE LEVELS	
CTRICITY	EPROD				ED CURREN	ALLOC
81,939,130	0 728,014	82,667,144	59,363,976 6,684,267 3,890,971 3,783,813 73,723,027	90,369,010 8,944,117 9.90	TRATE LEVELS	TOTAL AED (1)
38,451,411	0 334,225	38,785,635	28,718,670 2,828,594 1,680,333 1,663,898 34,891,496	39,345,364 3,894,139 9.90		RESIDENTIAL (2)
4,038,719	0 42,945	4,081,664	2,953,049 321,617 190,599 181,690 3,646,955	4,392,186 434,709 9.90		SGS (3)
31,427,594	0 259,096	31,686,690	21,484,748 2,993,832 1,705,292 1,629,097 27,812,969	39,139,060 3,873,721 9.90		(4)
6,627,375	79,69	6,707,06	5,241,325 424,406 246,752 229,694 6,142,176	5,707,502 564,890 9.90		(5)
5 953,779			794,076 46,606 2 28,263 4 28,052 6 896,997			INTERRUPTIBLE (6)
440,252		442,169	69,212 39,732 51,383 332,434	1,108,738 109,735 9.90		STREET LIGHTING (7)

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

19-Dec-97

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350 - LAND 352 - STRUCTURES & IMPROV. 353 - STATION EQUIPMENT 354 - TOWERS & FIXTURES 355 - POLES & FIXTURES 356 - OVHD CONDUCTOR & DEVIC DTRANSUB 357 - UNDERGOUND CONDUIT 358 - UDGR CONDUCTOR & DEVIC DTRANSUB 359 - ROADS & TRAILS TOTAL TRANSMISSION PLANT	TANGIBLE PLANT PRODUCTION STEAM NUCLEAR OTHER HYDRO TOTAL PRODUCTION PLANT TRANSMISSION	ELECTRIC PLANT IN SERVICE INTANGIBLE PLANT	DEVELOPMENT OF RATE BASE - 3
DTRANSUB	DTRAN DTRAN DTRAN DTRAN DTRAN	PISXGENL	ALLOC
474,608 192,161 8,066,080 85,731 5,366,646 7,576,611 0 12,667 229,630 22,004,134	11,600 0 11,805,174 0 11,816,774	561,786	TOTAL AED (1)
231,985 93,927 3,942,649 41,905 2,623,183 3,703,400 0 6,192 112,242 10,755,482	5,670 0 5,770,294 0 5,775,964	240,915	RESIDENTIAL (2)
22,359 9,053 379,989 4,039 252,820 356,931 0 597 10,818 1,036,605	546 0 556,137 0 556,683	27,205	SGS (3)
175,294 70,974 2,979,172 31,664 1,982,148 2,798,389 0 4,679 84,813 8,127,133	4,284 C 4,360,191 0 4,364,475	247,796	LGS (4)
39,089 15,826 664,320 7,061 441,995 624,007 0 1,043 1,812,253	955 0 972,270 0 973,225	36,013	LPS
5,881 2,381 99,950 1,062 66,500 93,885 0 157 2,845 272,661	144 0 146,282 0 146,426	4,125	INTERRUPTIBLE (6)
00000000	0000	5,732	STREET LIGHTING (7)

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39		3 3 3 3	32 -	န မ	3 6	28	27	26	25	24	23	22	21	20	19	1 8	17	16	15	14	13	12	1	70	9	æ	7	o	Çī	4	ن	N -1			
TOTAL ELECTRIC PLANT IN SERVICE	GENERAL PLANT CIAC, ACQUISITION ADJUSTMENT COMMON	TOTAL DISTRIBUTION PLANT	3/3-SIREELLIGHIS	3/1 - INSTALL ON CUST, PREMISE	370 - METERS	TOTAL ACCOUNT 369	UNDERGROUND	OVERHEAD	369 - SERVICE DROP	TOTAL ACCOUNT 368	UNDERGROUND	OVERHEAD	368 - LINE TRANSFORMER	TOTAL ACCOUNT 366	SECONDARY	PRIMARY	367 - UDGR CONDUIT	TOTAL ACCOUNT 366	SECONDARY	PRIMARY	366 - UDGR CONDUCTOR & DEVICES	TOTAL ACCOUNT 365	SECONDARY	PRIMARY	365 - OVHD CONDUCTOR & DEVICES	TOTAL ACCOUNT 364	SECONDARY	PRIMARY	364 - POLES, TOWERS & FIXTURES	362 - STATION EQUIPMENT	361 - STRUCTURES & IMPROV.	DISTRIBUTION 360 - LAND & LAND RIGHTS	DEVELOPMENT OF RATE BASE (CON'T) - 4		
	PISXGENL PISXGENL PISXGENL		CLIGHT	CUST	CMETERS		DDISTSUS	DDISTSOS			DDISTSUT	DDISTSOT			DDISTSUL	DDISTPUL			DDISTSUL	DDISTPUL	ES		DDISTSOL	DDISTPOL	S		DDISTSOL	DDISTPOL		DDISPSUB	DDISPSUB	DDISPSUB	4	ALLOC	3
174,431,751	13,129,201 0 2,145,716	124,774,140	1,460,943	0	5,140,518	6,907,352	0	6,907,352	1	22.581.271	0	22,581,271	61.0	9 701 848	0	9,701,848		3.792.952	0	3,792,952		25,747,015	0	25,747,015		36,856,057	0	36,856,057		11,789,020	468,769	328,395	;	(1) AED	TOTAL
74,803,002	5,630,303 0 920,165	51,480,172	0	0	4,090,368	5,533,561	0	5,533,561	4100	8.550.317	0	8.550.317	0,040,000	3 643 508	0	3.643.598	1,727,710	1 424 470	0	1,424,470		9.669.474	0	9,669,474		13.841.554	0	13.841.554		4,427,450	176,050	123,331	<u> </u>	RESIDENTIAL (2)	
8,446,921	635,786 0 103,907	6,086,734	0	0	548,129	780,815	0	780,815		971 913	0	971.913	1,107	414 167	, , ,	414 167	101,818	161 919	0.00	161 919	1,000	1 099 127	0	1.099.127		1 573 367	0	1.573.367		503.267	20.012	14,019	3	SGS (3)	
76,939,466	5,791,111 0 946,446	57,462,505	0	0	425,531	575,492	0	575.492	71,000,040	11 533 840	0	11 533 849	4,914,900	1011000	1,000	4 914 QRR	1,821,222	1 021 522	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 921 522	10,010,011	13 043 500	0	13 043 522	10,01,000	18 671 300	0	18 671 399	41000	5 972 356	237,480	166,366	(3)	LGS	
11,181,726	841,631 0 137,548	7,381,056	0	0	65,616	2,778		2.778	1,495,017	1 /03 817	1, 100,017	1 493 817	890,00	636.60	000,000	636 460	240,000	22000	000,044	228 276	1,000,044	1 689 344	0	1 689 344	1,110,611	2 418 244	, , , , ,	2 418 244		773 515	30 757	21.547		(F) LPS	
1,280,837	96,407 0 15,756	745,462	0	0	9,309	12.590	0	12 590	c		> 0	5	/9,156	200	78,100	70 156	30,946	30046	0,940	30006	N 10,007	310.067	0000	210.067	,000	300 704	,,,,,	300 704	60,100	96 185	3 25 6	2 679	3	INTERRUPTIBLE	
1,779,799	133,963 0 21,894	1,618,211	1,460,943	0	1.565	2.117		2 117	31,3/4	34 374	ر	31 374	13,370		13,370	40 070	5,227	3	72,0	T 22	55,401	3F 404	04,0	35 /81	50,780	F 0 0	00,790	50 700	10,240	16 246	346	453	3	LIGHTING	STREET

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19-Dec-97

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1895

4	33 33 33 33 34 44 40 33 38 37 38 38 38 38 38 38 38 38 38 38 38 38 38	25 25 27 28 29 30		110000000000000000000000000000000000000	_
TOTAL RATE BASE	WORKING CAPITAL DSM BALANCE MATERIALS & SUPPLIES CASH WORKING CAPITAL (LEAD LAG) FUEL RELATED OTHER TOTAL CASH WORKING CAPITAL CIAC & AMORT CUSTOMER ADVANCES CUSTOMER DEPOSITS TOTAL WORKING CAPITAL	DEFERRED TAXES AND TAX CREDITS PRODUCTION TRANSMISSION DISTRIBUTION GENERAL TOTAL DEF. TAXES AND TAX CREDITS	TOTAL DEPRECIATION RESERVE NET PLANT IN SERVICE	DEPRECIATION RESERVE PRODUCTION TRANSMSSION DISTRIBUTION 360 - LAND & LAND RIGHTS 361 - STRUCTURES & IMPROV. 362 - STATION EQUIPMENT 364 - POLES, TOWERS & FIXTURES PAGE - OVHD CONDUCTOR & DEVICE PAGE - OVHD CONDUCTOR & DEVICE PAGE - OVHD CONDUCTOR & DEVICE PAGE - OVHD CONDUCTOR POLICE PAGE - OVHD CONDUCTOR PAGE - OVHD CONDUCTO	AI DEVELOPMENT OF RATE BASE (CON'T) - 5
	EDSM OM EPROD OM DISTPIS DISTPIS SALESREV	PRODPIS TRANPIS DISTPIS DISXGENL		PRODPIS TRANPIS PLT360 PLT361 PLT362 PLT365 PLT365 PLT366 PLT366 PLT370 PLT370 PLT370 PLT371	5 ALLOC
90,369,010	0 1,635,277 (930,743) (2,303,424) (3,234,167) (3,969,757) (15,047,932) (2,108,687) (22,725,266)	269,776 502,352 3,485,390 687,361 4,944,879	56,392,596 118,039,155	3,247,217 6,688,321 0 129,254 3,630,955 13,794,151 9,557,736 598,383 2,463,629 8,884,085 1,904,155 1,196,297 (22) 259,270 42,417,893 4,039,165	TOTAL AED (1)
39,345,364	0 837,785 (428,668) (1,180,090) (1,608,757) (1,637,870) (6,208,579) (958,079) (9,585,500)	131,865 245,546 1,438,026 294,767 2,110,204	23,761,934 51,041,068	1,587,219 3,269,209 3,269,209 0 48,542 1,363,631 5,180,491 3,589,476 224,727 925,233 3,363,927 1,525,441 951,907 (18) 0 17,173,357 1,732,148	RESIDENTIAL (2)
4,392,186	0 101,481 (44,518) (142,945) (187,463) (193,653) (734,069) (124,390) (1,138,093)	12,709 23,666 170,024 33,286 239,685	2,676,957 5,769,964	152,975 315,084 0 5,518 155,004 588,865 408,015 25,545 105,171 382,377 215,248 127,560 (2) 0 2,013,300 195,598	SGS (3)
39,139,060	0 576,159 (329,795) (811,568) (1,141,363) (1,828,201) (6,930,057) (750,468) (10,073,930)	99,641 185,542 1,605,134 303,186 2,193,502	25,532,974 51,406,492	1,199,346 2,470,303 0 65,480 1,839,454 6,988,162 4,841,980 303,143 1,248,083 1,248,083 4,537,729 158,646 99,029 (2) 0 20,081,705 1,781,621	LGS (4)
5,707,502	0 86,049 (108,630) (121,207) (229,837) (234,832) (890,165) (230,827) (1,499,613)	22,219 41,374 206,179 44,062 313,834	3,660,777 7,520,949	267,440 550,848 0 8,481 238,239 905,078 627,114 39,262 161,647 587,708 766 15,270 (0) 0 2,583,564 258,926	(5)
676,161	0 10,650 (17,295) (15,001) (32,296) (23,717) (89,904) (29,372) (164,639)	3,343 6,225 20,823 5,047 35,438	404,598 876,239	40,237 82,877 0 1,055 29,625 112,545 77,980 4,882 20,100 0 3,471 2,166 (0) 0 251,824 29,659	INTERRUPTIBLE (6)
1,108,736	0 23,154 (1,837) (32,614) (34,451) (51,484) (195,158) (5,551) (263,491)	0 45,202 7,013 52,216	355,356 1,424,443	0 0 178 5,004 19,009 13,171 825 3,395 12,343 584 364 (0) 259,270 314,143 41,213	STREET LIGHTING (7)

5 6 OTHER OPERATING REVENUE 7 INTERCHANGE 8 OTHER 9 OTHER 10 TOTAL OTHER OPERATING REVENUES 11 11 TOTAL OPERATING REVENUES	ELECTRIC OPERATING REVENUES 1 SALES OF ELECTRICITY 2 BASE RATE SALES BY RATE (3 PPFA 4 TOTAL SALES OF ELECTRICITY	OPERATING REVENUES - 6			771 -
G REVENUE ERATING REVENU	TRIC OPERATING REVENOUS BASE RATE SALES BY RATE CLASS PPFA DTAL SALES OF ELECTRICITY	VENUES - 6			19-Dec-97
SALESREV SALESREV SALESREV JES	SS EPROD		ALLOC		11:03
0 728,014 0 728,014 80,721,256	81,464,701 (1,471,459) 79,993,242		TOTAL AED (1)		∵ ⊞0
334,225 0 334,225 334,225 37,056,223	37,399,701 (677,702) 36,721,999		RESIDENTIAL (2)	SUMMARY	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995
0 42,945 0 42,945 4,778,108	4,805,544 (70,381) 4,735,163		SGS (3)		MPANY - AED RVICE STUDY RCH 31, 1995
259,096 0 259,096 0 259,096 28,730,482	28,992,777 (521,390) 28,471,387		LGS (4)		
0 79,692 0 79,692 8,825,455	8,917,502 (171,739) 8,745,763		(5)		
10,140 0 10,140 0 10,140 1,117,512	1,134,714 (27,342) 1,107,372		INTERRUPTIBLE (6)		
1,917 0 1,917 213,475	214,463 (2.904) 211,559		LIGHTING (7)	STREET	

33 33 33 33 33 33 33 33 33 33 33 33 33												
TOTAL PRODUCTION O&M	AUTHORIZED DSM ON-GOING DSM LOW INCOME PROGRAM RENEWABLES OTHER TOTAL OTHER POWER SUPPLY	DSM AND OTHER ADJUSTMENTS	555 - PURCHASED POWER DEMAND ENERGY TOTAL PURCHASED POWER 556 - LOAD.DISPATCHING 557 - OTHER TOTAL OTHER POWER SUPPLY	OPERATION & MAINTENANCE EXPENSE OTHER POWER GENERATION OPERATION 546 - OPER SUPV & ENG 547 - FUEL 548 - GENERATION EXPENSES 549 - MISC GENERATION EXPENSES 549 - MISC GENERATION EXP 550 - RENTS 551 - MAINT SUPV & ENG 552 - MAINT OF STRUCTURES 553 - MAINT OF ELECTRIC PLANT 554 - MISCELLANEOUS 554 - OTHER PLANT MAINT TOTAL OTHER PROD MAINTENANCE TOTAL OTHER POWER GENERATION	OPERATING EXPENSES - 7	∳ - 19-Dec-97						
	DDSM DLOWINC DRENEW DDSM	OX555	DPROD EPROD DPROD DPROD	LAB54750 EPRODPIS PRODPIS PRODPIS PRODPIS PRODPIS PRODPIS PRODPIS PRODPIS LAB55254 PRODPIS EPROD EPROD EPROD EPROD EPROD EPROD	ALLOC	11:03						
50,745,715	175,000 70,000 125,000 195,196 565,196	108,353	31,256,446 18,525,254 49,781,700 905 108,291 49,890,896	2,777 10,738 0 167,605 0 181,120 0 150 0 150 0 150 0 150	TOTAL AED (1)	→ III O						
24,279,795	85,539 34,216 61,099 95,411 276,264	51,824	15,277,953 8,532,083 23,810,036 442 52,932 23,863,410	1,357 4,946 0 81,924 0 0 88,227 88,227 0 0 69 0 69 69 88,296	SUMMARY RESIDENTIAL (2)	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995						
2,404,000	8,244 3,298 5,889 9,196 26,626	5,134	1,472,477 886,072 2,358,549 43 5,102 2,363,693	131 514 0 7,896 0 8,540 0 0 0 0 7	es Ses Ses	OMPANY - AED ERVICE STUDY IARCH 31, 1995						
18,463,879	64,636 25,854 46,168 72,095 208,753	39,414	11,544,435 6,564,158 18,108,593 334 39,997 18,148,924	1,026 3,805 0 61,904 0 66,735 0 0 53 0 53 66,788	LGS (4)							
4,817,572	14,413 5,765 10,295 16,076 46,549	10,309	2,574,270 2,162,146 4,736,416 75 8,919 4,745,410	229 1,253 0 0 13,804 0 0 15,286 0 0 18 0 0 18	LPS							
743,805	2,168 867 1,549 2,419 7,004	1,592	387,310 344,232 731,543 11 1,342 732,896	34 200 2,077 2,077 0 0 2,311 0 0 0 0 3 3 0 0	INTERRUPTIBLE (6)							
36,664	0000	80	36,563 36,563 36,563 0 0 36,563	2100000 210	STREET LIGHTING (7)							

12,MONTHS ENDED MARCH 31, 1995	ELECTRIC COST OF SERVICE STUDY	CITIZENS UTILITIES CO
D MARCH 31, 1995	SERVICE STUDY	S COMPANY - AED

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TOTAL DISTRIBUTION O&M	TOTAL DISTRIBUTION MAINTENANCE	597 - MAINT OF METERS	LIGHTS			ò	ס	RES	UPV & ENG	MAINTENANCE	RIBUTION OPERATION			587 - CUSTOMER INSTALLATIONS DI			NES		=	(u)	580 - OPER SLIPV & ENG	DISTRIBUTION OPERATION & MAINTENANCE		TOTAL TRANSMISSION O&M	TOTAL TRANS MAINTENANCE	_		Ö	``	JRES	UPV & ENG	MAINTENANCE	TOTAL TRANS OPERATION		LANECOS	VSES			m		R SUPV & ENG	OPERATION	TRANSMISSION OPERATION & MAINTENANCE	OPERATION & MAINTENANCE EXPENSE (CONT) - 8		A L	
	ט ער	PLT370	PLT373	PLT368	UGDIST	OHDIST	BISTSUB	DISTSUB	LAB59198			DISTPIS	DISTPIS	DISTPIS	PLT370	PLT373	UGDIST	TSIGHO	DISTSUB	DISTPIS	AR58189	NOE				TRANPIS	TRANPIS	TRANPIS	TRANPIS	TRANPIS	LAB56973			TOANDIO	TANFO	KANEG	RANPIS	TRANPIS	TRANPIS	TRANPIS	LAB56167		NO.) - 8		ALLOC	
1,730,943	13,743 796.273	2,982	73,998	211,482	88,704	218,499	177,320		5,444		934,670	32,026	383,481	6,850	141,752	1,588	61,607	243,689	62,322		1.355			152,443	19,162	2,530	0	2,184	245	14,203	0	00,80	133 281	3,041 0	2,001	2	, oo	4,819	20,034	75,676	20,353				3	TOTAL AED	
699,582	273.741	2,373	0	80,077	33,313	82,059	66,594	1,540	2,115		425,841	13,214	158,219	2,826	112,794	0	23,137	91,519	23,405	0 !	727			74,513	9,366	1,237	0	1,068	120	6,942	0	00,141	65 147		1,747	, ,	394	2,355	9,792	36,990	9,948				(2)	RESIDENTIAL	COMMINICA
82,697	31.194	318	0	9,102	3,787	9,328	7,570	175	244		51,503	1,562	18,707	334	15,115	0	2,630	10,403	2,660	o :	91			7,182	903	119	0	103	12	669	0	i c	6 2 7 9	024	200		, &	227	944	3,565	959				(3)	ses	4
757,679	6,329 364.739	247	i o	108,019	44,938	110,692	89,831	2,078	2,606		392,939	14,749	176,605	3,155	11,734	0	31,210	123,454	31,573	0	460			56,304	7,077	934	0	807	90	5,246	0	10,11	49 227	,,,,,,	2 220)) (298	1,780	7,399	27,951	7,517				(4)	Les	
98,214	47.239	9 3	0	13,990	5,820	14,336	11,635	269	338		50,975	1,895	22,685	405	1,809	0	4,042	15,989	4,089	0 1	60			12,555	1,578	208	0	180	20	1,170	0		10.977	- ,	745	<u>ر</u> د د د	, g	397	1,650	6,233	1,676					LPS	
9,902	4.115	ა	10	0	724	1,783	1,447	33	41		5,786	191	2,291	41	257	0	503	1,988	508	0	7			1,889	237	31	0	27	သ	176	0		1.652	- 1 C	1 (3 c	o 5	÷ 6	248	938	252				(6)	INTERRUPTIBLE	
82,870	75,244	178	73,998	294	122	301	244	0	99		7,626	415	4,973	89	43	1,588	85	336	86	0	10			0	. 0	0	0	0	0	0	0	•	0 (5 0	> 0	-	o c	o c	o c	. 0	0				Э	STREET LIGHTING	

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TRANSMISSION DISTRIBUTION OTHER TOTAL PROPERTY INSURANCE 925 - INJURIES & DAMAGES 926 - PENSIONS & BENEFITS 927 - FRANCHISE REQUIREMENTS T 928 - REGULATORY EXPENSES 17 929 - DUPLICATE CHARGES 930 - MISC. BD. ADJ. 931 - RENTS 931 - RENTS 933 - TRANSPORTATION EXP 1933 - TRANSPORTATION EXP 1935 - MAINTENANCE TOTAL A&G EXPENSES PAYROLL EXPENSE ADJUSTMENT TOTAL OPERATION & MAINTENANCE EXP	SALES EXPENSES 911 - SUPERVISION 912 - DEMO AND SELLING 913 - ADVERTISING SAFETY DSM ENVIRONMENTAL OTHER TOTAL ACCOUNT 913 914 - MISCELLANEOUS TOTAL SALES EXPENSES ADMINISTRATIVE & GENERAL EXPENSES 920 - SALARIES 921 - OFFICE SUPPLIES & EXP 922 - CR: TRANSFER 923 - OUTSIDE SERVICES 924 - PROPERTY INSURANCE PRODUCTION DATE PROPERTY INSURANCE PRO	ALLOC OPERATION & MAINTENANCE EXPENSE (CON'T) CUSTOMER ACCOUNTS EXPENSE 901 - SUPERVISION 902 - METER READING 903 - RECORDS AND COLLECTION CBILLCOI 904 - UNCOLLECTIBLES 905 - MISCELLANEOUS TOTAL CUSTOMER ACCOUNTS CUSTOMER SERVICE AND INFORMATION 907 - SUPERVISION 908 - CUSTOMER ASSISTANCE 010F0 910 - MISCELLANEOUS CINFO 910 - MISCELLANEOUS CINFO
TRANPIS DISTPIS TOTPIS LABXAG LABXAG TOTPIS	LAB91217 CUST CUST CDSM CENVIRON CUST CUST CUST LABXAG	ALLOC ALLOC E (CON'T) - 9 LAB90205 CMETERS N CBILLCOL SALESREV CUST CINFO CINFO CINFO CINFO
270,113 270,113 270,113 282,703 611,272 0 (262,109) 0 247,916 190,683 0 85,611 4,928,863 (22,596) 59,363,976	64,206 10,913 7,447 0 0 80,717 80,717 99,077 0 99,077	TOTAL AED (1) 1075,944 540,084 511,068 338,339 1,665,425
115,835 115,835 115,835 138,513 299,500 0 (112,402) 0 106,316 81,772 0 36,713 2,382,421 (11,120) 28,718,670	51,730 51,730 8,792 6,000 0 0 65,033 65,033 65,033 0 79,825 0 79,825	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995 SUMMARY RESIDENTIAL SGS (2) (3) 0 219,572 29,424 435,139 58,311 234,627 39,148 272,587 36,528 1,161,924 154,410 0 35 31,695 4,247 20,000 2,650
0 13,080 13,080 16,892 36,526 0 (12,693) 0 12,005 9,234 9,234 9,234 9,234 14,065 9,234 1,146 2,86,488 (1,356) 2,953,049	2,000 6,932 1,178 804 0 0 0 8,715 8,715 0 10,697 0 10,697 0 180,872	OMPANY - AED ERVICE STUDY MRCH 31, 1995 RY SGS (3) 29,424 58,311 30,148 36,528 154,410 0 5 4,247 2,620
0 119,143 119,143 119,143 108,590 234,798 0 (115,613) 0 109,352 84,100 0 37,762 1,923,563 (8,718) 21,484,748	5,382 5,382 915 624 0 0 6,766 6,766 6,766 0 8,304 0 1,162,697	LGS (4) (22,843 45,269 181,886 28,358 278,355
0 17,315 17,315 14,155 30,606 0 (16,802) 0 15,892 12,223 0 5,488 254,251 (1,136) 5,241,325	10 25 25 0 0 0 0 0 31 0 0 31 0 0 31 31 0 0 31 0 0 0 31 0 0 0 0	LPS (5) 0 3,522 209 55,944 131 59,807
لا	17.	INTERRUPTIBLE (6) 0 500 990 7,119 620 9,229 0 0
0 0 2,756 2,756 2,934 6,344 6,344 0 (2,674) 0 2,674) 0 2,530 1,946 0 1,946 0 1,946 0 2,530 1,946 0 2,530 1,946 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	20 20 20 20 0 0 0 0 25 25 25 25 27 0 0 31,414	STREET LIGHTING (7) 0 0 84 167 1,345 104 1,700 0 0

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TOTAL TRANSMISSION O&M LABOR	MAINTENANCE 568 - MAINT SUPV & ENG 569 - MAINT OF STATION EQUIP 570 - MAINT OF STATION EQUIP 571 - MAINT OF OVERHEAD LINES 572 - MAINT OF UNDERGR. LINES 573 - MAINT OF MISC TRANS PLAN TOTAL TRANS MAINTENANCE	TRANSMISSION OPERATION & MAINTENANCE LABOR OPERATION 560 - OPER SUPV & ENG 561 - LOAD DISPATCHING 562 - STATION EXPENSE 563 - OVERHEAD LINES 564 - UNDERGROUND LINES 565 - WHEELING EXPENSES 566 - MISCELLANEOUS 567 - RENTS 567.1 - SUPPLIES & EXP TOTAL TRANS OPERATION	OTHER POWER SUPPLY EXPENSES 555 - PURCHASED POWER 556 - LOAD DISPATCHING 557 - OTHER TOTAL OTHER POWER SUPPLY LABOR TOTAL PRODUCTION O&M LABOR	OPERATING EXPENSE (CON'T) - 10 OPERATION & MAINTENCE - LABOR ONLY OTHER POWER GENERATION OPERATION 546 - OPER SUPV & ENG 547 - FUEL 549 - MISC GENERATION EXPENSES 550 - RENTS 550 - RENTS 0X550 550.1 - OPER SUPPLIES & EXP 1 TOTAL OTHER PROD OPERATION MAINTENANCE 551 - MAINT OF STRUCTURES 553 - MAINT OF ELECTRIC PLANT MX553 554 - MISCELLANEOUS 554.1 - OTHER PROD MAINTENANCE TOTAL OTHER PROD MAINTENANCE TOTAL OTHER PROD MAINTENANCE TOTAL OTHER PROD MAINTENANCE TOTAL OTHER PROD MAINTENANCE	19-Dec-97
ABOR	_	MAINTEN	>	ONLY ONLY	
	MX568 MX569 MX570 MX571 MX572 MX573	ENANCE L OX560 OX561 OX562 OX563 OX564 OX565 OX566 OX567 OX567	OX555 OX556 OX557 BOR	9 Y OX546 OX546 OX548 OX559 OX550 OX5501 OX551 MX552 MX553 MX554 MX554 MX554 NLABOR	11:03
		ABOR			7.7
35,664	0 6,767 1,644 0 57 8,468	17,047 0 4,638 5,237 0 0 27,4 0 27,196	0 0 0 0 0 134,287	34,28 34,28	TOTAL AED
66 44	0 667 0 444 57 0	047 0 638 637 237 0 0 0 274 0	37 0000	8700000 7007000	CITIZEN ELECTA 12 MON
17,432	0 0 3,308 804 0 28 4,139	8,332 0 2,287 2,560 0 0 134 0 13,293	65,639	65,639 65,639 65,639 0 0 0 0 0 0 0 0 0 0	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995 SUMMARY RESIDENTIAL SGS (2) (3)
					OMPANY ERVICE S MARCH 31 RY SGS (3)
1,680	0 319 77 0 3 399	803 0 218 247 0 0 13 0 0 1,281	0 0 0 0 0 0	6,326 6,326 0 6,326 0 0 0 0 0	- AED STUDY , 1995
13,172	0 2,499 607 0 21 3,128	6,296 0 1,713 1,934 0 0 101 0 10,045	49,598	49,598 49,598 0 49,598 0 0 0 0 0 0	(4)
			_	<u> </u>	(5)
2,937	0 0 557 135 0 5 697	1,404 0 382 431 0 0 23 0 2,240	11,060	11,060 11,060 11,060	Z
442	0 0 84 20 0 1 105		1,664	1,664 1,664 1,664 0 0 0 0 0 0 0 0	INTERRUPTIBLE (6)
o	000000	00000000	0 0000	000000 000000	STREET LIGHTING (7)

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995	

CUSTOMER SERVICE AND INFORMATION LABOR 907 - SUPERVISION 0X907 908 - CUSTOMER ASSISTANCE 0X908 909 - INFORMATION 0X909 910 - MISCELLANEOUS 0X910 TOTAL CUSTOMER SVC & INFO LABOR	901 - SUPERVISION 901 - SUPERVISION 902 - METER READING 903 - RECORDS AND COLLECTION OX902 903 - RECORDS AND COLLECTION OX903 904 - UNCOLLECTIBLES 905 - MISCELLANEOUS TOTAL CUSTOMER ACCOUNTS LABOR	TOTAL DISTRIBUTION O&M LABOR	DISTRIBUTION OPERATION & MAINTENANCE LABOR OPERATION 580 - OPER SUPV & ENG 581 - LOAD DISPATCHING 581 - LOAD DISPATCHING 582 - STATION EQUIPMENT 583 - OVERHEAD LINES 584 - UNDERGROUNG LINES 585 - METERS 586 - METERS 587 - CUSTOMER INSTALLATIONS 589 - RENTS 707AL DISTRIBUTION OPERATION MAINTENANCE 590 - MAINT OF STATION EQUIP 591 - MAINT OF STATION EQUIP 592 - MAINT OF UNDERGR. LINES 593 - MAINT OF UNDERGR. LINES 594 - MAINT OF UNDERGR. LINES 595 - MAINT OF STREET LIGHTS 596 - MAINT OF STREET LIGHTS 597 - MAINT OF MISC DISTR PLAN MX596 597 - MAINT OF MISC DISTR PLAN MX598 TOTAL DISTRIBUTION MAINTENANCE	ALLOC OPERATING EXPENSE (CON'T) - 11 OPERATION & MAINTENCE - LABOR ONLY	
0 0 0 37,046 37,046	26,717 166,509 450,474 0 0 643,700	1,005,503	1,555 0 1,528 74,378 54,105 1,135 163,896 67,202 102,762 0 466,561 15,898 0 111,870 304,181 63,008 10,943 8,872 23,908 262 538,942	TOTAL AED (1)	
0 0 0 29,847 29,847	21,454 132,493 362,941 0 0 516,888	459,565	834 0 574 27,933 20,320 0 130,414 27,727 42,398 0 250,199 6,176 0 42,014 114,237 23,663 4,144 0 19,024 108 209,365	RESIDENTIAL (2)	SUMMARY
4,000 4,000	2,875 17,755 48,636 0 0 69,265	55,620	105 0 0 3,175 2,310 0 17,476 3,278 5,013 0 31,422 714 0 4,776 12,985 2,690 471 0 2,549 13	SGS (3)	₹
0 0 0 3,105 3,105	2,232 13,784 37,758 0 0 53,773	416,225	527 0 774 37,680 27,410 0 13,567 30,949 47,325 0 158,233 7,610 0 56,674 154,099 31,920 5,589 0 1,979 121	(4) (4)	
14 14 14	100 2,125 175 0 0 2,400	54,210	69 0 100 4,880 3,550 0 2,092 3,975 6,079 0 20,746 987 0 7,340 19,958 4,134 724 15 33,464	· (5)	
88000	49 302 826 0 0 1,176	6,455	8 0 12 607 441 0 297 401 614 0 2,381 120 0 913 2,482 514 0 0 913 2,482 514 0 0 43 4,074	INTERRUPTIBLE (6)	
1 1000	8 51 139 0 0	13,429	12 0 2 102 75 1,135 1,135 1,33 0 872 1,333 0 3,580 291 0 154 419 87 15 87 15 87 15 87 15 87 3,849	STREET LIGHTING (7)	

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

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CAPITALIZED LABOR PRODUCTION TRANSMISSION DISTRIBUTION GENERAL TOTAL CAPITALIZED LABOR TOTAL OPERATION & MAINT LABOR	911 - SUPERVISION 912 - DEMO AND SELLING 913 - ADVERTISING 914 - MISCELLANEOUS TOTAL SALES EXPENSE LABOR ADMINISTRATIVE & GENERAL LABOR 920 - SALARIES 921 - OFFICE SUPPLIES & EXP 922 - CR: TRANSFER 923 - OUTSIDE SERVICES 924 - PROPERTY INSURANCE 925 - INJURIES & DAMAGES 926 - PENSIONS & BENEFITS 927 - FRANCHISE REQUIREMENTS 928 - REGULATORY EXPENSES 929 - DUPLICATE CHARGES 930 - MISC. BD. ADJ. 931 - RENTS 933 - TRANSPORTATION EXP 935 - MAINTENANCE TOTAL A&G LABOR	A OPERATING EXPENSE (CON'T) - 12 OPERATION & MAINTENCE - LABOR ONLY SALES EXPENSE LABOR
PRODPIS TRANPIS DISTPIS GENLPIS	OX911 OX912 OX913 OX914 OX920 OX921 OX921 OX922 OX923 OX925 OX925 OX926 OX927 OX927 OX927 OX928 OX928 OX928 OX928 OX928 OX928 OX933 OX933 OX935	ALLOC
320 38,194 2,340,852 14,826 2,394,192 4,261,612	0 1,348 2,649 3,997 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	TOTAL AED (1)
156 18,669 965,805 6,358 990,988 2,086,677	0 1,086 2,134 3,220 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	SUMMARY RESIDENTIAL (2)
11 11 25		SGS (3)
15 1,799 114,191 718 116,724 254,396	0 1146 286 432 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
14,107 1,078,038 6,540 1,098,802 1,638,197	113 222 222 335 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	LGS (4)
26 3,146 138,474 950 142,596		(5)
26 ,146 ,474 ,474 ,950 ,596	0 1 1 1 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0	Z.
473 13,985 109 14,572 24,437	550000000000000000000000000000000000000	INTERRUPTIBLE (6)
0 0 30,359 151 30,510	700070000000000000000000000000000000000	STREET LIGHTING (7)

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27 28 29 TOTAL EXPENSE 30 OPERATING INCO		OPEI DEPRE PRO TRV DIS 36 36 36 36 36 36 37 37 37 37 37 37 37 37 37 37 37 37 37	wyw.
TOTAL EXPENSES BEF INCOME TAXES OPERATING INCOME BEF INCOME TAXES	N INCOME TAXES OTHER ER THAN INC. TAXES	(CON'T) - 13 GHTS GHTS MENT S & FIXTURES TOR & DEVICE TOR & DEVICE	19-Dec-97
Ø	TOTPIS LABXAG SALESREV SALESREV	ALLOC PRODPIS TRANPIS PLT360 PLT361 PLT364 PLT365 PLT366 PLT366 PLT367 PLT368 PLT368 PLT369 PLT370 PLT371 PLT371	11:03
69,939,214 10,782,042	3,698,765 191,810 0 0 396 3,890,971	TOTAL AED R (1) 227,501 648,356 0 13,585 498,780 1,231,126 913,341 134,923 375,047 941,346 251,471 146,357 0 50,646 4,556,622 1,251,788 6,684,267	CITIZ ELEC 12 M
33,227,598 3,828,626	1,586,172 93,979 0 182 1,680,333	RESIDENTIAL (2) 111,201 116,912 0 5,102 187,320 462,358 343,012 50,671 140,852 356,437 201,456 116,458 0 0 1,863,667 536,815 2,828,594	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995 SUMMARY
3,465,265 1,312,843	179,114 11,461 0 23 190,599	SGS (3) 10,717 30,544 0 580 21,293 52,556 38,990 5,760 16,011 40,516 28,427 15,606 0 0 219,738 60,618	(PANY - AED VICE STUDY RCH 31, 1995
26,183,872 2,546,610	1,631,475 73,677 0 141 1,705,292	LGS (4) 84,027 239,468 0 6,882 252,684 623,692 462,702 68,352 190,000 480,812 20,952 12,115 0 0 2,118,191 552,147 2,993,832	
5,912,483 2,912,972	237,105 9,604 0 0 43 246,752	LPS INT (5) (5) (7) (5) (7) (7) (7) (7) (7) (7) (7) (7) (7) (7	
868,946 248,566	27,160 1,098 0 6 28,263	INTERRUPTIBLE (6) 2,819 8,034 0 111 4,069 10,045 7,452 1,101 3,060 0 458 265 0 0 26,561 9,192 46,606	
281,051 (67,575)	37,740 1,991 0 1 1 39,732	LIGHTING (7) 0 0 19 687 1,597 1,597 1,308 517 1,308 77 45 0 50,646 56,440 12,773 69,212	

11:03

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

			SUMMARY	~				
	ALLOC	TOTAL AED (1)	RESIDENTIAL (2)	SGS (3)	LGS (4)	LPS	INTERRUPTIBLE (6)	STREET LIGHTING (7)
OPERATING EXPENSES (CON'T) - 14								
1 INCOME TAXES								
2 3 TOTAL OPERATING REVENUE		80,721,256	37,056,223	4,778,108	28,730,482	8,825,455	1,117,512	213,475
5 LESS:								
		59,363,976 6,684,267	28,718,670 2,828,594	2,953,049 321,617	21,484,748 2,993,832	5,241,325 424,406	794,076 46,606	172,107
		3,890,971	1,680,333	190,599	1,705,292	246,752	28,263	39,732
TAXABLE INCOME		10,782,042	3,828,626	1,312,843	2,546,610	2,912,972	248,566	(67,575
LESS:	TOTPIS	2,574,809	1,104,177	124,686	1,135,713	165,055	18,907	26,272
5 STATE TAXABLE INCOME 6 TOTAL STATE INCOME TAX		8,207,233 677,917	2,724,449 225,039	1,188,157 98,142	1,410,897 116,540	2,747,917 226,978	229,660 18,970	(93,847 (7,752
00 \								
9 FEDERAL TAXABLE INCOME		7,529,316	2,499,410	1,090,015	1,294,357	2,520,939	210,690	(86,095
	10110	2,569,002	852,799	371,913	441,635	860,144	71,887	(29,376
DEFINCTAX	TOTPIS	33,469	87,185 14,353	9,845 1,621	89,675 14,763	13,033 2,145	1,493 246	2,074 341
5 TOTAL FEDERAL INCOME TAX		2,332,229	751,261	360,447	337,197	844,966	70,149	(31,792
7 TOTAL INCOME TAXES		3,010,147	976,301	458,589	453,737	1,071,944	89,119	(39,543
	8.260%							
 FEDERAL TAX RATE - CURRENT 1 - EFFECTIVE TAX RATE EFFECTIVE TAX RATE FACTOR FOR TAXABLE BASIS 	34.12% 0.6044 0.3956 1.6546							

172,107 69,212 39,732

(67,575)

213,475

RATE FILING FACTOR ORDER

1.70110 1.66000

1.66000

(39,543) (31,792) (29,376) 2,074 341

(86,095)

(93,847) (7,752)

26,272

AMOUNT USED IN TAX CALC

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AVERAGE ANNUAL CUSTOMERS REVENUE REQUIRED (\$/MO/CUST) REV DEFIC PER BILLING UNIT	TOTAL ANNUAL BILLED KW REVENUE (\$/KW) REV DEFIC PER BILLING UNIT	TOTAL ANNUAL BILLED KWH REVENUE (CENTS/KWH) REV DEFICIENCY PER BILLING UNIT	RATE OF RETURN REQUIRED INCOME REQUIRED SALES OF ELECT REVENUE REVENUE DEFICIENCY PERCENT INCREASE REQUIRED	CURRENT RATE LEVELS @ UNIFORM RA	AVERAGE ANNUAL CUSTOMERS REVENUE (\$/MO/CUST)	TOTAL ANNUAL BILLED KW REVENUE (\$/KW)	TOTAL ANNUAL BILLED KWH REVENUE (CENTS/KWH)	RATE BASE NET OPERATING INCOME RATE OF RETURN RELATIVE RATE OF RETURN SALES OF ELECTRICITY REVENUE	REVENUE REQUIREMENTS - 15 PREVIOUS RATES PER ACC ORDER	
				@ UNIFORM RATE OF RETURN						ALLOC
683,016 \$119.97 \$2.85	1,422,112 \$57.62 \$1.37	957,612,935 8.557 0.203	9.90% 8,944,117 81,939,130 1,945,888 1,945,888		683,016 \$117.12	1,422,112 \$56.25	957,612,935 8.353	90,369,010 7,771,895 8.60% 1.00 79,993,242		TOTAL AED (1)
598,442 \$64.25 \$2.89	\$0.00 \$0.00	441,042,985 8.718 0.392	9.90% 3,894,139 38,451,411 1,729,412 4,71%		598,442 \$61.36	\$0.00	441,042,985 8.326	39,345,364 2,852,325 7.25% 0.84 36,721,999		RESIDENTIAL (2)
47,173 \$85.62 (\$14.76)	\$0.00 \$0.00	45,803,066 8.818 (1.521)	9.90% 434,709 4,038,719 (696,444) -14.71%		47,173 \$100.38	\$0.00	45,803,066 10.338	4,392,186 854,254 19,45% 2.26 4,735,163		SGS (3)
36,622 \$858.16 \$80.72	1,093,426 \$28.74 \$2.70	339,316,393 9.262 0.871	9.90% 3,873,721 31,427,594 2,956,208 10.38%		36,622 \$777.44	1,093,426 \$26.04	339,316,393 8.391	39,139,060 2,092,873 5.35% 0.62 28,471,387		LGS (4)
96 \$69,035.15 (\$22,066.54)	260,375 \$25.45 (\$8.14)	111,766,324 5.930 (1.895)	9.90% 564,890 6,627,375 (2,118,388) -24.22%		96 \$91,101.70	260,375 \$33.59	111,766,324 7.825	5,707,502 1,841,028 32.26% 3.75 8,745,763		. LPs
454 \$2,100.83 (\$338.31)	68,311 \$13.96 (\$2.25)	17,794,167 5.360 (0.863)	9.90% 66.922 953,779 (153,593) -13.87%		454 \$2,439.14	68,311 \$16.21	17,794,167 6.223	676,161 159,448 23.58% 2.74 1,107,372		INTERRUPTIBLE (6)
229 \$1,922.50 \$998.66	\$0.00 \$0.00	1,890,000 23.294 12.100	9.90% 109,735 440,252 228,693 108.10%		229 \$923.84	\$0.00	1,890,000 11.194	1,108,736 (28,032) -2.53% -0.29 211,559		STREET LIGHTING (7)

11:03

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

12 MONTHS ENDED MARCH 31 1995	ELECTRIC COST OF SERVICE STUDY	CITIZENS UTILITIES COMPANY - AED

11:03

13 TOTAL ANNUAL CUSTOMERS 14 REVENUE (\$/MO/CUST) 15 REV DEFIC PER BILLING UNIT	10 TOTAL ANNUAL BILLED KW 11 REVENUE (\$/KW) 12 REV DEFIC PER BILLING UNIT	7 TOTAL ANNUAL BILLED KWH 8 REVENUE (CENTS/KWH) 9 REV DEFICIENCY PER BILLING UNIT	CURRENT RATE LEVELS 1 SALES OF ELECTRICITY REVENUE 2 INCREASE IN SALES OF ELECTRICITY 3 PERCENT INCREASE 4 RATE BASE 5 INCOME 6 PROPOSED RATE OF RETURN	ALLOC
				Ö
683,016 \$119.97 \$2.85	1,422,112 \$57.62 \$1.37	957,612,935 8.56 2.03	81,939,129 1,945,887 2,43% 90,369,010 8,944,116	TOTAL AED (1)
598,442 \$62.65 \$1.29	\$0.00 \$0.00	441,042,985 8.50 1.75	37,491,956 769,957 2.10% 39,345,364 3,316,155 8.43%	RESIDENTIAL (2)
47,173 \$102.76 \$2.38	\$0.00 \$0.00	45,803,066 10.58 2.45	4,847,544 112,381 2.37% 4,392,186 921,953 20,99%	SGS (3)
36,622 \$798.70 \$21.26	1,093,426 \$26.75 \$0.71	339,316,393 8.62 2.29	29,250,010 778,623 2.73% 39,139,060 2,561,923 6.55%	LGS (4)
96 \$93,608.27 \$2,506.57	260,375 \$34.51 \$0.92	111,766,324 8.04 2.15	8,986,394 240,631 2.75% 5,707,502 1,985,986 34,80%	LPS
			1,146,931 39,559 3,57% 676,161 183,279 27,11%	INTERRUPTIBLE (6)
229 \$944.52 \$20.68	\$0.00 \$0.00	1,890,000 11.44 2.51	216,294 4,735 2,24% 1,108,736 (25,179) -2,27%	STREET LIGHTING (7)

11:03

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

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DEMAND RENEWABLE DEMAND DSM DEMAND ENVIRONMENTAL DEMAND LOW INCOME	DIST - PRI DIST SUBSTATIONS DIST - PRIMARY OVERHEAD LINES DDISTPOL DIST - PRIMARY UNDERGROUND LINES DDISTPUL DIST - SEC DIST SUBSTATIONS DIST - SECONDARY OVERHEAD LINES DDISTSOL DIST - SECONDARY UNDERGRND LINES DDISTSOL DIST - SECONDARY UNDERGRND LINES DDISTSOL DIST - OVERHEAD LINE TRANSFRMRS DDISTSOT DIST - OVERHEAD SERVICES DIST - OVERHEAD SERVICES DIST - UNDERGROUND SERVICES DIST - UNDERGROUND SERVICES DIST - OVERHEAD SERVICES DDISTSUS	DEMAND SUBTRANSMISSION CAPACITY-DISTRIBUTION RELATED	CAPACITY-TRANSMISSION (WAPA) DEMAND TRANSMISSION (WAPA) CAPACITY-SUBTRANSMISSION	CAPACITY-PRODUCTION RELATED DEMAND PRODUCTION	ALLOCATION FACTOR TABLE - 17
DRENEW DDSM DENVIRON DLOWINC	DDISTPOL DDISTPOL DDISTPUL DDISTSUL DDISTSUL DDISTSUL DDISTSUL DDISTSUT DDISTSUT DDISTSUT DDISTSUT	DTRANSUB	DTRAN	DPROD	ALLOC
241,151 241,151 241,151 241,151	355,686 355,686 355,686 352,784 352,784 352,784 352,784 352,784 3747,246 747,246 747,246	241,151	241,151	241,151	TOTAL AED RE (1)
117,873 117,873 117,873 117,873	133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580 133,580	117,873	117,873	117,873	SUMMARY RESIDENTIAL (2)
11,361 11,361 11,361	15,184 15,184 15,184 15,184 15,184 15,184 15,184 15,184 15,184 15,184 15,184 15,184 0	11,361	11,361	11,361	SGS
89,068 89,068 89,068 89,068	180,192 180,192 180,192 180,192 180,192 180,192 180,192 180,192 62,257 62,257	89,068	89,068	89,068	LGS
19,861 19,861 19,861 19,861	23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338 23,338	19,861	19,861	19,861	LPS INT
2,988 2,988 2,988 2,988	2,902 2,902 2,902 2,902 0 0 0 1,362 1,362 1,362 0	2,988	2,988	2,988	INTERRUPTIBLE (6)
0000	490 490 490 490 490 490 490 229 229 1	0	0	0	STREET LIGHTING (7)

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

υ 4 υ 2 -	20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		51 & 21 & 22 →		- 4 6 4 70	>	
CUSTOMER - RENEWABLE CUSTOMER - DSM CUSTOMER - ENVIRONMENTAL	UNWEIGHTED CUSTOMER BILLS WEIGHTED CUSTOMER BILLS BILLING AND COLLECTION CUSTOMER INFORMATION METERS STREET LIGHTING CUSTOMER-SYSTEM BENEFIT RELATED	CUSTOMER RELATED-DISTRIBUTION	ENERGY RENEWABLE ENERGY DSM ENERGY ENVIRONMENTAL ENERGY LOW INCOME	ENERGY-SYSTEM BENEFIT RELATED	ENERGY PRODUCTION PWR SUPPLY	ALLOCATION FACTOR TABLE (CON'T) - 18 ENERGY RELATED	
CRENEW CDSM CENVIRON	CUSTAVG CUST CBILLCOL CINFO CMETERS CLIGHT		ERENEW EDSM EENVIRON ELOWINC		EPROD	8 ALLOC	
742,773 742,773 742,773	683,016 742,773 742,773 742,773 752,085 1		1,045,525,671 1,045,525,671 1,045,525,671 1,045,525,671		1,045,525,671	TOTAL AED (1)	
598,442 598,442 598,442	598,442 598,442 598,442 598,442 598,442 0		481,532,485 481,532,485 481,532,485 481,532,485		481,532,485	RESIDENTIAL (2)	SUMMARY
80,194 80,194 80,194	47,173 80,194 80,194 80,194 80,194 0		50,007,987 50,007,987 50,007,987 50,007,987		50,007,987	SGS (3)	~
62,257 62,257 62,257	36,622 62,257 62,257 62,257 62,257 0		370,467,041 370,467,041 370,467,041 370,467,041 370,467,041		370,467,041	LGS (4)	
288 288	96 288 288 288 9,600 0	100	122,026,903 122,026,903 122,026,903 122,026,903 122,026,903		122,026,903	(5)	
1,362 1,362 1,362	454 1,362 1,362 1,362 1,362 0		19,427,745 19,427,745 19,427,745 19,427,745 19,427,745		19,427,745	INTERRUPTIBLE (6)	
229 229 229 229	229 229 229 229 229 229 1		2,063,510 2,063,510 2,063,510 2,063,510		2,063,510	STREET LIGHTING (7)	

1,618,211 86,271

1,779,798

18,597 17,344 1,618,211 133,963 214,463 214,463 135,523 453 646 16,246 50,790 35,481 5,227 13,370 31,374 2,117

1,460,943

LIGHTING STREET 19-Dec-97

11:03

		37 ACCOUNTSB3	_	_		. •		30 ACCOUNT 571	28 ACCOUNT 570			25 ACCOUNT 567.1			27 ACCOUNT 565				_	16 ACCOUNT 557			13 LABOR ACCOUNTS 552 - 554.1	12 ACCOUNT 554 1	10 ACCOUNT 553		8 ACCOUNT 551	7 LABOR ACCOUNTS 547 - 550.1	6 ACCOUNT 550.1	5 ACCOUNT 550	A ACCOUNT 549	2 ACCOUNTEAR	1 ACCOUNT 546	ALLOCATION FACTOR TABLE (CON'T) - 20 INTERNALLY DEVELOPED				\$ 19-Dec-97	
OX586	OX584	OX583	OX582	OXEST	LAB56973	MX573	MX572	MX571	MX570	MX569	LAB5616/	OX5671	OX567	OX566	OX565	OX564	0X563	OXS67	OX561	OX557	OX556	OX555	LAB55254	MX5541	MX554	MXSSS	MX557	LAB54750	OX5501	OX550	OX549	0X548	OX546	T) - 20		ALLOC		c-97 11:03	
141,752	61,607	243,689	62,322	,,,,	3,468	2,530	0	2,184	245	14,203	, i	10110	9,041	2,551	0	807	4,819	20.034	75 676	167'901	509	49,781,700	0	0	0	150	0 0	134,287	0 0	0	167,605	0	2,777 10.738		3	ع ت		ELE 12 N	CH
112,794	23,137	91,519	23,405	o !	4,139 727	1,23/		1,068	120	6,942	0	4 961	4,419	1,247	0	394	2,355	9,792	36,990	9,948	£2 032	23,810,036	0	0	0	69	0 0	0,009	65 630 C	. 0	81,924	0	1,357 4,946		(2)	RESIDENTIAL	SUMMARY	ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995	CITIZENS UTILITIES COMPANY - AED
15,115	2,630	10,403	2,660	0	91	300	1 0	103	12	669	0	478	426	120	0	38	227	944	3,565	959	5 102	2,358,549		. 0	0	7	0	0	6 33 C		7,896	0	131 514		3	ses	~	ERVICE STUDY ARCH 31, 1995	OMPANY - AED
11,734	31,210	123,454	31,573	0	460	3 128	93.6	80/	90	5,246	0	3,748	3,339 0	3 3 3 3 5	2	298	1,780	7,399	27,951	7,517	39.997	16,100,33	10 100 503	. 0	. 0	53	0	0	49.598	.	61,904	0	1,026 3,805		(4)	LGS LGS			
1,809	4,042	15,989	4,089	0	60	697	208	100	200	1,170	0	836	0	745	3 0 0	, o	397	1,650	6,233	1,676	8,919	75	4 736 416	o c	. 0	18	0	0	11,060	5 6	13,804		1,253	}	9	LPS INT			
257	0	503	508	0	7	105	31	0 .	27	176	0	126	0	112	33 6	5 5	÷ 8	248	938	252	1,342	11	731.543	0 0	- -	ر د	. 0	0	1,664	0 (2,0//	207	200	2	3	INTERRUPTIBLE			
43	1,588	85	3 3 6	3 0	10	0	0	0	0 0	5 C		0	0	0	0 (0 0	5 6	o C	o C	0	0	0	36,563	0 (0 0	.	. 0	. 0	0	0	0 0	-	21 (Þ	3	STREET LIGHTING (7)			

PAGE 21	SCHEDULE 1

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

35 ACCOUNT 924 36 ACCOUNT 925 37 ACCOUNT 926 38 ACCOUNT 927 39 ACCOUNT 928 40 ACCOUNT 929		1 ACCOUNT587 2 ACCOUNT588 3 ACCOUNT589 4 LABOR ACCOUNT 590 6 ACCOUNT 591 7 ACCOUNT 592 8 ACCOUNT 593 9 ACCOUNT 595 11 ACCOUNT 596 11 ACCOUNT 597 13 ACCOUNT 598 14 LABOR ACCOUNT 598 15 ACCOUNT 598 16 ACCOUNT 591 17 ACCOUNT 591 17 ACCOUNT 591 18 ACCOUNT 591 19 ACCOUNT 591 19 ACCOUNT 591 10 ACCOUNT 591 11 ACCOUNT 591 12 ACCOUNT 591 13 ACCOUNT 591 14 ACCOUNT 591 15 ACCOUNT 591 16 ACCOUNT 592 17 ACCOUNT 593	ALLOCATION FACTOR TABLE (CON'T) - 21 INTERNALLY DEVELOPED CON'T
OX923 OX924 OX925 OX926 OX927 OX928 OX928 OX929	OX903 OX904 OX904 OX905 LAB90205 OX907 OX908 OX909 OX910 LAB90810 OX911 OX912 OX913 OX913 OX914 LAB91217 OX920 OX921		ALLOC T) - 21 T
3,026,966 270,113 282,703 611,272 0 (262,109) 0	540,084 511,068 338,329 616,983 0 44 39,339 24,823 37,046 10,913 7,447 80,717 0 3,997 0 475,708	6,850 383,481 32,026 465,006 5,444 4,101 177,320 218,499 88,704 211,482 73,998 2,982 13,743 523,044	TOTAL AED (1)
1,483,096 115,835 138,513 299,500 0 (112,402)	435,139 234,627 272,587 495,434 0 35 31,695 20,000 29,847 8,792 6,000 65,033 0 3,220 0 233,078	2,826 158,219 13,214 249,365 2,115 1,540 66,594 82,059 33,313 80,077 0 2,373 5,670 203,189 0 219,572	SUMMARY RESIDENTIAL (2)
180,872 13,080 16,892 36,526 0 (12,693)	58,311 30,148 36,528 66,391 0 4,247 2,680 4,000 1,178 804 8,715 0 28,425	334 18,707 1,562 31,317 244 175 7,570 9,328 3,787 9,102 0 318 670 23,484	RSGS
1,162,697 119,143 108,580 234,798 0 (115,613)	45,269 181,886 28,358 51,541 0 4 3,297 2,081 3,105 915 624 6,766 0 0 182,726	3,155 176,605 14,749 157,705 2,606 2,078 89,831 110,692 44,938 108,019 0 0 247 6,329 250,382 0 0 22,843	LGS (4)
151,556 17,315 14,155 30,606 0 (16,802) 0	3,322 209 55,944 131 2,300 0 0 15 10 14 4 3 3 31 0 0 23,818	405 22,685 1,895 20,677 338 269 11,635 14,336 5,820 13,990 0 0 813 32,477 0	. LPS
0 17,332 1,983 1,619 3,500 0 (1,925) 0	500 990 7,119 620 1,128 0 0 72 46 68 20 14 148 148 0 7	2,291 1,91 2,373 41 33 1,447 1,783 724 0 0 0 0 82 3,953	INTERRUPTIBLE (6)
0 31,414 2,756 2,934 6,344 0 (2,674)	84 167 1,345 104 190 0 0 12 12 8 11 3 3 2 2 2 5 0 0	89 4,973 415 3,568 9 6 6 244 301 122 294 73,998 1 178 9,558	STREET LIGHTING (7)

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1895

4 3 2 -	32 →		~ ~ ~ ~ ~ ~	20 1 2 3 1 3 1 3 1 3 1 1 1 1 1 1 1 1 1 1 1
ANNUAL BOOKED KWH SALES TOTAL ANNUAL CUSTOMERS (# of Bills) ANNUAL BILLED KW SALES	SALES REVENUE INCREASE CURRENT SALES REVENUE INCREASE IN OTHER SALES OF ELECTRICITY REV	CLAIMED RATE OF RETURN EQUALIZED RATE OF RETURN CURRENT REVENUE LEVELS	REVENUES REVENUE FROM SALES BY RATE CLAS	ALLOCATION FACTOR TABLE (CON'T) - 22 INTERNALLY DEVELOPED CON'T ACCOUNT 930 ACCOUNT 933 ACCOUNT 935 LABOR ACCOUNTS 921 - 935 LABOR EXCLUDING A&G LABOR ACCOUNTS 591 - 589 ACCOUNTS 591 - 598
s)	TRICITY REV	i	5	ALLOC 22 OX930 OX931 OX933 OX935 LAB92135 LABXAG LABOR OX58189 MX59198
957,612,935 683,016 1,422,112	474,429 81,939,129 1,471,459	9.89733%	81,464,701	TOTAL AED (1) (1) (247,916 190,683 0 85,611 7,223 4,239,563 4,257,615 933,315 790,829
441,042,985 598,442 0	1,051,710 37,491,956 677,702	9.897327%	37,399,701	SUMMARY (2) 106,316 81,772 0 36,713 3,097 2,077,221 2,083,456 425,114 271,626
45,803,066 47,173 0	(766,825) 4,847,544 70,381	9.8973%	4,805,544	SGS (3) 12,005 9,234 0 4,146 350 253,329 253,965 51,412 30,950
339,316,393 36,622 1,093,426	2,434,817 29,250,010 521,390	9.8973%	28,992,777	LGS (4) (109,352 109,352 84,108 0 37,762 3,186 1,628,471 1,637,862 392,480 362,133
111,766,324 96 260,375	(2,290,127) 8,986,394 171,739	9.8973%	8,917,502	LPS IF 15,892 15,488 463 212,269 213,681 50,915 46,901
17,794,167 454 68,311	(180,935) 1,146,931 27,342	9.8973%	1,134,714	INTERRUPTIBLE (6) 1,820 1,400 0 629 53 24,275 24,429 5,779 4,074
1,890,000 229 0	225,789 216,294 2,904	9.8973%	214,463	STREET LIGHTING (7) 2,530 1,946 0 1,946 74 43,998 44,222 7,615 75,144

	13 13	-αω4 το	- G & 4 D	σ4ων		
1 DEMAND RENEWABLE 2 DEMAND DSM 3 DEMAND ENVIRONMENTAL 4 DEMAND LOW INCOME 5	CAPACITY-DISTRIBUTION RELATED DIST - PRIMARY OVERHEAD LINES DDISTPOL DIST - SEC DIST SUBSTATIONS DIST - SECONDARY OVERHEAD LINES DDISTSUL DIST - SECONDARY OVERHEAD LINES DDISTSUL DIST - SECONDARY UNDERGRND LINES DDISTSUL DIST - OVERHEAD LINE TRANSFRMRS DDISTSUT DIST - OVERHEAD LINE TRANSFRMRS DDISTSUT DIST - OVERHEAD LINE TRANSFRMRS DDISTSUT DIST - OVERHEAD SERVICES DIST - UNDERGROUND SERVICES DIST - STREET LIGHTING CAPACITY-SYSTEM BENEFIT RELATED		DEMAND TRANSMISSION (WAPA)	DEMAND PRODUCTION CAPACITY-TRANSMISSION RELATED	ALLOCATION FACTOR RATIO TABLE - 23	: 19-Dec-97
DRENEW DDSM DENVIRON DLOWING	DDISPSUB DDISTPOL LINES DDISTSUL DDISTSUL DDISTSUL DDISTSUL DDISTSUL DDISTSUT FRMRS DDISTSUT DDISTSUS DDISTLTG	DTRANSUB	DTRAN	DPROD	ALLOC E - 23 ED	_{c-97} 11:03
1.000000 1.000000 1.000000 1.000000	1.000000 1.000000 1.000000 1.000000 1.000000 1.000000 1.000000 1.000000 1.000000	1.000000	1.000000	1.000000	TOTAL F	CIT ELE 12 h
0.488794 0.488794 0.488794 0.488794 0.488794	0.375557 0.375557 0.375557 0.375557 0.378646 0.378646 0.378646 0.378646 0.378646 0.801112 0.801112 0.801112	0.488794	0.488794	0.488794	RESIDENTIAL (2)	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995 SUMMARY
0.047110 0.047110 0.047110 0.047110 0.047110	0.042690 0.042690 0.042690 0.042690 0.043041 0.043041 0.043041 0.043041 0.113041 0.113041 0.013041	0.047110	0.047110	0.047110	SGS (3)	MPANY - AED RVICE STUDY RCH 31, 1995
0.369346 0.369345 0.369346 0.369346	0.506803 0.506603 0.506603 0.506603 0.506603 0.510771 0.510771 0.510771 0.510771 0.083316 0.083316 0.000000	0.369346	0.369346	0.369346	LGS (4)	
0.082360 0.082360 0.082360 0.082360	0.065613 0.065613 0.065613 0.065613 0.0656153 0.066153 0.066153 0.066153 0.066153 0.000402 0.000402 0.000402	0.082360	0.082360	0.082360	LPS IN1	
0.012391 0.012391 0.012391 0.012391 0.012391	0.008159 0.008159 0.008159 0.008159 0.000000 0.000000 0.000000 0.000000 0.000000	0.012391	0.012391	0.012391	INTERRUPTIBLE (6)	
0.000000 0.000000 0.000000 0.000000	0.001378 0.001378 0.001378 0.001378 0.001389 0.001389 0.001389 0.001389 0.001389 0.000306 0.000306 1.000000	0.000000	0.000000	0.000000	STREET LIGHTING (7)	

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

5432-	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	υ 4 α α -	5432-	
CUSTOMER - RENEWABLE CUSTOMER - DSM CUSTOMER - ENVIRONMENTAL	UNIWEIGHTED CUSTOMER BILLS WEIGHTED CUSTOMER BILLS BILLING AND COLLECTION CUSTOMER INFORMATION METERS STREET LIGHTING CUSTOMER-SYSTEM BENEFIT RELATED	ENERGY RENEWABLE ENERGY DSM ENERGY ENVIRONMENTAL ENERGY LOW INCOME CUSTOMER RELATED-DISTRIBUTION	ENERGY PRODUCTION PWR SUPPLY ENERGY-SYSTEM BENEFIT RELATED	ALLOCATION FACTOR RATIO TABLE - 24
CRENEW CDSM CENVIRON	CUSTAVG CUST CBILLCOL CINFO CMETERS CLIGHT	ERENEW EEDSM EEDVIRON ELOWINC	r EPROD	ALLOC
1.000000 1.000000 1.000000	1.00000 1.00000 1.00000 1.00000 1.00000 1.000000	1.00000 1.00000 1.00000 1.00000 1.00000	1.000000	TOTAL AED (1)
0.805687 0.805687 0.805687	0.876176 0.805687 0.805687 0.805687 0.795711 0.000000	0.460565 0.460565 0.460565 0.460565	0.460565	SUMMARY RESIDENTIAL (2)
0.107966 0.107966 0.107966	0.069066 0.107966 0.107966 0.107966 0.106629 0.000000	0.047830 0.047830 0.047830 0.047830 0.047830	0.047830	SGS (9)
0.083818 0.083818 0.083818	0.053618 0.083818 0.083818 0.083818 0.082780 0.000000	0.354336 0.354336 0.354336 0.354336 0.354336	0.354336	LGS (4)
0.000388 0.000388 0.000388	0.000141 0.000388 0.000388 0.000388 0.012765 0.000000	0.116713 0.116713 0.116713 0.116713 0.116713	0.116713	· (5)
0.001834 0.001834 0.001834	0.000665 0.001834 0.001834 0.001834 0.001811 0.000000	0.018582 0.018582 0.018582 0.018582 0.018582	0.018582	INTERRUPTIBLE (6)
0.000308 0.000308 0.000308	0.000335 0.000308 0.000308 0.000308 0.000304 1.000000	0.001974 0.001974 0.001974 0.001974 0.001974	0.001974	STREET LIGHTING

11:03

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

			SUMMARY					
	ALLOC	TOTAL I	RESIDENTIAL (2)	SGS (3)	LGS (4)	(5)	INTERRUPTIBLE (6)	STREET LIGHTING (7)
ALLOCATION FACTOR RATIO TABLE - 25 INTERNALLY DEVELOPED		(;	;	Š		:	
PLANT IN SERVICE EXCL GENERAL	PISXGENL	1.000000	0.428838	0.048425	0.441086	0.064104	0.007343	0.010203
TOTAL PLANT IN SERVICE	TOTPIS	1.000000	0.428838	0.048425	0.441086	0.064104	0.007343	0.010203
PRODUCTION PLANT IN SERVICE	PRODPIS	1.000000	0.488794	0.047110	0.369346	0.082360	0.012391	0.000000
TRANSMISSION PLANT IN SERVICE	TRANPIS	1.000000	0.488794	0.047110	0.369346	0.082360	0.012391	0.000000
DISTRIBUTION PLANT IN SERVICE	DISTPIS	1.000000	0.412587	0.048782	0.460532	0.059155	0.005974	0.012969
OVERHEAD DISTRIBUTION PIS	OHDIST	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
UNDERGROUND DISTRIBUTION PIS	UGDIST	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
DISTRIBUTION SUBSTATIONS	DISTSUB	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
TOTAL TRANSMISSION & DISTRIBUTION TOPLT	TDPLT	1.000000	0.424011	0.048531	0.446862	0.062634	0.006936	0.011025
GENERAL PLANT	GENLPIS	1.000000	0.428838	0.048425	0.441086	0.064104	0.007343	0.010203
BASE RATE SALES REVENUE	SALESREV	1.000000	0.459091	0.058989	0.355894	0.109465	0.013929	0.002633
TOTAL O&M LESS FUEL & PP	MO	1.000000	0.512320	0.062058	0.352331	0.052620	0.006512	0.014159
ACCOUNT 360	PLT360	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 361	PLT361	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 362	PLT362	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 364	PLT364	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 365	PLT365	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 366	PLT366	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 367	PLT367	1.000000	0.375557	0.042690	0.506603	0.065613	0.008159	0.001378
ACCOUNT 368	PLT368	1.000000	0.378646	0.043041	0.510771	0.066153	0.00000	0.001389
ACCOUNT 369	PLT369	1.000000	0.801112	0.113041	0.083316	0.000402	0.001823	0.000306
ACCOUNT 370	PLT370	1.000000	0.795711	0.106629	0.082780	0.012765	0.001811	0.000304
ACCOUNT 371	PLT371	1.000000	0.805687	0.107966	0.083818	0.000388	0.001834	0.000308
ACCOUNT 373	PLT373	1.000000	0.000000	0.000000	0.000000	0.000000	0.000000	000000

1 ACCOUNT 546 2 ACCOUNT 547 3 ACCOUNT 550 6 ACCOUNT 550 6 ACCOUNT 550 6 ACCOUNT 551 9 ACCOUNT 551 9 ACCOUNT 554 12 ACCOUNT 554 13 LABOR ACCOUNT 555 14 ACCOUNT 555 15 ACCOUNT 566 16 ACCOUNT 567 17 ACCOUNT 567 18 ACCOUNT 563 20 ACCOUNT 563 21 ACCOUNT 565 22 ACCOUNT 565 23 ACCOUNT 567 25 ACCOUNT 567 25 ACCOUNT 567 26 LABOR ACCOUNT 568 27 ACCOUNT 567 28 ACCOUNT 567 29 ACCOUNT 570 30 ACCOUNT 571 31 ACCOUNT 573 33 LABOR ACCOUNT 580 35 ACCOUNT 580 35 ACCOUNT 583 36 ACCOUNT 583 37 ACCOUNT 583 38 ACCOUNT 583 38 ACCOUNT 583 39 ACCOUNT 583 39 ACCOUNT 583 30 ACCOUNT 583 30 ACCOUNT 583 31 ABOR ACCOUNT 583 32 ACCOUNT 583 33 ACCOUNT 583 34 ACCOUNT 583 35 ACCOUNT 583 36 ACCOUNT 583 37 ACCOUNT 583 38 ACCOUNT 583 38 ACCOUNT 583 39 ACCOUNT 583	ALLOCATION FACTOR RATIO TABLE	19-Dec-97
OX546 OX547 OX548 OX549 OX5501 LAB54750 MX551 MX553 MX554 MX553 MX554 AX556 OX566 OX567 OX566 OX567 OX566 OX567 OX566 OX567 OX567 AX568 MX568 MX568 MX570 MX571 LAB56973 OX581 OX580 OX581 OX581 OX582 OX583 OX568	ALLOC E - 26	₉₀ -97 11:03
1.000000 1.000000 1.000000 0.000000 0.000000 0.000000 0.000000	TOTAL RES AED RES (1)	CITIZE ELECT 12 MO
0.488794 0.460565 0.000000 0.488794 0.000000 0.0000000 0.488794 0.000000 0.000000 0.000000 0.478289 0.488794 0.375557 0.375557 0.375557	RESIDENTIAL (2)	CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995 SUMMARY
0.047110 0.047830 0.000000 0.047110 0.000000 0.047110 0.000000 0.047830 0.000000 0.047378 0.047110	SGS (3)	PANY - AED VICE STUDY CH 31, 1995
0.369346 0.369346 0.000000 0.369346 0.000000 0.369346 0.000000 0.369346	(4)	
0.082360 0.116713 0.000000 0.082360 0.000000 0.000000 0.0000000 0.0000000 0.000000	(5)	
0.012391 0.012391 0.000000 0.012391 0.000000 0.000000 0.0000000 0.0000000 0.000000		
0.001974 0.000000 0.000000 0.000000 0.000000 0.000000	LIGHTING (7)	110EET

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

	37 ACCOUNT 926 38 ACCOUNT 927	_	35 ACCOUNT 924	34 ACCOUNT 923	33 ACCOUNT 922	32 ACCOUNT 921	31 ACCOUNT 920			28 ACCOUNT 913	27 ACCOUNT 912		5 LABOR AC	ACCOUNT 910	ACCOUNT 909	ACCOUNT 908	ACCOUNT 907	LABOR ACC	ACCOUNT 905	ACCOUNT 904	ACCOUNT 903	ACCOUNT 902	ACCOUNT 901	LABOR ACC	ACCOUNT 598	ACCOUNT 597	ACCOUNT 596	ACCOUNT 595	ACCOUNT 594	ACCOUNT 593	ACCOUNT 593	ACCOUNT 591	TINI IOCO	L ABOB ACC	ACCOUNTERS	ACCOUNT588	ACCOUNT587	INTERN	ALLOCATION				
928	926	925	924	923	922	921	920	LABOR ACCOUNT 912 - 917	914	913	912	911	LABOR ACCOUNT 908 - 910	910	909	908	907	LABOR ACCOUNTS 902 - 905	905	904	903	902	901	LABOR ACCOUNTS 591 - 598	598	597	596	595	594	203	59-	991	500	ABOR ACCOUNTS 581 - 589	80	88	87	INTERNALLY DEVELOPED CON'T	ALLOCATION FACTOR RATIO TABLE - 27				
OX928 OX929	OX927	0X925	OX924	OX923	OX922	OX921	OX920	LAB91217	OX914	OX913	OX912	OX911	LAB90810	OX910	OX909	OX908	OX907	LAB90205	OX905	OX904	OX903	OX902	OX901	LAB59198	MX598	MX597	MX596	MX595	MX594	MX593	MX592	MX591	MX590	LAB58189	OX589	OX588	OX587			i	AI OC		
0.000000	0.000000	1,00000	1.00000	1.00000	0.000000	1.00000	0.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	0.000000	1.000000	1.000000	1.000000	1.000000	1.000000	0.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1,000000				TOTAL AED		
0.428838 0.000000	0.000000	0.409901	0.428838	0.489961	0.00000	0.469961	0.00000	0.805687	0.805687	0.805687	0.805687	0.805687	0.805687	0.805687	0.805687	0.805687	0.000000	0.802995	0.805687	0.459091	0.805687	0.795711	0.000000	0.388475	0.412587	0.795711	0.000000	0.378646	0.375557	0.375557	0.375557	0.375557	0.388475	0.536263	0.412587	0.412587	0.412587			(2)	RESIDENTIAL	SUMMARY	
0.048425	0.000000	0.059753	0.040423	0.000700	0.000000	0.0000	0.00000	0.10/900	0.107966	0.107966	0.107966	0.107966	0.107966	0.107966	0.107966	0.107966	0.00000	0.10/605	0.10/966	0.058989	0.10/966	0.106629	0.00000	0.044898	0.048782	0.106629	0.000000	0.043041	0.042690	0.042690	0.042690	0.042690	0.044898	0.067348	0.048782	0.048782	0.048782			(3)	SGS		
0.441086	0.000000	0.384113	0.384113	0.3041.0	0.00000	0.0000	0.00000	0.00000	0.000010	0.003010	0.000010	0.083818	0.083818	0.083818	0.083616	0.083818	0.00000	0.083537	0.083610	0.333094	0.003010	0.082780	0.00000	0.4/8/02	0.460532	0.082/80	0.00000	0.510771	0.506603	0.506603	0.506603	0.506603	0.478702	0.339147	0.460532	0.460532	0.460532			(4)	LGS		
0.000000	0.000000	0.050069	0.050069	0.064104	0.050069	0,000,00	0.050069	0.00000	0.00388	0.00000	0.000388	0.000388	0.000000	0.00000	0.00000	0.000366	0.00000	0.000720	0.000000	0.109400	0.000000	0.012763	0.00000	0.00000	0.052053	0.012/65	0.00000	0.066153	0.065613	0.065613	0.065613	0.065613	0.062093	0.044466	0.059155	0.059155	0.059155			(5)	LPS		
0.000000	0.000000	0.005726	0.005726	0.007343	0.005726	0.000000	0.005726	0.000000	0.001834	0.001834	0.001834	0.001834	0.001834	0.001834	0.001001	0.001834	0.00000	0.00000	0.001828	0.001834	0.013929	0.001834	0.00000	0,000,000	0.003559	0.001011	0.00000	0.00000	0.008159	0.008159	0.008159	0.008159	0.00/559	0.005103	0.005474	0.005074	0.005974	0 000		(6)	INTERRUPTIBLE		
0.000000	0.000000	0.010378	0.010378	0.010203	0.010378	0.00000	0.010378	0.000000	0.000308	0.000308	0.000308	0.000308	0.000308	0.000308	0 000308	0.000308	0 000308	0.000000	0.000307	0.000308	0.002633	0.000308	0.000304	0.000000	0.018274	0.00000	0.000304	1 000000	0.001389	0.001370	0.001378	0.001378	0.001279	0.00/6/4	0.012909	0.012909	0.012060	0.013989		\$	STREET		

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CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1895

9 ACCOUNTS 591 - 598	8 ACCOLINITION 581 - 580	7 I ABOB	6 I AROR EXCILIDING A&G	5 LABOR ACCOUNTS 921 - 935	4 ACCOUNT 935	3 ACCOUNT 933	2 ACCOUNT 931	1 ACCOUNT 930	ALLOCATION FACTOR RATIO TABLE - 28 INTERNALLY DEVELOPED CON'T
MX59198	0.58189	AROR	LABXAG	LAB92135	OX935	OX933	OX931	OX930	ALLOC 28
1.000000	1 000000	1 000000	1.000000	1.000000	1.000000	0.000000	1.000000	1.000000	TOTAL AED (1)
0.343470	0.455488	0.489348	0.489961	0.428838	0.428838	0.000000	0.428838	0.428838	SUMMARY RESIDENTIAL (2)
0.039136	0.055085	0.059650	0.059753	0.048425	0.048425	0.000000	0.048425	0.048425	(3) (3) (3) (3)
0.457916	0.420522	0.384690	0.384113	0.441086	0.441086	0.00000	0.441086	0.441086	(4)
0.059307	0.054552	0.050188	0.050069	0.064104	0.064104	0.00000	0.064104	0.064104	(5)
0.005152	0.006192	0.005738	0.005726	0.007343	0.00/343	0.00000	0.007343	0.007343	INTERRUPTIBLE (6)
0.095020	0.008159	0.010387	0.010378	0.010203	0.010203	0.00000	0.010203	0.010203	STREET LIGHTING (7)

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TOTAL COMPANY	SYSTEM BENEFITS RENEWABLES ENVIRONMENTAL DSM LOW INCOME	CUSTOMER METERING & METER INVESTMENT BILLING & COLLECTION INFORMATION OTHER	TRANSMISSION SUBTRANSMISSION DISTRIBUTION PRIMARY DISTRIBUTION SECONDARY DISTRIBUTION TRANSFORMERS & SERVICES	PRODUCTION DEMAND ENERGY TOTAL PRODUCTION	RATE OF RETURN REVENUES REQUIRED	TOTAL AED RESIDENT (1) (2) CURRENT RATE LEVELS RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
81,939,129	122,555 0 362,956 68,631	1,733,110 1,027,713 102,255 600,331	2,393,058 4,217,915 16,634,208 0 5,231,711	31,202,913 18,241,772 49,444,686	9.90%	TOTAL AED (1) EDULE - FUNCTIO
37,491,956	60,123 0 178,058 33,669	1,313,156 829,626 82,54 <i>7</i> 350,19 <i>7</i>	1,004,357 1,764,960 5,823,170 0 2,347,169	15,267,036 8,437,889 23,704,926	8.43%	RESIDENTIAL (2) NN FORMAT
4,847,544	5,679 0 16,818 3,180	247,629 108,984 10,843 45,990	184,457 327,409 1,083,651 0 487,579	1,463,341 861,984 2,325,325	20.99%	SGS (3)
29,250,010	45,567 0 134,951 25,518	128,226 86,564 8,613 36,542	655,336 1,147,770 7,100,773 0 1,826,748	11,545,739 6,507,664 18,053,402	6.55%	LGS (4)
8,986,394	9,707 0 28,749 5,436	38,976 383 38 38 162	489,195 871,569 2,370,717 0 563,147	2,542,923 2,065,393 4,608,315	34.80%	(5)
1,146,931	1,479 0 4,380 828	4,797 1,833 182 773	59,713 106,208 246,242 0 4,445	383,875 332,176 716,051	27.11%	INTERRUPTIBLE (6)
216,294	0000	326 323 32 166,667	0 0 9,655 0 2,624	0 36,667 36,667	-2.27%	STREET LIGHTING (7)

SCHEDULE 2 PAGE 2

17 TOTAL COMPANY	SYSTEM BENEFITS 13 RENEWABLES 14 ENVIRONMENTAL 15 DSM 16 LOW INCOME	CUSTOMER 9 METERING & METER INVESTMENT 10 BILLING & COLLECTION 11 INFORMATION 12 OTHER	4 TRANSMISSION 5 SUBTRANSMISSION 6 DISTRIBUTION PRIMARY 7 DISTRIBUTION SECONDARY 8 DISTRIBUTION TRANSFORMERS & SERVICES	CENTS/KWH PRODUCTION 1 DEMAND 2 ENERGY 3 TOTAL PRODUCTION	RATE OF RETURN	TOTAL AED RESIDENT (1) (2) CURRENT RATE LEVELS RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
8.5566	0.0128 0.0000 0.0379 0.0072	0.1810 0.1073 0.0107 0.0627	0.2499 0.4405 1.7370 0.0000 0.5463	3.2584 1.9049 5.1633	9.90%	TOTAL AED (1) ULE - FUNCTION
8.5007	0.0136 0.0000 0.0404 0.0076	0.2977 0.1881 0.0187 0.0794	0.2277 0.4002 1.3203 0.0000 0.5322	3.4616 1.9132 5.3747	8.43%	RESIDENTIAL (2) N FORMAT
10.5834	0.0124 0.0000 0.0367 0.0069	0.5406 0.2379 0.0237 0.1004	0.4027 0.7148 2.3659 0.0000 1.0645	3.1949 1.8819 5.0768	20.99%	SGS (3)
8.6203	0.0134 0.0000 0.0398 0.0075	0.0378 0.0255 0.0025 0.0108	0.1931 0.3383 2.0927 0.0000 0.5384	3.4026 1.9179 5.3205	6.55%	(4)
8.0403	0.0087 0.0000 0.0257 0.0049	0.0349 0.0003 0.0000 0.0001	0.4377 0.7798 2.1211 0.0000 0.5039	2.2752 1.8480 4.1232	34.80%	(5)
6.4455	0.0083 0.0000 0.0246 0.0047	0.0270 0.0103 0.0010 0.0043	0.3356 0.5969 1.3838 0.0000 0.0250	2.1573 1.8688 4.0241	27.11%	INTERRUPTIBLE (6)
11.4441	0.0000 0.0000 0.0000 0.0000	0.0173 0.0171 0.0017 8.8184	0.0000 0.0000 0.5109 0.0000 0.1388	0.0000 1.9400 1.9400	-2.27%	STREET LIGHTING (7)

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

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TOTAL COMPANY	SYSTEM BENEFITS RENEWABLES ENVIRONMENTAL DSM LOW INCOME	CUSTOMER METERING & METER INVESTMENT BILLING & COLLECTION INFORMATION OTHER	TRANSMISSION SUBTRANSMISSION DISTRIBUTION PRIMARY DISTRIBUTION SECONDARY DISTRIBUTION TRANSFORMERS & SERVICES	PRODUCTION DEMAND ENERGY TOTAL PRODUCTION	RATE OF RETURN \$/KW	TOTAL AED RESIDEN1 (1) (2) CURRENT RATE LEVELS RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
\$57.6179	\$0.0862 \$0.0000 \$0.2552 \$0.0483	\$1.2187 \$0.7227 \$0.0719 \$0.4221	\$1.6827 \$2.9660 \$11.6968 \$0.0000 \$3.6788	\$21.9412 \$12.8272 \$34.7685	9.90%	TOTAL AED (1) ULE - FUNCTK
\$0.0000	\$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000	\$0,0000 \$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000	8.43%	RESIDENTIAL (2) DN FORMAT
\$0.0000	\$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000 \$0.0000	\$0,0000 \$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000	20.99%	SGS (3)
\$26.7508	\$0.0417 \$0.0000 \$0.1234 \$0.0233	\$0.1173 \$0.0792 \$0.0079 \$0.00334	\$0.5993 \$1.0497 \$6.4941 \$0.0000 \$1.6707	\$10.5592 \$5.9516 \$16.5109	6.55%	LGS (4)
\$34.5133	\$0.0373 \$0.0000 \$0.1104 \$0.0209	\$0.1497 \$0.0015 \$0.0001 \$0.0006	\$1.8788 \$3.3474 \$9.1050 \$0.0000 \$2.1628	\$9.7664 \$7.9324 \$17.6988	34.80%	
\$16.7898	\$0.0216 \$0.0000 \$0.0641 \$0.0121	\$0.0702 \$0.0268 \$0.0027 \$0.0113	\$0.8741 \$1.5548 \$3.6047 \$0.0000 \$0.0651	\$5.6195 \$4.8627 \$10.4822	27.11%	INTERRUPTIBLE (6)
\$0.0000	\$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000 \$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000 \$0.0000	-2.21%	STREET LIGHTING (7)

SUMMARY

SCHEDULE 2 PAGE 4

12 12 12 17 15 1 1 3 4001 ωN PRODUCTION DEMAND TOTAL PRODUCTION CURRENT RATE LEVELS RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT DISTRIBUTION SECONDARY DISTRIBUTION TRANSFORMERS & SERVICES \$/MONTH/CUSTOMER RATE OF RETURN CUSTOMER METERING & METER INVESTMENT BILLING & COLLECTION INFORMATION SUBTRANSMISSION DISTRIBUTION PRIMARY TRANSMISSION SYSTEM BENEFITS RENEWABLES TOTAL COMPANY ENERGY OTHER MSG LOW INCOME ENVIRONMENTAL TOTAL AED \$26.7077 \$72.3917 \$119.9666 \$45.6840 \$24.3541 \$3.5037 \$6.1754 \$0.0000 \$7.6597 \$0.1497 \$2.5374 \$1.5047 \$0.5314 \$0,0000 \$0.8789 \$0.1005 \$0.1794 9.90% RESIDENTIAL \$25.5113 \$39.6111 \$14.0998 \$2.9493 \$9.7305 \$0.0000 \$3.9221 \$2.1943 \$1.3863 \$0.1379 \$0.5852 \$62.6493 \$0.1005 \$0.0000 \$0.2975 \$1.6783 \$0.0563 8.43% SGS (3) \$18.2728 \$102.7610 \$49.2936 \$31.0207 \$22.9718 \$10.3360 \$3.9102 \$5.2494 \$2.3103 \$0.2299 \$0.9749 \$0.0000 \$6.9406 \$0.1204 \$0.0000 \$0.3565 \$0.0674 20.99% (4) (4) \$315.2678 \$177.6982 \$193.8936 \$492,9660 \$17.8946 \$31.3410 \$798,7005 \$49.8812 \$1.2443 \$0.0000 \$3.6850 \$3.5013 \$2.3637 \$0.2352 \$0.9978 \$0.0000 \$0.6968 6.55% \$26,488.7781 \$21,514.5063 \$48,003.2845 \$24,694.9702 \$5,095.7824 \$9,078.8396 \$93,608.2708 \$5,866.1118 (5) EPS \$101.1190 \$0.0000 \$299.4709 \$405.9989 \$3.9879 \$0.3967 \$1.6823 \$56,6267 \$0.0000 34.80% INTERRUPTIBLE \$1,577.2044 \$845.5387 \$731.6657 \$2,526.2797 \$131.5258 <u></u> \$542,3837 \$233,9377 \$10.5652 \$4.0372 \$0.4017 \$1.7034 \$0.0000 \$9.7918 \$3.2575 \$0.0000 \$9.6472 \$1.8242 27.11% STREET LIGHTING \$0.0000 \$160.1166 \$160.1166 Э \$1.4255 \$1.4098 \$0.1403 \$727.8041 \$0.0000 \$42.1625 \$0.0000 \$11.4565 \$944.5153 \$0.0000 \$0.0000 \$0.0000 \$0.0000 -2.27%

17 TOTAL COMPANY	SYSTEM BENEFITS 13 RENEWABLES 14 ENVIRONMENTAL 15 DSM 16 LOW INCOME	CUSTOMER 9 METERING & METER INVESTMENT 10 BILLING & COLLECTION 11 INFORMATION 12 OTHER	4 TRANSMISSION 5 SUBTRANSMISSION 6 DISTRIBUTION PRIMARY 7 DISTRIBUTION SECONDARY 8 DISTRIBUTION TRANSFORMERS & SERVICES	PRODUCTION 1 DEMAND 2 ENERGY 3 TOTAL PRODUCTION	RATE OF RETURN REVENUES REQUIRED	TOTAL AED RESIDENTIAL SG (1) (2) (2) CURRENT RATE LEVELS AT EQUALIZED RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
81,939,130	122,715 (0) 363,428 68,720	1,729,217 1,027,326 102,217 807,700	2,272,325 4,001,260 16,667,082 (0) 5,277,089	31,214,048 18,286,004 49,500,052	9.90%	TOTAL AED (1) SUMMARY SCHEE
38,451,411	59,980 (0) 177,635 33,589	1,376,607 827,687 82,353 349,367	1,112,273 1,958,617 6,263,391 (0) 2,531,283	15,257,084 8,421,545 23,678,629	9.90%	RESIDENTIAL (2) DULE - FUNCTION F
4,038,719	5,782 (0) 17,124 3,238	183,757 110,936 11,038 46,826	106,326 187,201 707,752 (0) 313,458	1,470,547 874,735 2,345,282	9.90%	SGS (3) -ORMAT
31,427,594	45,321 (0) 134,222 25,380	143,299 86,104 8,567 8,567 36,344	841,539 1,481,913 8,456,757 (0) 2,160,631	11,528,566 6,478,950 18,007,516	9,90%	LGS (4)
6,627,375	10,111 (0) 29,943 5,662	21,909 398 40 168	184,298 324,427 1,081,092 (0) 263,443	2,571,041 2,134,844 4,705,885	9.90%	
953,779	1,521 (0) 4,504 852	3,117 1,884 187 795	27,890 49,101 134,996 (0) 2,274	386,809 339,847 726,656	9.90%	INTERRUPTIBLE (6)
440,252	9 999	528 31 <i>7</i> 32 374,199	(0) (0) 23,093 (0) 6,000	(0) 36,084 36,08 4	9,909,8	STREET LIGHTING (7)

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

SCHEDULE 2 PAGE 6

SUMMARY

17 TOTAL COMPANY	SYSTEM BENEFITS 13 RENEWABLES 14 ENVIRONMENTAL 15 DSM 16 LOW INCOME	CUSTOMER 9 METERING & METER INVESTMENT 10 BILLING & COLLECTION 11 INFORMATION 12 OTHER	4 TRANSMISSION 5 SUBTRANSMISSION 6 DISTRIBUTION PRIMARY 7 DISTRIBUTION SECONDARY 8 DISTRIBUTION TRANSFORMERS & SERVICES	PRODUCTION 1 DEMAND 2 ENERGY 3 TOTAL PRODUCTION	RATE OF RETURN	TOTAL AED RESIDENTIAL SG (1) (2) (2) (3) CURRENT RATE LEVELS AT EQUALIZED RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
8.5566	0.0128 0.0000 0.0380 0.0072	0.1806 0.1073 0.0107 0.0843	0.2373 0.4178 1.7405 0.0000 0.5511	3.2596 1.9095 5.1691	9.90%	TOTAL AED (1) UMMARY SCHEE
8.7183	0.0136 0.0000 0.0403 0.0076	0.3121 0.1877 0.0187 0.0792	0.2522 0.4441 1.4201 0.0000 0.5739	3,4593 1,9095 5,3688	9.90%	RESIDENTIAL (2) DULE - FUNCTION
8.8176	0.0126 0.0000 0.0374 0.0071	0.4012 0.2422 0.0241 0.1022	0.2321 0.4087 1.5452 0.0000 0.6844	3.2106 1.9098 5.1204	9.90%	SGS (3) FORMAT
9.2620	0.0134 0.0000 0.0396 0.0075	0.0422 0.0254 0.0025 0.0107	0.2480 0.4367 2.4923 0.0000 0.6368	3.3976 1.9094 5.3070	9.90%	LGS (4)
5.9297	0.0090 0.0000 0.0268 0.0051	0.0196 0.0004 0.0000 0.0002	0.1649 0.2903 0.9673 0.0000 0.2357	2.3004 1.9101 4.2105	9.90%	LPs (5)
5.3601	0.0085 0.0000 0.0253 0.0248	0.0175 0.0106 0.0011 0.0015	0.1567 0.2759 0.7587 0.0000 0.0128	2.1738 1.9099 4.0837	9.90%	INTERRUPTIBLE (6)
23.2938	0.0000 0.0000 0.0000 0.0000	0.0280 0.0168 0.0017 19.7989	0.0000 0.0000 1.2218 0.0000 0.3175		9.90%	STREET LIGHTING (7)

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1995

SUMMARY

17 TOTAL COMPANY	SYSTEM BENEFITS 13 RENEWABLES 14 ENVIRONMENTAL 15 DSM 16 LOW INCOME	CUSTOMER 9 METERING & METER INVESTMENT 10 BILLING & COLLECTION 11 INFORMATION 12 OTHER	4 TRANSMISSION 5 SUBTRANSMISSION 6 DISTRIBUTION PRIMARY 7 DISTRIBUTION SECONDARY 8 DISTRIBUTION TRANSFORMERS & SERVICES	PRODUCTION 1 DEMAND 2 ENERGY 3 TOTAL PRODUCTION	\$/KW	RATE OF RETURN	TOTAL AED RESIDENTIAL SG (1) (2) CURRENT RATE LEVELS AT EQUALIZED RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT	
\$57.6179	\$0.0863 (\$0.0000) \$0.2556 \$0.0483	\$1.2159 \$0.7224 \$0.0719 \$0.5680	\$1.5979 \$2.8136 \$11.7200 (\$0.0000) \$3.7107	\$21.9491 \$12.8583 \$34.8074		9.90%	TOTAL AED (1) MMARY SCHEE	
\$0.0000	\$0.0000 \$0.0000 \$0.0000	\$0,0000 \$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000		9.90%	RESIDENTIAL (2) ULE - FUNCTION FO	Colourant
\$0.0000	\$0.0000 \$0.0000 \$0.0000 \$0.0000	\$0,0000 \$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000 \$0.0000	\$0.0000 \$0.0000 \$0.0000		9.90%	SGS (3) RMAT	-
\$28.7423	\$0.0414 (\$0.0000) \$0.1228 \$0.0232	\$0.1311 \$0.0787 \$0.0078 \$0.0078	\$0.7696 \$1.3553 \$7.7342 (\$0.0000) \$1.9760	\$10.5435 \$5.9254 \$16.4689		9.90%	(4)	
\$25.4532	\$0.0388 (\$0.0000) \$0.1150 \$0.0217	\$0.0841 \$0.0015 \$0.0002 \$0.0006	\$0.7078 \$1.2460 \$4.1521 (\$0.0000) \$1.0118	\$9.8744 \$8.1991 \$18.0735		9.90%	(5)	
\$13.9623	\$0.0223 (\$0.0000) \$0.0659 \$0.0125	\$0.0456 \$0.0276 \$0.0027 \$0.00116	\$0.4083 \$0.7188 \$1.9762 (\$0.0000) \$0.0333	\$5.6625 \$4.9750 \$10.6375		9.90%	INTERRUPTIBLE (6)	
\$0.0000		\$0.0000 \$0.0000 \$0.0000 \$0.0000	\$0,0000 \$0,0000 \$0,0000 \$0,0000	\$0.0000 \$0.0000 \$0.0000		9.90%	STREET LIGHTING (7)	

SUMMARY

CITIZENS UTILITIES COMPANY - AED ELECTRIC COST OF SERVICE STUDY 12 MONTHS ENDED MARCH 31, 1895

17 TOTAL COMPANY	SYSTEM BENEFITS 13 RENEWABLES 14 ENVIRONMENTAL 15 DSM 16 LOW INCOME	CUSTOMER 9 METERING & METER INVESTMENT 10 BILLING & COLLECTION 11 INFORMATION 12 OTHER	4 TRANSMISSION 5 SUBTRANSMISSION 6 DISTRIBUTION PRIMARY 7 DISTRIBUTION SECONDARY 8 DISTRIBUTION TRANSFORMERS & SERVICES	\$/MONTH/CUSTOMER PRODUCTION DEMAND ENERGY TOTAL PRODUCTION	RATE OF RETURN	TOTAL AED RESIDENTIAL SG (1) (2) (3) CURRENT RATE LEVELS AT EQUALIZED RATE OF RETURN SUMMARY SCHEDULE - FUNCTION FORMAT
\$119.9666	\$0.1797 (\$0.0000) \$0.5321 \$0.1006	\$2.5317 \$1.5041 \$0.1497 \$1.1825	\$3.3269 \$5.8582 \$24.4022 (\$0.0000) \$7.7262	\$45.7003 \$26.7724 \$72.4728	9.90%	TOTAL AED (1) SUMMARY SCHEI
\$64.2525	\$0.1002 (\$0.0000) \$0.2968 \$0.0561	\$2,3003 \$1,3831 \$0,1376 \$0,5838	\$1.8586 \$3.2729 \$10.4662 (\$0.0000) \$4.2298	\$25.4947 \$14.0724 \$39.5671	9.90%	RESIDENTIAL (2) DULE - FUNCTION
\$85.6151	\$0.1226 (\$0.000) \$0.3630 \$0.0686	\$3.8954 \$2.3517 \$0.2340 \$0.9926	\$2.2540 \$3.9684 \$15.0033 (\$0.0000) \$6.6449	\$31.1735 \$18.5431 \$49.7166	9.90%	SGS (3) FORMAT
\$858.1616	\$1.2375 (\$0.0000) \$3.6651 \$0.6930	\$3.9129 \$2.3511 \$0.2339 \$0.9924	\$22.9791 \$40.4651 \$230.9201 (\$0.0000) \$58.9982	\$314.7989 \$176.9141 \$491.7131	9.90%	LGS (4)
\$69,035.1548	\$105.3179 (\$0.0000) \$311.9061 \$58.9780	\$228.2149 \$4.1509 \$0.4130 \$1.7521	\$1,919.7659 \$3,379.4515 \$11,261.3746 (\$0.0000) \$2,744.1927	\$26,781.6781 \$22,237.9590 \$49,019.6371	9.90%	(5)
\$2,100.8343	\$3.3501 (\$0.0000) \$9.9216 \$1.8761	\$6.8652 \$4.1503 \$0.4129 \$1.7518	\$61.4314 \$108.1526 \$297.3487 (\$0.0000) \$5.0092	\$852.0030 \$748.5613 \$1,600.5643	9.90%	INTERRUPTIBLE (6)
\$1,922.4990	(\$0.0000) (\$0.0000) (\$0.0000) (\$0.0000)	\$2,3075 \$1,3828 \$0,1376 \$1,634,0562	(\$0.0000) (\$0.0000) \$100.8408 (\$0.0000) \$26.2018	(\$0.0000) \$157.5723 \$157.5723	9.90%	STREET LIGHTING (7)

Citizens Utilities Inc. Arizona Electric Division Page 1 of 2

Reconciliation of Various Revenue Statistics

Line		Data Used in	Basis of
No.	Description	Cost Study	Current rates
1 +	Total Operating Revenues per Company as filed	\$78,991,247	
2 -	Less Other Revenue	<u>728,014</u>	
3 4	 Sales revenues at Previous Rates per filed billing determina 	78,263,233	
5 +	PPFA Refunds	<u>1,471,459</u>	
6 7	= As filed Base Rate Revenues	79,734,692	79,734,692
8 +	ACC accepted end of year sales growth annualization	1,730,008	1,730,008
9	= Total Base Rate Revenue per ACC	81,464,700	
10			
11 -	PPFA Refunds	<u>1,471,459</u>	
12	= Total sales revenue per ACC	79,993,241	
13	0.00	729.014	
14 +	Other revenues	728,014	
_15	= Total Present Revenues per ACC	80,721,255	
16		47.4.400	474 400
17 +	ACC Allowed Increase	<u>474,428</u>	<u>474,428</u>
18 19	= Total Allowed Revenues	\$81,195,683	
20 NOTE	Total Present Revenues ES:		\$81,939,128
			<u>\$81,939,12</u>

BOLD indicates data shown in ACC Order 59951.

Italic indicates data shown in Files and Unbundled cost studies.

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Citizens Utilities, Inc. Arizona Electric Division Page 2 of 2

		Reven	ue Proof		
	Class of Service	Revenue at Approved Rates	Revenue at Step 4 Rates	Increase	Percent Increase
1	<u>Residential</u>				
2	Mohave	31,853,291	32,387,314	534,023	1.68%
3	Santa Cruz	6,066,548	6,358,271	291,723	4.81%
4	Total Residential	37,919,839	38,745,585	825,746	2.18%
5	•		·		
6	General Service				
7	SGSM	2,213,739	2,433,010	219,271	9.91%
8	SGSSC	2,656,326	1,637,716	(1,018,610)	-38.35%
9	Total SGS	4,870,065	4,070,726	(799,339)	-16.41%
10					
11	IPS	1,152,259	959,986	(192,273)	-16.69%
12	LGS	29,385,900	31,678,558	2,292,658	7.80%
13	Total Commercial	35,408,224	36,709,271	1,301,046	3.67%
14					
15	<u>Industrial</u>				
16	LPS 69kV	893,590	677,577	(216,013)	-24.17%
17	LPS <69kV	8,134,553	5,995,615	(2,138,938)	-26.29%
18	Total Industrial	9,028,143	6,673,192	(2,354,951)	-26.08%
19					
20	St Lghtg	217,299	445,459	228,159	105.00%
21					
22	Total Arizona	82,573,506	82,573,506	1	0.00%
23					
24					
25	less CARES Discount	253,702	253,702	0	0.00%
26					
27	Subtotal	82,319,803	82,319,804	1	0.00%
28					
29	X Booked to Billed Ratio	99.54%	99.54%		
30					
31	Booked Revenue	\$81,939,129	\$81,939,130	1	0.00%

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ona Electric Division

	Standard Offer R	evenue Compar	isons	
Class of Service				-
	Revenue at	Revenue at		Percent
<u>Residential</u>	Approved Rates	Proposed Rates	<u>Increase</u>	<u>Increase</u>
Mohave	31,493,862	32,144,080	650,218	2.06%
Santa Cruz	5,998,094	6,307,331	309,237	5.16%
Total Residential	37,491,956	38,451,411	959,455	2.56%
General Service				
SGSM	2,203,502	2,412,923	209,420	9.50%
SGSSC	2,644,042	1,625,796	(1,018,246)	-38.51%
Total SGS	4,847,544	4,038,719	(808,825)	-16.69%
IPS	1,146,931	953,779	(193,152)	-16.84%
LGS	29,250,010	31,427,594	2,177,584	7.44%
Total Commercial	35,244,485	36,420,092	1,175,607	3.34%
<u>Industrial</u>				
LPS 69kV	889,458	673,908	(215,550)	-24.23%
LPS <69kV	8,096,936	5,953,467	(2,143,470)	-26.47%
Total Industrial	8,986,394	6,627,375	(2,359,019)	-26.25%
St Lghtg	216,294	440,252	223,958	103.54%
Total Arizona	81,939,129	81,939,130	1	0.00%

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Typical Bill Analysis - Impact of Step 1

Rate Schedule	Description	kW Demand C	kWh Consumption	Present Bill	Propsed Bill	Percent Increase
RSSC	Residential		250	26.73	28.76	7.6%
	Santa Cruz County		500	46.95	46.51	-0.9%
	•		1000	87.40	82.01	-6.2%
			1500	127.85	117.51	-8.1%
RSMo	Residential		250	25.63	29.59	15.5%
KOMO			500	44.75	48.16	7.6%
	Mohave County			83.00	85.31	2.8%
			1000			
			1500	121.25	122.46	1.0%
SGSSC	Small General Service		500	70.00	67.95	-2.9%
	Santa Cruz County		1000	130.00	119.45	-8.1%
	ound oral oounty		1500	190.00	170.95	-10.0%
			2000	250.00	222.45	-11.0%
			2500	310.00	273.95	-11.6%
			2500	310.00	2/3.53	-11.0%
SGSMo	Small General Service		500	48.00	51.45	7.2%
	Mohave County		1000	86.00	86.45	0.5%
			1500	124.00	121.45	-2.1%
			2000	162.00	156.45	-3.4%
			2500	200.00	191.45	-4.3%
	Billin	g Demand				
LGSTOD	Small Commercial	5	1095	122.72	128.80	5.0%
	Time of Day Service	10	2190	230.33	243.13	5.6%
	(at 30% Load Factor)	15	3285	337.95	357.46	5.8%
LGS	Large General	20	5,840	520.72	534.09	2.6%
	Service	50	14,600	1,286.64	1,321.03	2.7%
	(at 40% Load Factor)	100	29,200	2,563.18	2,632.59	2.7%
		250	73,000	6,392.80	6,567.27	2.7%
LPS	Large Power	500	146,000	12,500.00	11,698.44	-6.4%
	Service 69kV	1,000	292,000	24,200.00	22,683.64	-6.3%
	(at 40% Load Factor)	2,500	730,000	59,300.00	55,639.24	-6.2%
	,	5,000	1,460,000	117,800.00	110,565.24	-6.1%
LPS	Large Power	500	146,000	16,390.00	15,290.62	-6.7%
	Service <69kV	1,000	292,000	32,415.00	30,255.82	-6.7%
	(at 40% Load Factor)	2,500	730,000	80,490.00	75,151.42	-6.6%
		5,000	1,460,000	160,615.00	149,977.42	-6.6%
ine			F 0.10	200.70	204.00	4.00
IPS	Interruptible Power	20	5,840	380.72	361.93	-4.9%
	Service	50	14,600	936.64	888.47	-5.1%
	(at 40% Load Factor)	100	29,200	1,863.18	1,766.03	-5.2%
		250	73,000	4,642.80	4,398.71	-5.3%
				nt Bill	Propose	

Overhead

5.30

9.33

13.35

Underground

7.32

11.34

15.36

Overhead

5.99

10.54

15.08

Underground

8.26

12.81

17.36

12.96%

13.00%

13.03%

St Lght

55 56

57

58

100 Watt Lamp

New Figlass or Metal

Existing Pole

New Wood

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	Comparisor	of Present and	Propos	ed Standard Offer	Tariffs - St	ер 4	
Rate Schedule	<u>Description</u>	Block	Present <u>Rate</u>		Equalized <u>Rate</u>	Absolute Change	Percen Change
RSSC	Residential Santa Cruz County	Customer Charge All kilowatthours	· ·	per Customer per Month per kWh	\$24.53 \$0.05456	\$18.03 -\$0.02634	277.5% -32.6%
RSMo	Residential— Mohave County	Customer Charge All kilowatthours		per Customer per Month per kWh	\$24.53 \$0.05456	\$18.03 -\$0.02194	277.5% -28.7%
SGSSC	Small General Service Santa Cruz County	Customer Charge All kilowatthours		per Customer per Month per kWh	\$35.78 \$0.05202	\$25.78 -\$0.06798	257.8% -56.7%
SGSMo	Small General Service Mohave County	Customer Charge All kilowatthours		per Customer per Month per kWh	\$35.78 \$0.05202	\$25.78 -\$0.02398	257.8% -31.6%
SCTOD	Small Commercial Time of Day Service	Customer Charge Demand Charge Energy Charge		Incorporated Within LGS Tariff.			
LGS	Large General Service	Customer Charge Demand Charge Energy Charge	\$9.50	per Customer per Month per kW per Month per kWh	\$7.58 \$22.58 \$0.01979	-\$2.52 \$13.08 -\$0.03511	-24.9% 137.6% -63.9%
LPS	Large Power Service 69kV	Customer Charge Demand Charge Energy Charge	\$16.10	per Customer per Month per kW per Month per kWh	\$452.97 \$11.90 \$0.01960	-\$347.03 -\$4.20 -\$0.00540	-43.4% -26.1% -21.6%
LPS	Large Power Service <69kV	Customer Charge Demand Charge Energy Charge	\$24.75	per Customer per Month per kW per Month per kWh	\$206.67 \$17.78 \$0.01960	-\$158.33 -\$6.97 -\$0.00540	-43.49 -28.29 -21.69
IPS	Interruptible Power Service	Customer Charge Demand Charge Energy Charge	\$2.50	per Customer per Month per kW per Month per kWh	\$13.35 \$8.86 \$0.01958	\$3.25 \$6.36 -\$0.03532	32.2% 254.6% -64.3%
LTG	Street Lighting Overhead	Energy Charge Existing Pole New Wood	\$0.00 \$4.02	per Watt per light, per month per light, per month	\$0.108731 \$0.00 \$8.25	0.06 0.00 4.23	105.0% 105.0%
	Underground	New F'glass or Met Existing Pole New Wood New F'glass or Met	\$2.01 \$6.04	per light, per month per light, per month per light, per month per light, per month	\$16.50 \$4.12 \$12.37 \$20.62	8.45 2.11 6.33 10.56	105.0% 104.8% 105.0% 105.0%

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Citizens Utilities Company Arizona Electric Division

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Large Customer	Bill Analysis
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				Dillin as alasta			Billed on	100	Billed on	LDC
Line	Rate		kW	Billing data kWh	Load	Present	Billed on Propsed	Percent	Propsed	LPS Percent
No.	Schedule	Customer	Demand	Consumption	Factor	Bill	Bill	Increase	Bill	increase
1	LGS									
2	Special	Line 2	4846	2,199,000	- 1	166,772.20	152,934.59	-8.3%	129,482.54	-22.4%
3		Line 3	8,719	4,946,550	77.7%	354,406.20	294,754.09	-16.8%	252,211.10	-28.8%
4		Line 4	4,825	4,947,400	ľ	317,459.86	206,863.14	-34.8%	182,988.29	-42.4%
5		Line 5	6,338	3,534,640	76.4%	254,272.84	213,054.81	-16.2%	182,195.54	-28.3%
6		Line 6	5,814	3,400,800	80.1%	241,947.02	198,576.15	-17.9%	170,254.49	-29.6%
7		Line 7	7,265	2,096,320	39.5%	184,115.57	205,511.49	11.6%	170,482.02	-7.4%
8		Line 8	8,516	3,711,600	59.7%	284,678.94	265,726.37	-6.7%	224,391.80	-21.2%
9		Line 9	4,879	2,695,440	75.7%	194,340.26	163,506.25	-15.9%	139,801.43	-28.1%
10		Line 10	8,350	3,415,200	56.0%	266,829.58	256,111.86	-4.0%	215,629.57	-19.2%
11	•	Line 11	8,512	4,575,200	73.6%	332,052.58	282,730.42	-14.9%	241,250.54	-27.3%
12		Line 12	5,494	2,398,320	59.8%	183,870.87	171,508.71	-6.7%	144,912.10	-21.2%
13		Line 13	6,653	1,893,900	39.0%	167,188.71	187,688.71	12.3%	155,631.80	-6.9%
14		Line 14	5,595	2,361,600	57.8%	182,814.44	173,061.95	-5.3%	145,988.14	-20.1%
15		Line 15	5,184	2,320,800	61.3%	176,670.02	162,975.95	-7.8%	137,880.28	-22.0%
16		Line 16	4,892	2,253,800	63.1%	170,217.72	155,057.77	-8.9%	131,374.75	-22.8%
17		Line 17	9,433	5,470,000	79.4%	389,926.60	321,234.10	-17.6%	275,168.41	-29.4%
18		Line 18	5,826	1,835,400	43.2%	156,120.56	167,861.07	7.5%	139,780.03	-10.5%
19		Line 19	6,472	1,844,320	39.0%	162,747.27	182,621.20	12.2%	151,441.47	-6.9%
20		Line 20	2,920	962,000	45.1%	80,563.90	84,969.24	5.5%	70,986.27	-11.9%
21		Line 21	3,789	1,640,400	59.3%	126,063.56	118,015.52	<u>-6.4%</u>	99,737.25	-20.9%
22		Total	124322	58,502,690	64.5%	4,393,058.68	3,964,763.39	-9.7%	3,361,587.82	-23.5%
23					İ			İ		
24										
25	LPS							1		
26		Line 26	47,434	28,901,739	83.5%	1,896,899.98	1,410,218.50	-25.7%		
27		Line 27	45,314	20,798,000	62.9%	1,641,836.50	1,213,658.35	-26.1%		
28		Line 28	42,981	18,765,200	59.8%	1,533,274.75	1,132,324.46	-26.1%		
29		Line 29	39,322	14,773,162	51.5%	1,342,913.55	989,004.32	-26.4%		
30	69kV	Line 30	34,499	20,482,000	81.3%	1,068,283.90	812,462.31	-23.9%		
31	69kV	Line 31	30,994	16,362,612	72.3%	908,868.70	690,002.57	-24.1%		
32	69kV	Line 32	6,469	1,920,800	40.7%	152,970.90	115,078.91	-24.8%		
33	Special	Line 33	15,900	10,567,088	91.0%	658,067.20	490,081.00	-25.5%		
34	Special	Line 34	14,639	7,144,897	66.9%	541,302.68	400,571.04	-26.0%	1	
35	Special	Line 35	12,239	3,814,000	42.7%	398,630.25	292,598.15	-26.6%		
36	Special	Line 36	11,955	3,958,200	45.4%	395,206.25	290,375.20	-26.5%		
37		Total	301,746	147,487,698	67.0%	10,538,254.65	7,836,374.82	-25.6%		

12/23/97 10:07 AM Rev.xls

Typical Bill Analysis Over 4 Years

Rate Schedule	Description	kW Demand	kWh Consumption	Present Bill	Propsed Bill	Percent Increase
RSSC	Residential-		250	26.73	38.17	42.8%
	Santa Cruz County		500	46.95	51.81	10.4%
	,		1000	87.40	79.09	-9.5%
			1500	127.85	106.37	-16.8%
RSMo	Residential		250	25.63	38.17	49.0%
. Como	Mohave County		500	44.75	51.81	15.8%
	inonare county		1000	83.00	79.09	-4.7%
			1500	121.25	106.37	-12.3%
SGSSC	Small General Service		500	70.00	61.79	-11.7%
30330			1000	130.00	87.80	-32.5%
	Santa Cruz County		1500	190.00	113.81	-40.1%
			2000	250.00	139.82	-44.1%
			2500	310.00	165.83	-46.5%
00011				40.00	C4 70	28.7%
SGSMo	Small General Service		500	48.00	61.79 87.80	
	Mohave County		1000	86.00		2.1%
			1500	124.00	113.81	-8.2% 13.7%
			2000	162.00	139.82	-13.7%
	Call:	Damand	2500	200.00	165.83	-17.1%
LGSTOD	Small Commercial	ng Demand 5		122.72	147,13	19.9%
LUSTOD	Time of Day Service	10		230.33	281.69	22.3%
	(at 30% Load Factor)	15		337.95	416.24	23.2%
LGS	Large General	20	,	520.72	574.69	10.4%
	Service	50 100	,	1,286.64 2,563.18	1,425.34 2,843.10	10.8% 10.9%
	(at 40% Load Factor)	250		6,392.80	7,096.36	11.0%
LPS	Large Power	500	146,000	12,500.00	9,264.34	-25,9%
	Service 69kV	1,000	292,000	24,200.00	18,075.71	-25.3%
	(at 40% Load Factor)	2,500	730,000	59,300.00	44,509.83	-24.9%
		5,000	1,460,000	117,800.00	88,566.68	-24.8%
			·			
LPS	Large Power	500		16,390.00	11,959.36	-27.0%
	Service <69kV	1,000		32,415.00	23,712.05	-26.8%
	(at 40% Load Factor)	2,500		80,490.00	58,970.13	-26.7%
		5,000	1,460,000	160,615.00	117,733.59	-26.7%
IPS	Interruptible Power	20	5,840	380.72	304.98	-19.9%
{	Service	50	14,600	936.64	742.43	-20.7%
	(at 40% Load Factor)	100	29,200	1,863.18	1,471.50	-21.0%
<u></u>		250	73,000	4,642.80	3,658.72	-21.2%
						. =
[0.1			Prese		Propos	
St Lght	100 Watt Lamp		Overhead	Underground	Overhead	Undergrour
]	Existing Pole		5.30		10.87	14.99
	NI IA/		0.22	2 112/	10 12	23.2

9.33

13.35

11.34

15.36

19.12

27.37

23.24 104.98%

31.49 105.00%

57

58

New Wood

New Figlass or Metal

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Citizens Utilities, Inc. Arizona Electric Division

Development of Present Billed Revenue and Development of Booked to Billed Adjustment Factor

	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	<u>897</u>	IPS	69KV LPS	<69kV LPS	Tot LPS	LTG	TOTAL
				***************************************					,		8	,	002 700
NO OF BILLS	485,943	112,499	598,442	31,713	15,460	47,173	36,622	454	12	44			997,799
CHAND		_	0	0	0	0	1,093,426	68,311	28,966	231,409	260,375	0	1,422,112
	375 093 610	65 949 375	441.042.985	24,955,351	20,847,715	45,803,066	339,316,393	17,794,167	16,705,500	95,060,824	111,766,324	1,890,000	957,612,936
FINENCE	25,200,200												
Current Rates					Api	Approx Load Factor	42.51%	35.68%		56.27%	58.80%		
System Benefits													
Motoring College													
Dinier of the control													
Billing													
9 linto systems			***										
		00000		00370.00	60 12000		\$0.05490	\$0.05490	\$0.02500	\$0.02500			
	\$0.07650	\$0.08090		\$0.01 ppp	*0. I 2 000			2					
				00.044	640.00		\$10.10	610 10	\$00,00	\$365.00	\$419.38	217.299	
4 Total Customer Chg	\$6.50	00.0¢	-	910.00	00.00	600000	00.05400	60.05400	&n 02500	\$0.00500		00000 05	
	\$0.07650	\$0.08090	\$0.07/16	\$0.07900	\$0.1 Z000	90.0900	\$0.03430 \$0.50	\$0.00±50	\$16.10	\$24.75	\$23.79		
6 Total Demand Chg							00.00	20.7	200	00000	095.07	247 200	A 993 630
7 Billed Customer	3,158,630	731,244	3,889,873	317,133	154,600	471,733	369,883	796'*	200'8	009'06	007'04	667,113	900,000,000
18 Billed Energy	28,694,661	5,335,304	34,029,966	1,896,607	2,501,726	4,398,333	18,628,470	976,900	417,638	2,376,521	2,794,158	5	07'071'070
		0	0	0	0	0	10,387,547	170,778	466,353	5,727,373	6,193,725	0	16,752,050
Diagram of the control of the contro		0, 000	010 020	27.57.0	2 656 326	4 870 065	29 385 900	1 152 259	893.590	8.134.553	9.028.143	217 299	82,573,506
20 Total Billed	31,853,291	6,066,348	800'818'30	2,413,139	2,000,2	200'5							
	740 447	40.589	253 702										
	213,114	990'0#	20,007										
	\$11°C17	900,04	20,'007										
	-												
25 Cares Demand	•	•	•										
27 Billings Net of Cares													
	2,945,515	690,655	3,636,171	317,133	154,600	471,733	369,883	4,582	9,600	30,660	40,260	662,112	4,993,630
	28,694,661	5,335,304	34,029,966	1,896,607	2,501,726	4,398,333	18,628,470	976,900	417,638	2,3/6,521	2,794,138	9 6	90,021,020
	0	0	0	0	c	0	10,387,547	1/0//8	466,333	3,121,313	67 160 0	24.7 200	02 240 802
	31,640,177	6,025,960	37,666,136	2,213,739	2,656,326	4,870,065	29,385,900	1,152,259	086,588	8, 134,553	9,026,143	667,112	CO0,816,20
32	0.0954	N 995A		0.9954	0.9954		0.9954	0.9954	0.9954	0.9954		0.9954	0.9954
33 to to b intributes	31 493 862	5 998 094	37,491,956	2,203,502	2,644,042	4,847,544	29,250,010	1,146,931	889,458	8,096,936	8,986,394	216,294	81,939,129
34 LAppended revelled													
THE CONTRACTOR OF THE PARTY OF	TNI												
					BOOKE	BOOKED TO BILLED RATIO	엄						
38 Test Year CARES Discount	207307	207307				,							
39 ACC Approved Adjustment	22.38%				Billed Revenue Target	Jet	81,939,129						
40 Pro Forms CARES Discount	253,702				Billed Revenue		82,319,803						
41 Billed Revenue	37,919,839				Req'd Booked to Bill Adjm't	ļ	0.995375669						
42 CARES Discount =	%699.0												
200		41306											
44 Average CADER Decord		\$5.02											
44 Average CARES Discour													

9	CARES DISCOUNT		
7			
60	8 Test Year CARES Discount	207307	207307
6	9 ACC Approved Adjustment	22.38%	
0	Pro Forma CARES Discount	253,702	
_	Billed Revenue	37,919,839	
~	CARES Discount =	%699'0	
6	3 No. of Discounted Bills		41306
4	4 Average CARES Discount		\$5.02

BOOKED TO BILLED RATIO	RATIO
Billed Revenue Target Billed Revenue	81,939,129 82,319,803
Req'd Booked to Bill Adjm't	0.995375669

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											00.	C +	TOTAL
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	res	PS	69kV LPS	<69kV LPS	TOTLPS	בן ב	1
minor in add Dotos of rother	positor man	Botos of return	E	۵	ata taken from un	n bundled cost stuc	Data taken from unbundled cost study at equalized rates of return.	of return.					000 122
roposed Revenue Regul	rements (or Equalities	Valles Of Lein	271 204			26,144	204,923	6,877			45,715	<u> </u>	554,863
System benefits			1,376,607			183,757	143,299	3,117	5,224	16,685	808,17	317	1.027.326
000000			827,687			110,936	86,104	1,004	2	8 8	9	33	102 217
and systems			82,353			11,038	8,567	18/	a	0° 5°	F &	374 199	807,700
Other			349,367			46,826	36,344	C6/	\$	07	2 571 041	9	31,214,048
Production Demand			15,257,084			1,470,547	11,528,000	330,003			2.134,844	36,084	18,286,004
Production Energy			8,421,545			1 314 737	12 940 841	214.262	56.594	1,796,665	1,853,259	29,093	28,217,756
T&D Demand			11,865,564			1,014,107	31 427 504	٦.	Allocated Trans only	1	6.627,375	440,252	81,939,130
Total Cost to Serve			38,451,411			4,050,7 19	*60',7*'IO			•			
			22 879 820			2,345,282	18,007,516	726,856			4,705,885	36,084	49,500,052
less Sub-total Production = Unbundled Total Rev Req'd			14,772,782			1,693,438	13,420,078	227,123			1,921,490	404, 168	32,439,078
	CARES Discount Rate *	CARES Disc / Non-Produc' Cost 253,702 32,439,078		X Book to Bill Ratio m 0.99538	=CARES Percentage 0.7785%								
Sold Employed Costs to Solve	to Sorve	A	Allocate class costs to		sses based on pr	serve to sub-classes based on price-weighted billing determinants.	determinants.					0000	
Full ario Equalited Costs	9000 08	\$0,0006			\$0.0006		\$0.0006	\$0.0004	\$0.0004	\$0.0004	\$0.0004	\$528 42	
Meterina	\$2.30	\$2.30		\$3.90	\$3.90		#3.91	90.04	#450.54 #4 67	\$3.61		\$316.67	
Billing	\$1.38	\$1.38		\$2.35	\$2.35		\$6.33	. C.	50.79	\$0.36		\$31.51	
Info systems	\$0.14	\$0.14		\$0.23	\$0.23		\$0.99	\$1.75	\$3.34	\$1.52		\$374,198.86	
Other	\$0.58	\$0.08		\$0.0321	0.0321		\$10.54	\$5.66	\$9.87	\$9.87	\$9.87	-\$0.0000	
Production Demand	\$0.0346 \$0.01040	\$0.0340		\$0.0191	\$0.0191		\$0.0191	\$0.0191	\$0.0191	\$0.0191	\$0.0191	\$0.0191	
Production Energy	\$19.83	\$19.83		\$27.87	\$27.87		\$11.84	\$3.14	\$1.95	\$7.76	31.76	\$404 168 21	
Fotal Customer Chg	\$24.23	\$24.23		\$35.34	\$35.34		\$7.49 0.01070	\$0.01949	\$0.01951	\$0.01951		\$0.01909	
Total Energy Chg	\$0.05430	\$0.05430		\$0.09 \$	2000		\$22.38	\$8.80	\$11.83	\$17.64			
			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	640 003	1 625 796	4 038 719	31,427,594	953.779	673,908	5,953,467	6,627,375	440,252	81,939,130
TOTAL COSTS forease to Equalized	32,144,080 2.065%	6,307,331 5,156%	36,451,411 2.559%	2,4,1,4,2 9,504%	-38.511%	-16.685%	7,445%	-16.841%	-24.234%	-26,473%	-26.251%	103.543%	0.000%
i	* * * * * * * * * * * * * * * * * * * *	•	All Data Adjusted for		and Residential N	on-Production Ad	Booked to Billed and Residential Non-Production Adjusted for CARES discount	scount					
Proposed Rates - Final Step	\$0,000	\$0,000	ייי סמים עוליים		\$0.0006		\$0.000	딿	\$0.0004	\$0.0004	\$0.0004	-\$0.0000	
System penerits	\$2.33	\$2.33		\$3.94	\$3.94		\$3.96	\$6.96	\$440.77	\$201.10	20.00	\$330.01 \$320.62	
Billing	\$1.40	\$1.40		\$2.38	\$2.38		\$2.38	\$4.21	\$0.0% \$0.80	\$0.36	\$0.00	\$31.90	
Info systems	\$0.14	\$0.14		\$0.24	\$0.24	****	\$0.24	\$1.77	\$3.38	\$1.54	\$0.00	\$378,863.89	
Other	\$0.59	\$0.59		0.00	61.51		10.59	5,69	9.92	9.92	9.92	0.000	
Production Demand	0.0348	0.0348		0.0523	60.0323		\$0.0192	\$0.0192	\$0.0192	\$0.0192	\$0.0192	\$0.0192	
Production Energy	\$0.0192	\$0.0192		\$28.07	\$28.22		\$11.98	\$3.18	\$1.98	\$7.86	\$7.15	\$29,455.44	
T&D Demand	\$20.07	\$24.53		\$35.78	\$35.78		\$7.58	\$13.35	\$452.97	\$206.67		\$409,206.86	
Total Energy Cha	\$0.05456	\$0.05456		\$0.05202	\$0.05202		\$0.01979	\$0.01958	\$0.01960	\$17.78		01810.06	
Total Demand Chg				:		971 010	34 879 559	050 086	77.577	5.995.615	6.673.192	445,459	82,573,506
Billings before CARES Disc	32,387,314	6,358,271	38,745,585	2,433,010	1,637,716	4,070,720	000,010,10	0000	;				
LESS Cares Discount	213,114	40,588	253,702						ļ		000	146 460	100 010 CB
				414 44. 1		000 000	24 070 660	1 000 040		2000	77.4	604	

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Tabulation of Phased Rate Plan

L	DECMO	25530	TotRes	SGSMO	SGSSC	Tot SGS	108	IPS	69kV LPS	<69kV LPS	Tot LPS	LTG	TOTAL
	ONICH	NESSE THE SECTION OF THE SECTION OF								:	;	•	
NO. OF BILLS	485,943	112,499	598,442	31,713	15,460	47,173	36,622	454	12 28 966	231 409	260.375	- 0	1.422,112
DEMAND	0	0 68 040 375	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 24 955 351	20 847.715	45.803.066	339,316,393	17,794,167	16,705,500	95,060,824	111,766,324	1,890,000	957,612,936
ENERGY	010,050,010	222	200013101111										
Present Rates	66.50	66.50		\$10.00	\$10.00		\$10.10	\$10.10	\$800.00	\$365.00		\$217,299.10	
Customer, S/Customer/Month	0000	000 03		\$0.000	\$0.000		\$9.500	\$2.500	\$16.100	\$24.750		\$0.000	
Cemand, WKVV	\$0.07650	\$0.08090	_	\$0.07600	\$0.12000		\$0.05490	\$0.05490	\$0.02500	\$0.02500		\$0.00000	
Billed Revenue	31,853,291	6,066,548	37,919,639			~~							
less CARES Discount Rilled Rev Net of CARES	213,114	40,588 6,025,960	253,702	2,213,739	2,656,326	4,870,065	29,385,900	1,152,259	893,590	8,134,553	9,028,143	217,299	82,319,803
Sten 1, 1/1/99	25%	25%		25%	25%		722%	25%	25%	25%		*01 400 97	
Customer \$/Customer/Month	\$11.01	\$11.01		\$16.45	\$16.45		\$9.47	\$10.91	\$713.24	\$325.42	,	70.604,05.2¢	
Demand, S/kW	\$0.000	\$0.000		\$0.000	\$0.000		\$12.770	\$4.090	\$15.050 \$0.02370	\$0.02370		\$0.00480	
Energy, \$/kWh	\$0.07100	\$0.07430	100 000	\$0.07000	\$0.10300			2					
Billed Revenue	31,991,879	6,138,033	253 702										
less CARES Discount	31 768 765	8 098 064	37.866.829	2,268,558	2,401,632	4,670,189	29,952,347	1,104,653	840,418	7,604,998	8,445,415	245,562	82,284,995
Cumulative Increase	0.41%	1.20%	0.53%	2.48%	%85.6-	-4,10%	1.93%	4.13%	-5.85%	-6.51%	-0.45%	13.0.61	20.0
0000000	200	7603		50%	20%		%09	20%	50%	9098		40%	
Step 2, 1/1/2000	C15 57	\$15.52		\$22.89	\$22.89		\$8.84	\$11.73	\$626.48	\$285.83		\$294,062.20	
Customer, &/Customer/morner	20:01¢	20 000	,	\$0.000	\$0.000		\$16.040	\$5.680	\$14.000	\$21.270		\$0.000	
Demand, 9/KVV	\$0.06550	\$0.06770		\$0.06400	\$0.08600		\$0.03730	\$0.03720	\$0.02230	\$0.02230		\$0.00960	
Billed Revenue	32,110,467	6,210,757	38,321,224				•	•					
less CARES Discount	213,114	40,588	253,702	040	2 446 783	A AGO BAD	30 518 794	1 055 271	785.574	7.065.936	7,851,510	312,206	82,275,144
Billed Rev Net of CARES	31,897,353	6,170,169	38,067,522	2,523,039	10 189	4,403,042	3.86%	-8.42%	-12.08%	-13.14%	-13.03%	43.68%	%50.0-
Cumulative Increase	0.81%	2.38%	1.0.1	2	20.21								
24/4/2004	74%	75%		75%	75%		75%	75%		75%		%02	
Step 3, 1/1/2001	\$20.03	\$20.03		\$29.34	\$29.34		\$8.21	\$12.54		\$246.25		\$351,634.53	
Custorier, 4/Customer morning	\$0.000	\$0.000		\$0,000	\$0.000		\$19.310	\$7.270		\$19.520		\$0.000	
Energy, S/kWh	\$0.06000	\$0.06110		\$0.05800	\$0.0690		\$0.02860	\$0.02840	\$0.02100	\$0.04			
Billed Revenue	32,239,055	6,282,862	38,521,917										
less CARES Discount	213,114	40,588	253,702	t	000	4 250 056	24 440 472	1 007 664	732 402	6.534.066	7.266.468	378,851	82,310,335
Billed Rev Net of CARES	32,025,941	6,242,274	38,268,214	2,377,877	1,092,009	4,203,900	2 008	.12.55%	18.04%	-19.68%	-18.51%	74.35%	-0.01%
Cumulative Increase	1.22%	3.58%	1.60%	7.41%	-20.11.9	W 76'71-	2000	2004					
6422 4 4/4/2003	4009	100%		100%	100%		100%	100%		100%		100%	
Customer S/Customer/Month	\$24.53	\$24.53		\$35.78	\$35.78		\$7.58	\$13.35		\$206.67		\$409,206.86	
Demand, \$/kW	\$0.000	\$0.000		\$0.000	\$0.000		\$22.580	\$8.860	\$11.900	\$17.780		\$0.01920	
Energy, \$/kWh	\$0.05460	\$0.05460		\$0.05200	\$0.05200		90.01900	90.01390		9.00			
Billed Revenue	32,400,293	6,360,436	38,760,729										
less CARES Discount Billed Rev Net of CARES	32,187,179	6,319,848	38,507,027	2,432,378	1,637,240	4,069,618	31,685,619	960,058	677,559	5,995,004	6,672,563	445,495	82,340,380
	The second secon									7004 44		200	

Note: Revenues shown above exclude booked to billed adustment of

89.54%

Revods

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Citizens Utilities, Inc. Arizona Electric Division

			19-1	CMaga	08808	Tot SGS	res	IPS	69KV LPS	<69kV LPS	TotLPS	170	TOTAL
	RESMO	RESSC	Iotkes	CONICO	2222						;		7 000
Billing Units	670 307	112 499	598.442	31,713	15,460	47,173	36,622	454	12	231 409	96	- 0	1,422,112
NO. OF BILLS	0	o Î	0	0 2000	0 0 047 745	0 45 803 066	339,316,393	17,794,167	16,705,500	95,060,824	111,766,324	1,890,000	957,612,9
ENERGY	375,093,610	65,949,375	441,042,985	74,933,331	21,141	202000							
 Development of Transmission and Distribution Unbundled Rates	on and Distribution	Unbundled R	ates										
			0000	620 2170	478 2178	\$28.2178	\$11.9827	\$3.1757	\$1.9782	\$7.8608	\$7.1507	\$29,455.4364	27 730 6
T&D Cost Study-based Rate	\$20.0746	\$20.0746	598 442	31,713	15,460	47,173	1,093,426	68,311	28,966	231,409	1 861 869	29.455	28,555,044
X T&D Billing Units	9.755,115	2,258,373	12,013,488	894,880	436,248	1,331,127	13,102,171	216,933	005'70	1,01,01			
200			070			174,528	1,367,563	45,881	49,467	255,600	318,972	o -	3,716,794
FERC Trans Revenue			598,442			47,173	1,093,426	68,311	28,966	\$1.10	\$1.23	80.00	
/ Billing Units	\$3.02	\$3.02	\$3.02	\$3.70	\$3.70	\$3.70	\$1.25	\$0.0¢	-	<u>:</u>			
			000 00			1,156,599	11,734,608	171,052	7,832	1,563,464	1,542,897	29,455	24,838,250
Residual T&D Revenue			10,203,639			47,173	1,093,426	68,311	28,966	231,409	2/5/097	C20 455 44	
/ Billing Units	50.4.4	\$17.05	\$17.05	\$24.52	\$24.52	\$24.52	\$10.73	\$2.50	\$0.27	\$0.70	\$0.95		
Summary of Unbundled Rates		& Drates from abov	e, other rates from sta	T&D rates from above, other rates from standard offer workpapers (rounded as shown)	(rounded as shown)								
Customer Billed Rates	60 00	25		\$3.70	\$3.70							\$0.00	
Transmission	\$3.02	\$17.05		\$24.52	\$24.52	•			11	£201 10		\$535.01	
Distribution	55.03	\$2.33		\$3.94	\$3.94	•	\$3.96	26.90	\$440.17	-		\$320.62	
Metering	64.40	\$1.40		\$2.38	\$2.38		\$2.38	\$4.21	\$0.02			\$31.90	
Billing	\$0.40	\$0.14		\$0.24	\$0.24		\$0.24	\$0.42	\$3.38	\$1.54		\$378,863.89	
into systems	80.59	\$0.59		\$1.01	\$1.01		27.58	\$13.35	\$452.97			\$409,206.86	
Total Customer Charge (May not add due to rounding)	\$24.53	\$24.53		\$35.79	87.00g								
Demand Billed Rates							\$1.25	\$0.67	\$1.71	\$1.10 \$6.76			
Distribution Total Demand Charge (May not add due to rounding)	\$0.00	\$0.00		\$0.00	\$0.00		\$11.98			\$7.86		00.0\$ \$	
Energy Billed Rates	20000 04	\$0,0062	-	\$0.00058	\$0.00058		\$0.00061	\$0.00039	\$0.00041	\$0.00041		\$0.0000	

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Citizens Utilities, Inc. Arizona Electric Division

				Chr	Unbundled Rate Revenue Proof - Step 4	Revenue Proc	f - Step 4						
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	FIGS	IPS	69kV LPS	<69kV LPS	TotLPS	LTG	TOTAL
2 NO. OF BILLS 3 DEMAND	485,943	112,499	598,442	31,713	15,460	47,173	36,622	454 68,311	12 28,966	84 231,409 05.050.824	96 260,375 111,766,324	1 890 000	682,788 1,422,112 957,612,936
4 ENERGY	375,093,610	65,949,375	441,042,985	24,955,351	20,847,715	45,803,056	595,015,955	11,784,107	00,000,000	+70'000'08	111,00,00	200,000,1	2001310100
7 Total of Unbundled Rates 8 Total Customer Chg	\$24.53	\$24.53		\$35.79	\$35.75		\$7.58	\$13.35	\$452.97	\$206.67		\$409,206.86	
9 Total Demand Chg 10 Total Energy Chg	\$0.00 \$0.00062	\$0.00 \$0.00062		\$0.00 \$0.00058	\$0.00 \$0.00058		\$0.00061	\$3.17	\$0.00041	\$7.86		\$0.0000	- <u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>
	11,920,182	2,759,600	14,679,782	1,135,017	553,313	1,688,331	277,595	6,057	5,436	17,360	22,796	409,207	17,083,768
14 Demand Revenue	232 558	40.889	273.447	14,474	12,092	26,566	206,983	6,940	6,849	38,975	45,824	0	559,759
	12,152,740	2,800,489	14,953,229	1,149,491	565,405	1,714,897	13,583,822	229,542	69,638	1,875,210	1,944,848	409,207	32,835,544
18 19 20 LESS Cares Discount	213,114	40,588	253,702										
21 TOTAL BILLED 23 Percent of Std Offer Rates	11,939,626 37.11%	2,759,901 43.69%	14,699,527 38.19%	1,149,491 47.25%	565,405 34.52%	1,714,897	13,583,822	229,542	69,638 10.28%	1,875,210 31.28%	1,944,848	409,207	32,581,841 39.58%
25 X Book to Bill Adjustment 27 = Book Revenue Produced	0.995376 11,884,413	0.995376	0.995376	0.995376 1,144,176	0.995376 562,790	0.995376	0.995376 13,521,006	0.995376	0.995376 69,316	0.995376 1,866,538	0.995376	0.995376 407,315	32,431,172
29 Cost to Serve at Equalized ROR 31 CARES Subsidy and Rate Design 32 Rounding Error	c		14,772,782 (141,231)			1,693,438	13,420,078 100,928	227,123			1,921,490	404, 168 3, 146	32,439,078 (7,906)

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> Citizens Utilities, Inc. Arizona Electric Division

								301	SG I // 108	<69kV LPS	TotLPS	LTG	TOTAL
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	S C	2	OSKV LT S	1			
_ (+ Dates	**	Fro	From Unbundled cost study at approved rates (Schedule 2,	t study at approv	ved rates (Schedi	4			43.893	0	554,142
Functional Revenue Requirements (acurrent nates	uirements (acurrer	Cales	074 040			25,677	206,036				38.976	326	1,733,110
System Benefits			1 212 156			247,629	128,226	4,797			383	323	1,027,713
Metering			929,626			108,984	86,564	1,833			88	32	102,255
Billing			020,020			10,843	8,613	787			162	166,667	600,331
Info systems			20,047			45,990	36,542	1/3			2 542 923	0	31,202,913
Che.			330,197			1,463,341	11,545,739	383,875			2,042,043	36 667	18.241.772
Dradiotion Demand			15,267,036			861984	6,507,664	332,176			4.000,530	12,279	28 476 892
Desduction Energy			8,437,889			2 083 096	10,730,627	416,608	200,591	4,094,037	4,234,020	200.000	81 030 120
Troouting Line of			10,939,655			A 947 EAA	29 250 010	1,146,931 (T	(Transmission only)		8,986,394	710,234	41,000,10
SU Celliano			37,491,956			t ' ' ' ' ' ' ' ' ' ' ' ' ' ' '							
Total Cost to Serve													000
							000	4 502	9 800	30,660	40,260	217,299	4,738,827
		11000	2 636 171	317,133	154,600	471,733	309,663		030275000	0.005375669		0.995375669	
Customer Revenue	2,945,515	690,555 0 995375669	1 22 '000'0	0.995375669	0.995375669		0.995375669	0.995375669	9,556 9,556	30,518	40,074	216,294	4,718,008
Book to Billed Adjustment	2,931,894	687,462	3,619,356	315,666	153,885	469,551	200,112						
-	,	7	- ry seals lebes steers	and the costs based on total less customer classes allocated on cutomer revenue, all other costs based on total less dustomer revenue.	b-classes - customer	classes allocated o	in cutomer revenue,	all other costs base	d on total less cus	COTING FEVERINGS	12 893	0	554,142
Allocation of Costs to Sub-Classes	Sub-Classes	- 1	Socale Total class of	44 450	14 526	25.677	206,036	6,687	6,410	31,482	000'0		4 723 110
Surtom Bonofite	228,959	42,891	271,849	001,11	0 t 1	247 630	128 226	4.797	9,294	29,682	38,976	975	1,750,1
ystern Detremts	1 063 735	249.421	1,313,156	166,474	81,155	670,147	20,220	1 833	91	292	383	323	1,027,713
Metering	790,029	157 579	829.626	73,267	35,717	108,984	90,004	28,1	, o	83	8	32	102,255
Billing	15,047 66 868	15.679	82,547	7,289	3,554	10,843	510,0	77.2	or.	123	162	166,667	600,331
Info systems	505,00	DE E47	350 197	30.918	15,072	45,990	30,042	210	274 203	2 171 540	2.542.923	0	31,202,913
Other	283,681	110,00	101,000	635 471	827.870	1,463,341	11,545,739	383,875	37.1,303	4 763 754	2 065 393	36,667	18,241,772
Production Demand	12,858,298	2,408,738	10,707,030	377 376	487 658	861,984	6,507,664	332,176	301,542	1,03,731	A 294 628	12.279	28,476,
Production Energy	7,106,611	1,331,278	8,437,000	904 606	1 178 489	2.083.096	10,730,627	416,608	700Z	4,094,037	8 ORG 394	216.294	81,939,129
T&D Demand	9,213,664	1,725,991	10,939,655	2 203 502	2 644 042	4,847,544	29,250,010	1,146,931	889,458	8,090,930	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Total Cost to Serve	31,493,862 5,998,094 37,491,935 2,203,302 31,493,862 5,998,094 booked to billed ratio	5,998,094	37,491,950	L, 203, 302	ments adjusted by bo	oked to billed ratio.							
	Total class costs to serve a	re allocated back to \$	no-classes using su	D-ciass revenue responsi	,			1990	Contraduction of the Contraction of		= CARES Percentage	. 8	
						(CARES Disc * Book to Bill Adj.)	Book to Bill Adj }	(10tBl	Cas Production		1 8316%		
		Ü	SARES Dicount app	CARES Dicount applied to all costs except Production	Production	253,702	0.995376	37,491,956	-23704926				
		•		and and an an an an an an an an an an an an an	- one second and booked to billed adjustmet to restate	adjustmet to resta	te costs to prices.			100	44.007	c	561.719
Adjust Allocated Costs to Compute Allocated Prices	s to Compute Alloca	ted Prices		Apply CHARS discus	14 504	25 796	206,993	6,718	6,440	109'16	44,00	328	1 765 326
The state of the s	234,236	43,879	278,115	202,11	14,00,41	248 780	128.822	4,819	9,337	29,820	701 '89 100	3 6	1 047 754
System Benefits	1 088 251	255,170	1,343,421	167,248	250,18	400 400	86.966	1841	92	283	£85		DVC VO+
Metering	687 535	161,211	848,747	73,607	00,000	10,433	8,653	183	6	83	8 9		ARA 002
Dilling.	68 409	16.040	84,449	(,323	0.00	200,01	26 711	777	8	124	791	144,101	970,500
Info systems	200,450	68.050	358,268	31,062	15,142	40,204	30,111	385 658	373.108	2,181,629	2,554,737		1,140,10
Other	200,000	0 449 929	15 337 964	638,424	831,716	1,470,140	070,880,1	200,000	200 042	1 771 945	2.074.988	36,837	18,326,520
38 Production Demand	12,918,033	676'6'4'7	000,122,00		489.924	865,988	6,537,897	333,719	303,043	DEC 077	1 214 580	12 336	28.810.497
	7,139,627	1,337,463	6,477,090		1 183 985	2 092 773	10,780,479	418,544	201,522	4,113,057	41014		82 573 505
19 (1900 Domand	9,426,014	1,765,770	11,191,785	1	2 656 326	4 870 065	29,385,900	1,152,259	893,590	8,134,553	3,020,145		
			֡						İ				

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Citizens Utilities, Inc. Arizona Electric Division

										00	90 17		14707
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	S	Sd	69KV LPS	<69KV LPS	Tot LPS	<u>9</u>	IOI W
Billed Revenues Produced by Current Rates	luced by Current R	ates								000	000	000	000
Customer Revenues Demand Revenues	3,158,630 0	731,244	3,889,873	317,133 0	154,600	4/1,/33	369,883	170,778	9,600 466,353	5,727,373	6,193,725	0	16,752,050
Energy Revenues	28,694,661	5,335,304	34,029,966	1,896,607	2,501,726	4,398,333	18,628,470	976,900	417,638 893,590	2,376,521 8,134,553	2,794,158 9,028,143	217,299	60,827,826 82,573,506
odal Current Revenue	167,000,10	20000	200										
Assignment of Current Rates to the Underlying Functional Costs to	t Rates to the Underl	ying Function		Serve.			* 1 *** n *****************************						
CUSTOMER									0000	000	000 00	24.7 200	000 600
Customer Revenue	3,158,630	731,244	3,889,873	317,133	154,600	471,733	369,883	4,582	009'6	30,680	40,280	662,712	4,893,030
less Customer Costs	4 OBB 251	255 170	1 343 471	167 248	81,532	248.780	128.822	2,898	9,337	29,820	39,157	328	1,763,405
Billing	687,535	161,211	848,747	73,607	35,883	109,490	86,966	1,107	92	293	385	324	1,047,019
Info systems	68,409	16,040 8,050	84,449 358 288	7,323	3,570	10,893	8,653 36,711	110	3 000	2 2	8 <u>5</u>	167,441	104,176 809,254
Total Customer costs	2,134,414	500,471	2,634,885	279,240	136,128	415,367	261,153	4,582	9,477	30,266	39,742	168,126	3,523,855
= Customer Revenue Recovering Demand feneray for Lta) Costs	1,024,215	230,773	1,254,988	37,893	18,472	56,365	108,730	0	123	394	518	49,173	1,469,775
>000													
Energy Revenue	28,694,661	5,335,304	34,029,966	1,896,607	2,501,726	4,398,333	18,628,470	976,900	417,638	2,376,521	2,794,158	0	60,827,826
less Energy Costs Production Energy System Benefits Total Energy Costs	7,139,627 234,236 7,373,863	1,337,463 43,879 1,381,342	8,477,090 278,115 8,755,205	376,065 11,202 387,267	489,924 14,594 504,518	865,988 25,796 891,784	6,537,897 206,993 6,744,890	333,719 6,718 340,437	303,043 6,440 309,483	1,771,945 37,657 1,809,602	2,074,988 44,097 2,119,085	36,837 0 36,837	18,326,520 561,719 18,888,239
= Energy Revenue Recovering Demand or Customer Costs	21,320,798	3,953,963	25,274,761	1,509,340	1,997,208	3,506,548	11,883,580	636,462	108,154	568,919	675,073	(36,837)	41,939,587
ا less Energy Rev Recov Customer Costs	l ustomer Costs										,	1	•
Metering		00	00	00	00	00	00	1,899	00	00	00	0 0	1,899 726
Billing Info systems	0		0 0	00	0	0 0	0	12	0	0	0	0 (72
Other	00	00	00	00	00	00	00	3,003	00	00	5 0	9 0	3,003
= Fng Rev Recov Dmd	21.320.798	3,953,963	25,274,761	1,509,340	1,997,208	3,506,548	11,883,580	633,459	108,154	566,919	675,073	(36,837)	41,936,584
Recovered in Customer Recovered in Energy Total	1,024,215 21,320,798 22,345,013	230,773 3,953,963 4,184,735	1,254,988 25,274,761 26,529,749	37,893 1,509,340 1,547,233	18,472 1,997,208 2,015,681	56,365 3,506,548 3,562,913	108,730 11,883,580 11,992,310	633,459 633,459	123 108,154 108,278	394 566,919 567,313	518 675,073 675,591	49,173 (36,837) 12,336	1,469,775 41,936,584 43,406,359
Demand costs Production Demand T&D Demand Total	12,918,035 9,426,014 22,344,050	2,419,929 1,765,770 4,185,699	15,337,964 11,191,785 26,529,749	638,424 908,809 1,547,233	831,716 1,183,965 2,015,681	1,470,140 2,092,773 3,562,913	11,599,378 10,780,479 22,379,857	385,658 418,544 804,202	373,108 201,522 574,631	2,181,629 4,113,057 6,294,686	2,554,737 4,314,580 8,869,316	12,336 12,336	31,347,876 28,810,497 60,158,373
Demand Revenue	0 344 050	0 4 185 699	0 529 749	0 1 547 233	0 2,015,681	3,562,913	10,387,547	170,778	466,353 108,278	5,727,373 567,313	6,193,725	12,336	16,752,050 43,406,323

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Citizens Utilities, Inc. Arizona Electric Division

			1	OMOGO	08903	Totses	1.65	IPS	69KV LPS	<69KV LPS	TotLPS	LIG	TOTAL
	RESMO	RESSC	lotkes	OCOL	2555								000
NO. OF BILLS	485,943	112,499	598,442	31,713	15,460 0	47,173 0	36,622 1,093,426	454 68,311	12 28,966	231,409	260,375	0 0	1,422,112
ENERGY	375,093,610	65,949,375	441,042,985	24,955,351	20,847,715	45,803,066	339,316,393	17,794,167	16,705,500	95,060,824	111, 00,324	000,060,1	501010100
 Allocation of Demand Costs to Customer and Energy Charges	 1 Costs to Custome	r and Energ)	r Charges										
to Customer Charges	500 140	133.410	725 561	15,635	7,622	23,258	56,354	0	80	137	217	0 00	805,39
Production Demand T&D Demand	432,073	97,353	529,427	22,257	10,850	33,108	52,376	00	£ £	258 394	518	12,336	1,432,938
Total in Cust Charge	1,024,215	230,773	1,254,988	24,683	10,410	20,'00	 } }	•					
to Energy Charges		7000	14 640 403	822 78B	824 094	1 446.882	6,159,205	303,778	70,225	196,484	266,709	0	22,788,977
Production Demand T&D Demand	12,326,451	1,668,010	10,662,358	886,552	1,173,114	2,059,666	5,724,375	329,681	37,930 108,154	370,435 566,919	408,364 675,073	00	19,184,444 41,973,421
Total in Energy Charge	21,320,798	2,853,863	10/4/7/07	210001	1001								
 Allocation of Demand Costs to Demand Charges	 d Costs to Demand	Charges											
to Demand Charges				c	c		5,383,818	81,897	302,803	1,985,008	2,287,811	0	7,753,528
Production Demand T&D Demand	50	00	000			00	5,003,729	88,880	163,550 486,353	3,742,365 5,727,373	3,905,914 6,193,725	00	8,998,524 16,752,050
Total in Cust Charge	0	0	0										
All and an of Energy Costs to Customer Charges	Coete to Customer	Charges										36,837	36,837
diocanon of Ellery	COSTS TO COSTS	A											
Summary of Cost Recovery by Rate and Function	covery by Rate and	l Function					-	·					
Customer Charges												36.837	36,837
Production Energy			0,0	27.748	81 532	248 780	128.822	2.898	9,337	29,820	39,157	328	1,763,405
Metering	1,088,251	161 211	848.747	73,607	35,883	109,490	86,966	1,107	92	293	385	324	1,047,019
bilinig Info systems	68,409	16,040	84,449	7,323	3,570	10,893	8,653	110	ກ ຄ	124	162	167,441	609,254
Other	290,219	68,050	358,268	31,062	7,142	73,258	56.354	0	80	137	217	0	805,390
Production Demand	592,142	133,419	100,027	13,633	10.850	33,108	52,376	0	43	258	301	12,336	627,547
T&D Demand	3 158 630	731.244	3,889,873	317,133	154,600	471,733	369,883	4,582	9,600	30,660	40,260	217,299	4,993,630
TOTAL CUSTOMINE CHARGE													
Energy Charges	,		c	c	0	0	0	1,899	0	0	0	0	1,899
Metering		0	00		0	0	0	726	0	0	0	0 6	97/
info systems	0	0	0	0	0	0	0	72	0 (0 0	0 0		908
Other	0	0	0	0	0	0	0 527 807	333 710	303 043	1 771 945	2.074.988	, 0	18,289,683
Production Energy	7,139,627	1,337,463	8,477,090	376,065	489,924	25,796	206.993	6.718	6,440	37,657	44,097	0	561,719
System Benefits	234,236	43,879	14 612 403	622 788	824,094	1,446,882	6,159,205	303,778	70,225	196,484	266,709	0 (22,788,977
Production Demand	8.994,348	1,668,010	10,662,358	886,552	1,173,114	2,059,666	5,724,375	329,681	37,930	370,435	7 704 158		19,184,444
Total Energy Charge	28,694,661	5,335,304	34,029,966	1,896,607	2,501,726	4,398,333	18,628,470	008,978	417,000	170,010,2	2,104,100		
Demand Charges							5 383 818	81 897	302.803	1,985,008	2,287,811		7,753,526
Production Demand							5,003,729	88,880	163,550	3,742,365	3,905,914		
i&D Demand Total Demand Charges							10,387,547	170,778	466,353	5,727,373	6,193,725	2	16,752,050
The state of the s				6	900	4 870 065	29 385 900	1 152 259	893.590	8,134,553	9,028,143	217,299	82,573,506
•	707 630 70	000 840	27 040 020	557 5 66 6	070'000'7	200.00	CO.,000,00	1,100,1					

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Citizens Utilities, Inc. Arizona Electric Division

Proceedings Proceding Pr							4	0,00						
No. OF BILLS					Functional U	nit Costs in Ci	irrent Kates	רופאבווו המוכ	0					
No OF BILLS		RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	S07	IPS	69kVLPS	<69kV LPS	TotLPS	LTG	TOTAL
Total Functional Costs in Current Rates Divided by Billing Units \$5.27 <th>1 NO. OF BILLS 2 DEMAND</th> <td>485,943 0 375,093,610</td> <td>112,499 0 65,949,375</td> <td>598,442 0 441,042,985</td> <td>0,</td> <td>15,460 0 20,847,715</td> <td>47,173 0 45,803,066</td> <td>36,622 1,093,426 339,316,393</td> <td>454 68,311 17,794,167</td> <td>12 28,966 16,705,500</td> <td>84 231,409 95,060,824</td> <td>96 260,375 111,766,324</td> <td>1,890,000</td> <td>682,788 1,422,112 957,612,936</td>	1 NO. OF BILLS 2 DEMAND	485,943 0 375,093,610	112,499 0 65,949,375	598,442 0 441,042,985	0,	15,460 0 20,847,715	47,173 0 45,803,066	36,622 1,093,426 339,316,393	454 68,311 17,794,167	12 28,966 16,705,500	84 231,409 95,060,824	96 260,375 111,766,324	1,890,000	682,788 1,422,112 957,612,936
Total Functional Costs in Current Ratios Divided by Billing Units September Septembe	4 ENERGI													
Second Charges Seco	6 Total Functional Cos	its in Current Rates	Divided by E	Billing Units										
Metering 3.2.4 3.2.4 3.4.5 3			10.00		45.27	\$5.27		\$3.52		\$778.08	\$355.00		\$36,837.06 327.96	
Compared Charges	9 Metering	32.24	1.43		2.32	2.32		2.37		7.64	3.49		324.35	****
Compared Compared	11 Info systems	0.14	0.14		0.23	0.23		0.24		0.76 3.33	0.30		167441 44	
Production Demand 0.52	12 Other	09:0	0.60		0.98	0.98		00.1		5.22 6.68	1 5		00.0	
Section Sect	13 Production Demand	1.22	1.19		9.0	0.70		1.43		3.61	3.07		12336.02	
Energy Charges \$0.0190 \$0.0203 \$0.0151 \$0.0235 \$0.0193 \$0.0181 \$0.0186 Production Energy \$0.006 0.0007 0.0004 0.0007 0.0004 <th>Ĕ</th> <th></th> <th>\$6.50</th> <th></th> <th>\$10.00</th> <th>\$10.00</th> <th></th> <th>\$10.10</th> <th>•</th> <th>\$800.00</th> <th>\$365.00</th> <th></th> <th>217,299</th> <th>•••</th>	Ĕ		\$6.50		\$10.00	\$10.00		\$10.10	•	\$800.00	\$365.00		217,299	•••
Energy Charges \$0.0151 \$0.0235 \$0.0193 \$0.0181 \$0.0184 \$0.0186 Production Energy \$0.0004 \$0.0004 0.0004 <th>5 7 7 8 5 1 5 8 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5</th> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	5 7 7 8 5 1 5 8 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5													
Production Energy \$0.0190 \$0.023 \$0.0151 \$0.0255 \$0.0056 \$0.0006	19 20 21 Energy Charges							00.50	80.0188	\$0.0181	\$0.0186		\$0,000	
Tand 0.0329 0.0347 0.0250 0.0395 0.0171 0.0042 0.0021 Charge \$0.0765 \$0.0563 0.0563 0.0185 0.0023 0.0023 Charge \$0.0765 \$0.0760 \$0.1200 \$0.0569 \$0.0569 \$0.0250 \$0.0250 Charge \$0.0765 \$0.0760 \$0.1200 \$0.0569 \$0.0569 \$0.0250 \$0.0250 Total \$0.0765 \$0.0760 \$0.1200 \$0.0569 \$0.0569 \$0.0250 Total \$0.0765 \$0.0760 \$0.1200 \$0.0569 \$0.0560 \$0.0250 Total \$0.0765 \$0.0760 \$0.1200 \$0.0569 \$0.0560 \$0.0250 Total \$0.0765 \$0.0760 \$0.0760 \$0.0760 \$0.0560 \$0.0560 Total \$0.0765 \$0.0760 \$0.0760 \$0.0760 \$0.0760 \$0.0760 Total \$0.0765 \$0.0760 \$0.0760 \$0.0760 \$0.0760 \$0.0760 \$0.0760 Total \$0.0765 \$0.0760 \$0.		\$0.0190	\$0.0203		\$0.0151 0.0004	\$0.0235		0.0006		0.0004	0.0004		0.0000	
## Charge \$0.0765 \$0.0760 \$0.1200 \$0.0549 \$0.0550 \$0.0250 \$0.0		0.0329	0.0347		0.0250	0.0395	•	0.0182		0.0042	0.0039		0.0000	
ges \$4.92 \$1.20 \$10.45 mand \$5.65 \$1.50 \$10.45	₽l.	0.0240	0.0253		\$0.0760	\$0.1200		\$0.0549		\$0.0250	\$0.0250		\$0,0000	•
ges \$4.92 \$1.20 \$10.45 mand \$6.65 \$1.20 \$10.45 \$10.														
\$4.92 \$1.20 \$10.45 mand 4.58 1.30 5.65 \$9.50 \$2.50 \$16.10 \$	30 31 32 Demand Charges										0			
\$9.50 \$2.50 \$16.10	33 Production Demand							\$4.92) 4.58		\$10.45 5.65	\$6.58 16.17			
	34 [T&D Demand				S. C. C. C. C. C. C. C. C. C. C. C. C. C.			\$9.50		\$16.10	\$24.75			

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Citizens Utilities, Inc. Arizona Electric Division

				Separation	Separation of Transmission and Distribution Rates	on and Distril	oution Rates						
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	<u>108</u>	ଆ	69KV LPS	<69kV LPS	Tot LPS	110	TOTAL
Unbundiing T&D Function	ction												
	0.89 485,943 432,073	0.87 112,499 97,353		0.70 31,713 22,257	0.70 15,460 10,850		1.43 36,622 52,376	0.00 454 0	3.61 12 43	3.07 84 258		12336.02	37,077 64,712
Energy Charges 7 T&D Demand 8 Billing Units 9 Billed Revenue	0.0240 375,093,610 8,994,348	0.0253 65,949,375 1,668,010		0.0355 24,955,351 886,552	0.0563 20,847,715 1,173,114		0.0169 339,316,393 5,724,375	0.0185 17,794,167 329,681	0.0023 16,705,500 37,930	0.0039 95,060,824 370,435		0.0000	359,000,561 6,054,056
ΔPE	0	0.6		00	00		4.58 1.093,426 5,003,729	1.30 68,311 88,880	5.65 28,966 163,550	16.17 231,409 3,742,365		00	1,161,737 5,092,609
14 Billed Revenue 15 16 Total T&D Revenues	9,426,421	1,765,364		908,809	1,183,965	0	10,780,479	418,562	201,523	4,113,057	0	12,336	11,211,377
17 18 19 FERC Trans Revenue	207 703	269 068		97,136	77,392	174,528	1,367,563	45,881	49,467	255,600	318,972	0	1,906,944
from Workpapers	7,885,638	1,496,297		811,673	1,106,572		9,412,916	372,681	152,055	3,857,457		12,336	9,797,933
22 Distribution Neverther 24 Allocation between T&D 25 Transmission 26 Distribution	16.345% 83.655%	15.241% 84.759%		10.688% 89.312%	6.537% 93.463%		12.686% 87.314%	10.962% 89.038%	24.547% 75.453%	6.214% 93.786%		100.000%	
28 29 30 Customer T&D Rates 31 Transmission	\$0.15	\$0.13		\$0.08	\$0.05		\$0.18	\$0.00	\$0.89 \$2.72	\$0.19		\$0.00	12,337
33 Distribution 33 34 Energy T&D Rates 35 Transmission	\$0.0039	\$0.0039		\$0.0038 \$0.0317	\$0.0037		\$0.0021 \$0.0147	\$0.0020	\$0.0006	\$0.0002 \$0.0037		\$0.0000 \$0.00000	
38 Demand T&D Rates 39 Demand T&D Rates 40 Distribution	00.08	\$0.00		\$0.00	\$0.00		\$0.58	\$0.14	\$1.39	\$15.17		\$0.00	- 00

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				Unbundled	Unbundled Present Rates (Excluding Production)	s (Excluding	Production)						
	RESMO	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	<u>897</u>	PS	69kV LPS	<69kV LPS	Tot LPS	LTG	TOTAL
Summary of Current Unbundled Rates	Inbundled Rates												
OSWEOFU	\$2.24 1.41 0.14 0.60 0.15	\$2.27 1.43 0.14 0.60 0.13		\$5.27 2.32 0.23 0.08 0.08 0.08	\$5.27 2.32 0.23 0.08 0.05 0.05 86.54		\$3.52 2.37 0.24 1.00 0.18 \$8.56	\$6.39 2.44 0.24 1.03 0.00 \$10.10	\$778.08 7.64 0.76 3.22 0.89 \$793.32	\$355.00 3.49 0.35 1.47 0.19 2.88 \$363.37		\$38,837.06 327.96 324.35 32.27 167,441.44 0.00 12,336.02 \$217,299.10	
total Customer Charges 10 Energy Charges 12 System Benefits 13 Transmission 14 Distribution 15 Total Energy Charge	\$0.0008 0.0039 0.0201 \$0.0246	\$0.0007 0.0039 0.0214 \$0.0260		\$0.0004 0.0038 0.0317 \$0.0360	\$0.0007 0.0037 0.0032 \$0.0570		\$0.0006 0.0021 0.0147 \$0.0175	\$0.0004 0.0020 0.0165 \$0.0189	\$0.0004 0.0006 <u>0.0017</u> \$0.0027	\$0.0004 0.0002 0.0037 \$0.0043		\$0.0000 0.0000 \$0.0000 \$0.0000	
17 17 18 Demand Charges 19 Transmission 20 Distribution 21 Total Demand Charges	00'0 \$ 00'0 \$ 00'0 \$	\$0.00 00.00 \$0.00		\$0.00 00.00 \$0.00	\$0.00 \$0.00 \$0.00		\$0.58 4.00 \$4.58	\$0.14 1.16 \$1.30	\$1.39 4.26 \$5.65	\$1.00 15.17 \$18.17		00.03 00.00 00.00	
22 23 24 25 28 Revenue Proof													
28 Customer 29 Billing Units 30 Customer Revenue	\$5.28 485,943 2,565,779	\$5.31 112,499 597,370		\$9.51 31,713 301,593	\$9.51 15,460 147,025		\$8.56 36,622 313,485	\$10.10 454 4,582	\$793.32 12 9,520	\$363.37 84 30,523		\$180,462.04 1 180,462	37,077 498,529
шш	\$0.0246 375,093,610 9,227,303	\$0.0260 65,949,375 1,714,684		\$0.0360 24,955,351 898,393	\$0.0570 20,847,715 1,188,320		\$0.0175 339,316,393 5,938,037	\$0.0189 17,794,167 336,310	\$0.0027 16,705,500 45,105	\$0.0043 95,060,824 408,762		\$0.0000	359,000,561 6,274,347
	00.0\$	\$0.00 0		\$0.00 0	% 00.0 % 0		\$4.58 1,093,426 5,007,891	\$1.30 68,311 88,804	\$5.65 28,966 163,658	\$18.17 231,409 3,741,884		\$0.00	1,161,737 5,096,695
<u> </u>	11,793,082	2,312,053		1,199,986	1,335,344	****	11,259,413	429,696	218,283	4,181,168		180,462	11,869,571
	213,114 11,579,968 0,995376 11,526,418	40,588 2,271,465 0.995376 2,260,961	253,702 13,851,433 13,787,379	0.995376 1,194,437	0.995376 1,329,169	2,523,606	0.995376	0.995376	0.995376 217,273	0.995376 4,161,833	4,379,106	0.995376 179,628	253,702 13,851,433 32,504,774
46 47 47 Total revenue 48 less Production Capacity 50 less Production Energy 51 Total Unbundled Cost	31,493,862 12,858,298 7,106,611 11,528,953	5,998,094 2,408,738 1,331,278 2,258,078	37,491,956 15,267,036 8,437,889 13,787,030	2,203,502 635,471 374,326 1,183,705	2,644,042 827,870 487,658 1,328,514	4,847,544 1,463,341 861,984 2,522,219	29,250,010 11,545,739 6,507,664 11,196,608	1,146,931 383,875 332,176 430,880	889,458 371,383 301,642 216,434	8,096,936 2,171,540 1,763,751 4,161,645	8,986,394 2,542,923 2,065,393 4,378,079	216,294 0 36,667 179,627	81,939,129 31,202,913 18,241,772 32,494,443
0	(2,535)	2,884	349	731	655	1,387	10,738	(3,171)	840	188	1,028	0	10,330

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Citizens Utilities, Inc. Arizona Electric Division

Tabulation of Phased Rate Plan

Unbundled Rates and Resulting Revenues (Excludes Production)

								ממ	2012	469KV L.P.S			
	RESMO	RESSC	TotRes	SGSMO	SGSSC	101 563	202			ā	8		682.788
Billing Units	485,943	112,499	598,442	31,713	15,460	47,173		454 68,311	28,966	231,409	260,375 111 766 324	0 000 061	1,422,112
NO. OF PALES DEMAND ENERGY	0 375,093,610	0 65,949,375	441,042,985	24,955,351	20,847,715	45,803,066		17,794,167	16,705,500	95,060,824	2000		
							48 48	\$10.10	\$793.32	\$363.37		\$180,462.04	
Present Rates	\$5.28	\$5.31		\$9.51	\$9.51		\$4,580	\$1.300	\$5.650	\$16.170		\$0.000	
Customer, S/Customer/Mont	\$0.000	\$0.000		\$0,03600 \$0,03600	\$0.05700		\$0.01750	\$0.01890	\$0.00270	\$0,00430		180,462	
Energy, \$7kWh	\$0.02460	2 312 053	14,105,135	1,199,986	1,335,344		11,259,413	g69,624	210,401		, ,	180.462	32 655 785
Billed Revenue	213,114	40,588	253,702	1 199 986	1,335,344	2,535,330	11,259,413	429,696	218,283	4,181,168	4,389,401	100,402	
Billed Rev Net of CARES	11,579,968	2,4/1,400	2021/100/01									,,,,,	
-				7030	4050		253%	25%	25%	25%		#01 #01 #01 #01	
Sten 1, 1/1/99	25%	25%		846.08	\$16.08		\$8,32	\$10.91	\$708.23	\$324.20		\$0.000	
Customer S/Customer/Mont	\$10.09	\$10.12		\$10.00 \$0.000	\$0.000		\$6.430	\$1.770	\$4.730	\$14.030		\$0,00000	
19 Demand: \$/kW	\$0.000	\$0.000		\$0.02710	\$0.04290		\$0.01330	\$0.01430	\$0.00Z	3 601 486		203,337	
Energy, \$/kWh	\$0.01860	0.810.08	14 317 500	1.186.239	1,142,964		11,848,333	380,317	100,303	2010			100.00
21 Billed Revenue	11,879,906	2,437,693	253,702	-		000000	11 8/8 333	380 317	180,589	3,601,486	3,782,076	203,337	32,607,101
less CARES Discount	11,666,792	2,397,104	14,063,896	1,186,239	1 142,964	-8.13%	5.23%	-11.49%	-17.27%	-13.86%	-14.03%	W 00.71	
Cumdetive increase	0.75%	5.53%	1.53%	0.01.1-					7609	50%		404	
		***************************************		20%	20%		20%	e on	31 6000	\$285.02		\$271,959.97	
	50%	614 92		\$22.65	\$22.65	_	\$8.07	\$11.73	\$3 820	\$12.020		\$0.000	
	8 14.9	\$0.000			\$0.000		\$0.200	09600 0\$	\$0.00160	\$0.00240		\$0.0000	
28 Demand, \$/kw	\$0.01260	\$0.01330		\$0.01830	\$0.02880		12,436,887	329,162	144,857	3,033,624		006'L/7	
Energy, WKWII	11,971,590	2,555,612	14,527,201	1,174,988	eoc,0ce	1		1000	144 857	3 033 624	3,178,481	271,960	32,615,560
31 less CARES Discount	213,114	40,588	14 273 499	1,174,988	950,583	2,125,571	12,436,887	329, 162	-33,64%	-27.45%	-27.75%	50.70%	-0.12%
ā	11,758,475	10.72%	3.05%		-28.81%	-16.16%	10.4070	2				1	
33 Cumulative Increase							750%	75%	75%	75%		KO.	
1 0000 3 4/4/2004	75%	75%		75%	420 22		\$7.83	\$12.54	\$538.06	\$245.85		\$340,583.42	
25 Customer \$/Customer/Mont	\$19.72	\$19.73		\$29.57	\$0.000		\$10.130	\$2.700	\$2.900	88.940 04.00.04		\$0.0000	
	\$0.000	\$0.000		\$0.00940	\$0.01470		\$0.00480	\$0.00500	\$0.00100	2.453.942		340,583	
ш	\$0.00660	3 681 251	14.739.665	1,161,242	758,205	-	12,991,875	OUT,8/2	1			7070	12 578 070
	12,058,414	40,588	253,702		200 203	1 919 444	12 991.875	279,100	107,164	2,4	2,561,106		1
40 less CARES Discount	11,845,300	2,640,663	14,485,962	1,161,242	-43 22%	-24.29%	15.39%	-35.05%	-50.91%	-41.31%	41.(3.8		
Cumulative increase	2.29%	16.25%	4.3676						10097	100%		100%	
		7000		100%	100%		100%	100%	4	\$206.67		\$409,206.86	
14 Step 4, 1/1/2002	100%	400%		\$35.79	\$35.79		\$7.58	\$13.30				\$0.000	
45 Customer, \$/Customer/Mont	\$24.53	40 000		\$0.000	\$0.000		20000	\$3.170 \$0.00039	Ğ	8		\$0.0000	
	\$0.000	\$0.00062		\$0.00058	\$0.00058		\$0.0006 13 583 822	229.542	69,638	1,875,210		409,207	
<u> </u>	12.152.740	2,800,489	14,953,229	1,149,491	565,405		***************************************			0.00	1 044 848	409 207	32,581,841
48 Billed Kevenue	213,114	40,588	253,702	1 4 40 401	565 405	1,714,897	13,583,822	229,542	69,638	1,8/5,210	-55 79%		
	000 000 **	2 750 001	70.550.4	_	-		10000	746 5.8%	20.04	20.00			

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TOTAL	670,286 1,397,784 931,116,000	80,339,186 79,734,693 ≈ Sch C Rev less Other and PPFA	80,817,211 80,209,121 0.595% 474,428
LTG	0 0 1,890,000	216,089 0.9925 214,463	217,299 215,664 0,560% 1,201
S S	87 236,047 97,076,824	\$365.00 0.0245 \$24.75 8,252,300 0.9925 8,190,208	\$365.000 \$0.02500 \$24.75000 8,300,839 8,238,381 0.59% 48,173
Tot Comm	83,445 1,161,737 399,854,176	34,920,625	35,128,534 34,864,218 0,60% 206,345
ଥ	454 68,311 17,794,167	\$10.00 0.0544 \$2.50 1,143,317 0.9925 1,134,714	\$10.10 \$0.05490 \$2.50 1,152,259 1,143,589 0.78% 8,875
<u>597</u>	36,622 1,093,426 339,316,393	\$10.00 0.0544 \$9.50 29,212,580 0.9925 28,992,777	\$10.10 \$0.05490 \$9.50 29,385,900 29,164,793 0.59% 172,016
Tot SGS	46,369 0 42,743,615	4,564,728	4,590,374 4,555,835 0.56% 25,453
SGSSC	15,232 19,958,344	\$10.00 0.1194 2,535,346 0.9925 2,516,270	\$10.00 \$10.00 \$0.12000 2,547.321 2,528,155 0.47% 11,885
SGSMO	31,137 0 22,785,271	\$10.00 0.0754 2,029,382 0.9925 2,014,112	\$10.00 \$0.07600 2,043,053 2,027,680 0.67% 13,568
TotRes	586,754 0 432,295,000	36,950,172 36,672,149	\$6.50 \$0.08090 37,170,539 36,890,858 0.596%
RESSC	110,927	\$6.50 0.0809 0 5,980,820 0.9925 5,935,819	\$6.500 \$0.08090 5,980,820 5,935,819 0.00%
CHESMO	475,827 0 367,279,000	\$6.50 0.0759 0.30,969,352 0.9925 30,736,330	\$6.500 \$0.07650 31,189,719 30,955,039 0.712% 218,709
140057	NO. OF BILLS DEMAND ENERGY	Current Rates Customer Chg Energy Chg Demand Chg TOTAL BILL REV Multiplier Schedule H1 and	Proposed Rates Customer Chg Energy Chg Demand Chg TOTAL BILL REV TOTAL BOOK REV Percent Increase

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Citizens Utilities, Inc. Arizona Electric Division

						Coll A bas elias	and Allocation Factor Multipliers	pliers				
				Derivation	on of Booked Rev	Aciline allin Allo					į	I A F C F
	CMSEG	RESSC	TotRes	SGSMO	SGSSC	Tot SGS	<u>s97</u>	SAI S	Tot Comm	N S	<u> </u>	
1 Per Rate Design Workpapers 2 NO. OF BILLS 475,8 3 DEMAND 367,279,0	Workpapers 475,827 0 367,279,000	110,927 0 65,016,000	586,754 0 432,295,000	31,137 0 22,785,271	15,232 0 19,958,344	46,369 0 42,743,615	36,622 1,093,426 339,316,393	454 68,311 17,794,167	83,445 1,161,737 399,854,176	87 236,047 97,076,824	0 0 1,890,000	670,286 1,397,784 931,116,000
	\$6.500 \$0.07650	\$6.500		\$0.07600	\$10.00		\$10.10 \$0.05490 \$9.50	\$10.10 \$0.05490 \$2.50		\$365.000 \$0.02500 \$24.75000		
9 Demand Cng 10 11 BOOK REV 12 BILLED REV 13 Book/Bill Adj	30,955,040 31,189,719 0,9925	5,935,819 5,980,820	36,890,858 37,170,539	2,027,681 2,043,053	2,528,155 2,547,321	4,555,835 4,590,374	29,164,793 29,385,900	1,143,589 1,152,259	34,864,218 35,128,534	8,300,839 8,300,839	215,664 217,299	80,209,121 80,817,211
14 Adjustments Approved by ACC 15 NO. OF BILLS 17 DEMAND 18 ENERGY 19 BOOK REV 19 BOOK REV 21 648,55 21	proved by ACC 10,116 0 7,814,610 643,644 648,524	1,572 0 933,375 83,908 84,544	11,688 0 8,747,985 727,552 733,068	576 0 2,170,080 188,481 189,910	228 0 889,371 86,681 87,338	804 0 3,059,451 275,162 277,248	°°°	000,0	804 0 3,059,451 275,162 277,248	9 24,328 14,689,500 727,294 732,808	000 0	12,501 24,328 26,496,936 1,730,008 1,743,124
22 23 Pro Forma Billing Data 24 NO. OF BILLS 25 DEMAND 26 ENERGY 37 27 BOOK REV 39 29 BILLED REV	ng Data 485,943 0 375,093,610 31,598,684 31,838,243	112,499 0 65,949,375 6,019,727 6,065,364	598,442 0 441,042,985 37,618,410 37,903,607	31,713 0 24,955,351 2,216,162 2,232,963	15,460 0 20,847,715 2,614,836 2,634,659	47,173 0 45,803,066 4,830,997 4,867,623	36,622 1,093,426 339,316,393 29,164,793 29,385,900	454 68,311 17,794,167 1,143,689 1,152,259	84,249 1,161,737 402,913,627 35,139,380 35,405,782	96 260,375 111,766,324 8,965,675 9,033,647	0 0 1,890,000 215,664 217,299	682,787 1,422,112 957,612,936 81,939,129 82,560,334
23 31 Percentage Multiplier 32 NO. OF BILLS 33 DEMAND 34 ENERGY 35 BOOK REV	uttiplier 1.021260 1.021277 1.020793	1.014171 1.014356 1.014136	1.019920 1.020236 1.019722	1.018499 1.095240 1.092954	1.014968 1.044561 1.034286	1.017339 1.071577 1.060398	1.00000 1.00000 1.00000 1.00000	1,000000 1,000000 1,000000	1.009635 1.00000 1.007651 1.007892	1,103448 1,103064 1,151318 1,088281	1.000000	1.018650 1.017405 1.028457 1.021569

Citizens Utilities, Inc. Arizona Electric Division

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Ad West Revenue Caculations

		Customer	Demand	Energy	Total
1	Ad West 3 Mos. In Test Year	3	4,638	2,016,000	, ota,
2	LPS Rate	375	24.01	0.02255	
3	69kV Contract rate	800	16.10	0.02450	
4	Decrease	-425.00	7.91	-0.00195	
5	Booked to Billed Difference	(1,275)	36,687	(3,931)	31,480
6			33,33.	(0,001)	31,400
7					
8		Customer	Demand	Energy	Total
9	Ad West Annualized Test Year	12	28,966	16,705,500	Total
10	Billed Revenue per LPS Rate	365	24.75	0.02500	
11	Booked revenue per 69kV Contract rate	800	16.10	0.02450	
12	Decrease	-435.00	8.65	0.00050	
13	Booked to Billed Difference	(5,220)	250,556		252.000
14		(0,220)	200,000	8,353	253.689

Citizens Utilities, Inc. Arizona Electric Division Analysis of Purchased Power

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	Description	As Filed	Staff Adjusted	ACC Ordered
1 2	Total sales, kWh	931,112,000	961,383,000	957,612,936
3 4 5	Purchased Power Costs	48,590,222	49,933,478	49,792,438
6 7 8 9 10	Unit Cost	0.05219	0.05194	0.05200
12 13	ACC Approved Test Year Adjusted Sales			957,612,936
14 15	ACC Approved Base Level for PPFAC			0.05194
16 17	Base Energy Costs recovered in rates			49,737,664
18 19	Allowed Energy Costs			49,792,438
20	Over/ (Under) Collection			(54,774)

Rate Design Workpapers

	TOTAL		635 820		1,078,313	737,467,000		62,707,573	0.9891	62,025,991	TOTAL		134,486		318,471	193,649,000		17,631,612	1.0044	17,708,702		TOTAL		583,917	1,379,923 165,976	637,706,000	80,339,186	_
		TOTAL	2	3	28,438	6,674,000		967,920	0.9687	647,034													TOTAL			6,674,000	667,920	0.806/
	OTHER	San	ţ	2	17,861	5,748,000	\$385.00 \$24.75 \$0.0245	588,361	0.9687	569,962	OTHER											OTHER	ADWEST			0	588,361	0.9687
	O	DUVAL&ADVVEST	7	\$	11,578	926,000	\$10.00 \$2.50 \$0.0544	79,559	0.9687	77,072													DUVAL	*	11,578	o c	79,559	0.9687
	LIGHTING	119				496,000		54,755		54,755	ONITHO	2	e 1.1			1,384,000		161,334		161.334		LIGHTING	LTG	-	00	1,890,000	216,089	1,0000
		INTOI		£	2697	000'299		55,507	0.7949	4,122		-	TOTAL	<u>.</u>	00	1,128,000		139.823	0.0839	137.572			TOTAL	674	2,697	1,995,000	185,331	0.8302
	RRIGATION			180	2697	967,000	\$10.00 \$2.50 \$0.0544	55,507	0.7949	44,122	HOLL	RRIGATION	<u>S</u>				\$10.00 \$2.50 \$0.0544	o	•			0	Sdi	180	2,697	867,000	55,507	0.7040
	IR.	900	252				\$10.00	0				포	SGS	514		1,128,000	\$10.00	110 871	0.000	417 672	1010161		0	514	00	1,128,000	139.823	0000
			101AL	2,8,6 44,8,6	164,802 165,976	45,722,000 46,047,573		3,744,767	0.9918	3,714,060			TOTAL	2,208	45,963	19,730,000 19,730,000		1 670 743	21.00.	1.0000.1	040,170,1	0	6	8,100	210,785	65,452,000 46,047,573	5 415 510	3 5 5 6 5
	RITIES		RS S	270 236	54,038 54,421	16,001,167	\$10.00 \$2.50 \$0.0544	1,008,250	0.9918	986,983		ORITIES	IRS					c	>			8	IRS	270	54,036 54,421	16,001,167 16,115,107	0 1 008 250	007'900'
	PUBLIC AUTHORITIES		SSI	2,021 1,769	110,786 111,555	28,116,894 28,317,106	\$10.00 \$9.50 \$0.0544	2.802.050	0.9918	2,580,714		PUBLIC AUTHORITIES	sen	2 6	45,983	17,634,262	\$10.00 \$9.50 \$0.0544		1,402,402	1.0005	1,403,118	PUBLIC AUTHORITIES	SĐ1	2,666	156,729 111,555	45,751,156 28,317,106	0	4,004,452
			SGS	1,353		1,603,839 1,615,360	\$10.00	134.486	0.9918	133,364			SGS	1,811		2,085,738	\$10.00		268,341	1.0005	268,478	PUBL	ses	3,164	00	3,699,677 1,615,360	0	402,807
			TOTAL	197	257,686	105,752,000 105,752,000		R R25 DRO	0.9613	8,483,700			TOTAL	168	50,158	23,648,000			1,764,642	1.0176	1,795,614	-	TOTAL	365	307,845	129,400,000		10,589,702
RAIE DESIGN MORNSHEET	INDUCTRIAL	D I KIAL	LPS	72	218,186	91,328,824	\$365.00 \$24.75 \$0.0245	070 070	0.000,000,000,000,000,000,000,000,000,0	7,367,492		INDUSTRIAL	LPS	0			\$365.00 \$24.75		0				LPS	72	218,186 0	91,328,824	0	7.663,940
RAI		NAME AND ADDRESS OF THE PARTY O	165	125	39,500	14,423,176	\$10.00 \$9.50 \$0.0544		1,161,121	1 116 208		ON	SOT	168	50,159	23,646,000	\$10.00	\$0.0544	1,764,642	1.0176	1,795,814	INICATION	IGS	283	859,88 0	38,071,176 0	0	2 025 782
			TOTAL	55,953	623,689	210,677,000 1			18,390,212	0.9854	224/222/21		TOTAL	20,401	223,349	82,733,000 82,733,000			7,914,250	1.0146	8,029,632		NATOT		847,038	0 0 0 847,038		C87 700 90
		COMMERCIAL	SOT	26,169	623,689	189,425,668 2	\$10.00		16,495,297	7588.0	986,914,01	COMMERCIAL	SĐI	7,494	223,349	65,998,394	\$10.00	\$0.0544	5,787,068	1.0146	5,671,438		90-	3	0 0 847,038 0	0 0 0 0 847,038	0	394 000 00
		8	SGS	29,784		21,181,332	\$10.00		1,894,916	0.9954	1,000,200	ß	SGS	12,907		16,734,606	\$10.00	\$0.1194	2,127,182	1.0146	2,158,194			565	00	37,915,939 0	0	
]	RESIDENTIAL	RES	475,827		367,279,000	\$8.50	0.00	30,969,352	0.8936	30,7,6,055	RESIDENTIAL	RES	110,927		65,016,000	\$6.50	\$0.080	5,980,820	0.9887	5,912,954		RESIDENTIAL	RES	00	432,295,000	0	
	MOHAVE		TARIFF	NO. OF BILLS	DEMAND BILLED METFRED		TARIFFS CUSTOMER DEMAND	DISCOUNT	CALC. REV.	ADJ. FACT	ACT REV.	SANTA CRUZ	TARIFF	NO. OF BILLS	DEMAND BILLED METERED	ENERGY BILLED METERED	TARIFFS CUSTOMER DEMAND	ENERGY DISCOUNT	CALC. REV.	ADJ. FACT	ACT REV	TOTAL		TARIFF	DEMAND BILLED METEREO	ENERGY BILLED METERED	DISCOUNT	

Citizens Utilities, Inc. Arizona Electric Division

TOTAL	682,788 1,422,112 957,612,936 205,803	205,803	211,596 219,271 231,420		3,716,794
710	0 00,000,000	0 1.000000	000	\$15.60	
Tot LPS	96 260,375 11,766,324	15,079	18,159 18,818 19,860	20,447	318,972
<69kV LPS	84 231,409 95,060,824	15,079	15,079 15,079 15,915	16,385	\$15.80 255,600
69KV LPS <6		0	3,080	3,171	\$15.60
Sdi		2,612	1.0000000	2,941	\$15.60
Revenues	36,622 1,093,426 339,316,393	77,855	1,00000000 77,855 80,679	85,149	\$15.60
Development of Transmission Revenues	Tot SGS 47,173 0 0 0 0 33	9,267	1,0715768 9,936	10,867	\$15.60
lopment of T		20,847,713	1,0445614 4,406	4,819	\$15.60
Deve		11	5,049 1.0952405 5,530	5,730 6,048	6,227 \$15.60 87,138
	TotRes 598,442		1,0202361	106,771	\$15,016 \$15,60 1,809,849
	RESSC 112,499	65,949,375 44	15,101	15,873 16,753	17,248 \$15.60 269,068
	RESMO 485,943	375,093,610 6	85,889 1.0212770	87,716 90,898 95,934	98,768 \$15.60 1,540,783
		-+1	Demand	<u></u>	idence, r CP
	 	DEMAND ENERGY	Single Coincident Peak Demand Alocated to sub-class Sales Amualization factor	Adjusted CP's @ Meter Adjusted to Primary Adjusted to Transmission	13 14 To recocogrize coincidence, 15 Factored to Test Year CP 16 FERC Rate, \$KMV-yr 17 FERC Rate, \$KMV-yr
	ļ	3 2 1	S Sing	10 Adj 11 Adj 12 Adj	13 14 15 16 17 17 18

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Summary of CARES Program Data

Total	19,561 12,602 5,802 3,341 41,306	2,057,922 5,464,295 4,426,004 5,172,429 17,120,650	105 434 763 1,548 414	\$68,719.29 \$101,516.55 \$38,58.49 \$0.00 \$ 208,524	4 3.513 4 8.056 5.59 5.048
March 1995	1,770 1,037 391 132 3,330	211,284 438,133 296,445 173,641 1,119,503	119 423 758 1,315 336	\$7,061.99 \$8,188.90 \$2,542.49 \$0.00 \$ 17,793	3.990 7.897 6.503 4 5.343
February 1995	1,687 1,025 454 246 3,412	193,914 438,964 349,621 348,146 1,330,645	115 428 770 1,415 390	\$6,485.64 \$8,106.55 \$2,981.42 \$0.00	3.844 7.909 \$ 6.567 \$ 7.151
January F 1995	1,486 1,017 509 399 3,411	152,081 441,415 387,881 582,823 1,564,200	102 434 762 1,461 459	\$5,095.23 \$8,226.59 \$3,410.42 \$0.00 16,732	\$ 3.429 \$ 8.089 \$ 6.700 \$ 4.905
December Ja	1,798 1,030 471 354 3,653	169,294 445,444 361,946 537,130 1,513,814	94 432 768 1,517 414	\$5,682.11 \$8,262.55 \$3,115.12 \$0.00 17,060 \$	3.160 \$ 8.022 \$ 6.614 \$ 7.670
November De	2,105 1,045 358 109 3,617	236,396 444,472 269,742 138,262 1,088,872	112 425 753 1,268 301	\$7,948.58 \$8,293.21 \$2,337.23 \$0.00 \$ 18,579 \$	3.776 5.7.936 5.529 5.537
October No	1,735 1,163 461 231 3,590	176,009 503,906 352,807 318,411 1,350,413	101 433 764 1,378 376	\$5,844.31 \$9,325.82 \$3,006.51 \$0.00 18,177	\$ 3.368 \$ 8.019 \$ 6.522 \$ 5.063
1	1,333 1,053 637 472 3,495	105,782 470,398 481,523 817,463 1,875,166	79 447 756 1,732 537	\$3,513.98 \$8,776.14 \$4,237.78 \$0.00 16,528 \$	\$ 2.636 \$ 8.334 \$ 6.653 \$ 4.729
	1994 1,296 982 674 539 3,491	100,669 438,377 521,152 931,854 1,992,052	78 446 773 1,729 571	\$3,379,77 \$8,075,75 \$4,462.34 \$0.00 15,918 \$	\$ 2.608 \$ 8.224 \$ 6.621 \$ - \$ \$ 4.560
July	1,238 1,104 626 457 3,425	96,963 492,991 475,719 779,203	78 447 760 1,705 539	\$3,229.35 \$9,195.45 \$4,207.03 \$0.00 16,632 \$	2.609 8.329 6.720 - 4.856
June	1,573 1,086 490 235 3,384	172,820 473,447 372,226 335,570 ,354,063	110 436 760 1,428	\$5,714.79 \$8,746.20 \$3,203.46 \$0.00 17,664 \$	3.633 8.054 6.538 - 5.220
May	844 016 336 78 274	230,969 430,386 255,032 98,765 1,016,152	125 424 762 1,266 310	\$7,730.20 \$8,012.01 \$2,178.04 \$0.00 17,920 \$	4.192 \$ 7.886 \$ 6.482 \$ 5.474 \$
April	1994 1,696 1,044 395 89 89 3,224	211,741 446,362 301,630 111,161	125 428 764 1,249 332	\$7,033.34 \$8,307.38 \$2,606.65 \$0.00 17,947 \$	4.147 \$ 7.957 \$ 6.599 \$ 5.567 \$
÷	90.00% 10.00% 10.00% 0.00%	30.00% 20.00% 10.00% 0.00%	30.00% 20.00% 10.00% 0.00%	30.00% 20.00% 10.00% 0.00%	% % % 0000
	300 600 1000	300 600 1000 TAL	per Bill 300 600 1000 TOTAL	Amount 300 600 1000 TOTAL	iscount pe 300 600 1000 TOTAL
	Lower Limit No of Bills 0 301 601 1001	8 9 Total kWh 10 10 11 12 601 13 1001 TOTAL	Avg kWh 301 301 601	Discount / 0 301 601 1001	25 Average Discount per Bill 25 Average Discount per Bill 26 0 300 30. 27 301 600 20. 28 601 1000 10. 29 1001 TOTAL